

BARBER - Kinzer PPS GAL RE 0013344

Remington Arms Co., Inc.
Product Service
Legal Case #:5399

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213756	12/10/2010	12/13/2010	12/13/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Appleton Scheels	---	Appleton Scheel	4301 West Wisconsin Ave.	Appleton	WI	54913		W 920-830-2977
Incident		Joe	Van Handel	112 Christopher Ct.	Combined Locks	WI	54113		C 920-470-6003

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Dealer sent gun in for consumer. Consumer stated that gun fires when the safety is moved to fire position when gun is cold. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	27049	G6730719	LC	2/22/2008 9:19:24 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELA S WHEELING DC / #		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
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Per Ilion - Quote
to repair

Repair/Replacement Cost	Repair/Replacement Date
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Per Ilion - Could not duplicate concern. TA screw altered, min. trigger return, TA dirty. Replace TA, clean, test fire @ 1/2 normal cost. Consumer paid for repair by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2010
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 WIN MAG
	Date Code		LC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARA XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	2.2#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	X-Mark Pro	

frmRepairMain - FGI Repairs

FileAdd RepairCreate Repair ToolRepair ToolsCSR ToolsReportsTable MaintenanceSystemLocation

frmEvaluationHistoryEvaluate History

Selection Criteria

frmREInquiry - Repair Inquiry

Repair Number:RE00213756Serial:G6730719Model:700 Center Fire Caliber

Repairman:Status:New 12/10/2010 9:29:59 AM

Verify Repair

ADDRESS INFORMATION

CustomerReceived fromReturn ToReceived from

Name:APPLETON SCHEELSAPPLETON SCHEELS

Address 1:4301 WEST WISCONSIN AVENUE4301 WEST WISCONSIN AVENUE

Address 2:PO Box:PO Box:

City:APPLETONAPPLETON

State:WIZip Code:54913Country:USWIZip Code:54913Country:US

FPL:

Contact / ConditionProblemsEstimateHistory / StatusShipping / Billing

Date	Code	User ID	Desc1	Desc2
12/10/2010 9:29:59 AM	New	lopataill	Repair Added	
12/10/2010 9:29:59 AM	Expedite	lopataill	From: Check In	To:
12/13/2010 10:10:10 AM	Maint	Travisbw	Repair Maintenance	Status: New

☐ Shipping Hold☐ Interface Hold☐ Estimate Sent☐ Parts Received☐ Passed Inspection☐ Return as Received☐ Has Been Approved☐ Internal Repair☐ Exclude TATC

Current Status

New

12/10/2010 9:29:59 AM

lopataill

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

nagletj - ILN/Prod

frmRepairMain

NAGLETJ

Monday, Dec 13 2010

10:14 AM

start

frmRepairMain - FGI

6 Microsoft Office E...

NBC-WKTV News Cha...

11 Microsoft Office

11:13 AM

RECEIVED
DEC 17 2010

BY:.....

PRODUCT 3002

F

REPAIR
TAG

014642

APPLETON SCHEELS

Fox River Mall
4301 West Wisconsin Ave
Appleton, WI 54913
920.830.2977

BARBER - Kinzer PPS GAL RE 0013347

INVOICE NO. F 014642

ADDRESS 112 Christopher Ct. Combined locks WI 54113		TOTAL NO. F 014642	
MODEL OR SERIAL NO. Remington 700	PHONE 66730719	DATE RECEIVED 11/30/2010	
TROUBLE REPORTED Gun Fires when the safety is moved to the Fire position when gun is cold.		PROMISED	DELIVERED
DESCRIPTION OF MATERIAL USED		AMOUNT	
Insure for \$900 #109			
5399			
		TOTAL MATERIALS	
		LABOR	
RECEIVED BY <u>Derek Hubner</u>		TAX	
Thank You! CASH ON COMPLETION OF WORK		TOTAL	

26"
LC 2/0
2.2"
1010

JAYNE NELSON (920) 830-2977 APPLETON SCHEELS AP 4301 W WISCONSIN AVE. APPLETON WI 54913		16 LBS	1 OF 1
SHIP TO: ATTN: REPAIR DEPT. REMINGTON ARMS 14 HOFELER AVE. ILION NY 13357			
		NY 135 0-01	

Serial Number

G6730719

Model: 700



RE00213756

could not duplicate concern
T.A. pull screw altered, mix
Trig. return. T.A. dirty -
Replace TPA, clean + test fire
AT 1/2 normal cost.

Quote





