

BARBER - Kinzer PPS GAL RE 0013384

Remington Arms Co., Inc.
Product Service
Legal Case #:4702

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
201307	8/24/2010	8/27/2010	8/27/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Nick	Brosnan	2125 Fish Creek Rd.	Wilson	WY	83014		H 307-690-7139

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S	Concern:1007	Fired on Safe Release		
C	FSR			

Customer wrote in a note: Rifle fired when the safety was moved to fire. Wants rifle repaired as quickly as possible & returned because hunting season is coming up. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	27167	S6700049	PD	9/4/2009 8:25:17 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
7/15/2010	PACIFIC FLYWAY WHOLESALE	SLING,TWO PIECE SCOPE BASE AND RINGS	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair under warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$52.70	8/30/2010				

8/30/10: Per Fred S. - Could not duplicate concern. Appears that some glue-like material got in the blocker. Replace TPA, check over & test fire to restore confidence in rifle - warranty. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/27/2010
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPR SS
	Date Code		PD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.014
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SLING,TWO PIECE SCOPE BASE AND RINGS

Dear ~~REINER~~ BARBER, Kinzer PPS GAL RE 0013387

4/702

3#
24"
PD6/09
.014

As I am a new customer of yours I was shocked and am now very nervous that my brand new 700 30-06 fired on me when I moved the 'safety' from 'safe' to 'fire'. I had put 7 shots through it as I was in the process of breaking in my barrel when I ^{was} setting up for my next shot. I didn't have my finger in the trigger area and had my rifle resting on my backpack which was on my truck aiming for my shooting target. There wasn't anything else happening that would lead me to think that my rifle should've discharged when moving that 'safety' switch.

As you can well imagine I am a little apprehensive on why this happened and not only that but particularly that it is now mid August and hunting season is but only 3 weeks away. As I mentioned above I had just started the process of breaking in the barrel and then wanted to spend plenty of time with it getting comfortable with my ranges until the season started. I would really appreciate as quick a turnaround as possible and don't want to seem pushy but if there's anything you can do to help turn this situation around into as much of a positive as possible I would really appreciate it.

Thank you for your time:



Nick Brosnan

+ I've included my receipts for the rifle that I purchased at the Sportsman's Warehouse in Idaho Falls.

telephone: 307.690.7139

* please expedite The return!

could not duplicate concern.
Replace TPA, check over + test
FIRE TO restore confidence in
rifle.

warranty

Thank You!

S6700049
Serial Number:

Model: 700



RE00201307

Note: Besides this incident I'm really excited

about this new firearm. It's a beautiful piece
and kin T would be a great addition

BARBER - Kinzer PPS GAL RE 0013387

SPORTSMAN'S WAREHOUSE
2909 South 25 East
Idaho Falls, ID 83406
208-542-1900

CUSTOMER ID:0105-214979
Brosnan

LAYAWAY #105-08161

PAYMENT	(544.97)
SUBTOTAL	544.97
DEPOSITS	544.97
TOTAL	544.97
VISA	(544.97)

TYPE: SALE/SWIPED
VISA: XXXXXXXXXXXX6807
APPR: 233095

LAYAWAY TOTAL:	794.97
TOTAL PAYMENTS:	794.97
LAYAWAY BALANCE:	0.00

CUSTOMER ID:0105-214979

Layaway Items:

1105189 REM 700 PER 100 149.97

Iran Code: 049 OHGK 007 0363



049OHGK0070363

524 # 78

(REPRINT #2)

Register:REG7 Jul 15 2010 3:39 PM

Thank you for shopping at
SPORTSMAN'S WAREHOUSE!
30-day return policy with receipt
only. Merchandise must be resaleable.
For the safety of our customers, all
sales of firearms, ammunition, powder,
primers, thermal underwear, and