

BARBER - Kinzer PPS GAL RE 0013505

Remington Arms Co., Inc.

Product Service

Legal Case #:5337

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212984	12/7/2010	12/8/2010	12/8/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt.		Gander Mt.	605 S Wichita St	Wichita	KS	67202		W 316-303-9333

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on safe release	Concern:1007 Fired on Safe Release	Unknown	
C				

12/19/10 Per letter with rifle, customer stated that he fired the rifle four times and on the fifth shot it fired when he let the safety off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27093	G6981781	PE	6/29/2010 5:35:33 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	GANDER WAREHOUSE #1/Leban	SCOPE,RINGS,TWO PIECE BASE	U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, check over, clean and test fire at no charge						

Repair/Replacement Cost	Repair/Replacement Date
42.00	12/19/2010

12/19/10 Per Ilion, could not duplicate concern. Trigger assm functioning as designed. Check over, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/8/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 243 WIN
	Date Code		PE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

BARBER - Kinzer PPS GAL RE 0013506			
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SEALANT REMOVED AND SET SCREW TURNED OUT BEYOND MAX SETTING ALLOWED
	Sub-Assembly	X-Mark Pro	

**GANDER**MTN.™

5337

Service Request
Service Order # 365424"
PE 6/11
3H**SHIPPED TO VENDOR/STORE:**Remington Repair FFL# 6-16-00726
14 Hoeftler Ave

Ilion, NY 13357

Attn: Repairs

Date Shipped: 11/29/2010

Phone: (800) 243-9700

RETURN SHIP TO:Gander Mountain, FFL# 4-58-173-01-8b-01121
Attn: Gun Parts Dept.
605 South Wichita Street
Wichita, KS 67202**FIREARM INFORMATION:**

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: G6981781

Model: 700

Cal/Ga.: .243cal

Cased?: ☐**DESCRIPTION OF ITEM RETURNED:**

700 serial no. G6981781 .243

*Original box***REASON FOR RETURN:**customer stated that he fired the rifle four times and on the fifth shot it fired when he let the safety off.
Please repair and return.**ATTENTION VENDOR**

Please contact me with any questions or concerns.

Steve Weems**(316) 303-9333****BILLING INFORMATION:**

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to:

Gander Mountain**Attn: Cindy Kilbride****180 East Fifth Street****St. Paul, Mn. 55101**Serial
Number:**G6981781****Model: 700****RE00212984***could not duplicate concern
T.A. functioning as designed.
check over, clean & test rifle
AT N/C**warranty*

frmREInquiry - Repair Inquiry																																																																										
Repair Number:	RE00212984	Serial: G6981781 Model 700 Center Fire Caliber: 243 win Produced: 06/29/2010 SKU: 27093	Repairman: 																																																																							
Verify Repair:		Status:	Repairing 12/8/2010 11:18:19 AM																																																																							
ADDRESS INFORMATION																																																																										
Customer:		Received from:	Return To:																																																																							
Name:	GANDER MOUNTAIN		GANDER MOUNTAIN																																																																							
Address 1:	ATTN CINDY KILBRIDE		605 SOUTH WICHITA STREET																																																																							
Address 2:	180 E 5TH ST SUITE 1300 PO Box		 PO Box																																																																							
City:	SAINT PAUL		WICHITA																																																																							
State:	MN Zip Code: 55101 Country: US		KS Zip Code: 67202 Country: US																																																																							
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Contact / Condition Problems Estimate History / Status Shipping / Billing																																																																										
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☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC																																																																										
Repair Search Refresh Close 																																																																										

RECEIVED
DEC 10 2010

BARBER - Kinzer BY: _____ PPS GAL RE 0013508







