BARBER - Kinzer PPS GAL RE 0013216

Remington Arms Co., Inc. **Product Service** Legal Case #:5019

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 209745 11/8/2010 11/9/2010 11/9/2010

Customer Information

First Name Last Name Street City Contact **Business** State Zip Age Type 5005 Jonestown Rd. Harrisburg PA 17112 W 717-671-9700 Reporter Gander Mtn. Gander Mtn.

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status**

PΙ

PD Cause:4038 Could Not Duplicate Concern

Unknown

S Concern: 1008 Fired on Bolt Closing

C FBC

Dealer put on their form w/gun - Customer stated the firearm fired when the bolt was closed & the bolt is hard to open after being fired. Wants inspection & repair. df

Firearm Information

Mfg. Type Model/Ga. SKU Serial Bbl. **DOM** 8/29/2007 12:09:17 770/270 WIN 71397893 WB Remington CF/BA 85632

Date Original Where Purchased Accessories Purchased

Owner **GANDER WAREHOUSE SCOPE**

#1/Leban

BASE

U

CONCERN:FBC

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/770/CF/BA

Cash Reim. Date Cash Date Release of Claims Settlement Release Date Reim bursement Settlement APV **APV**

Per Ilion - Repair @ n/c

> Repair/Replacement Repair/Replacement Cost Date

11/17/10: Per Fred S. - Could not duplicate concern. Replace TA to restore confidence in rifle. Repair as needed & test fire @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment		
	Examiner		B.TRAVIS		
Examination	Exam Date		11/9/2010		
	Product Type	•	RF		
	Action Type		A		
	Assigned To		F.SUPRY		

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5019&Type=Case

11/17/2010

AM

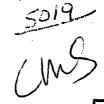
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		WB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Magazina	Condition	Select	
Magazine	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	•
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	1 0515	False	
	Condition	Like new; Functioning	
Trioger	Pull	Select	4.5#
Trigger	Altered	False	
	Sub-Assembly	Other Remington	

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i Number: RE002097	45 Serial 71397893 Model WIN Produced 08/29/20	770 Center Fire: Caliber: 270 007 SKU: 95632	Repairman:				
у Яерая				11/9/2010 8:48:57 AM			
RESS INFORMATION 🏯							
Customer Name: GANDER MOU	THE CASE AND AND ASSESSED TO CASE PARTICIPATION OF THE PARTY.	Received from Return T	MOUNTAIN	C Received from			
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ate Code	, User ID Desc1	Desc2	Shipping Hold	Current Status Repairing			
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BARBER - Kinzer PPS GAL RE 0013213





Service Request

Service Order # 5215

₩38/07

4.5#

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726 14 Hoefler Ave

Ilion, NY 13357 Attn: repair

Date Shipped: 11/02/2010

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 8-23-043-01-7B-01567

Attn: Gun Parts Dept. 5005 Jonestown Road Harrisburg, PA 17112

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Туре:

Serial Number: 71397893

Model:

770

Cal/Ga.: .270cal

Rifle

Cased?: □

DESCRIPTION OF ITEM RETURNED:

770

REASON FOR RETURN:

CUSTOMER STATES THAT FIREARM HAS FIRED WHEN BOLT WAS CLOSED AND THAT BOLT IS HARD TO OPEN AFTER BEING FIRED AND WANTED RETURNED TO FACTORY FOR INSPECTION AND REPAIR

ATTENTION VENDOR

Please contact me with any questions or concerns.

David Voisard (717) 671-9700

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to:

Gander Mountain

Attn: Cindy Kilbride

180 E. Fifth Street Suite 1300

St. Paul, MN 55101

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#230148

題71397893 Model: 770

BARBER - Kinzer PPS GAL RE 0013219