

BARBER - Kinzer PPS GAL RE 0013587

Remington Arms Co., Inc.

Product Service

Legal Case #:4982

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212224	12/3/2010	11/4/2010	12/6/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Craig	Janicki	4402 Angie Dr	Tucker	GA	30084		H 770-934-3443

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on safety release	Concern:1007 Fired on Safe Release	Unknown	
C				

11/4/10 Per call from Janicki, he has had his 700 fire on safety release. He has not altered it and bought it new.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	27389	G6898999	DD	9/14/2009 8:12:44 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH LLC	SCOPE BASE	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trig assm, clean at no charge as goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	67.52	12/10/2010				

11/4/10 Mailing ARS.cm 12/10/10 Per Ilion, could not duplicate concern. To restore confidence in rifle will check over, clean and replace trigger assm at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/6/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 RUM
	Date Code		DD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

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Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SCOPE BASE


 frmRepair... 7 Micro... 11 Micro... Part Search... Wide Area... DMS - Glob... WAWF PR... 4:16 PM

Craig OK w/ repair / test
Already repairing n/c

$$\begin{array}{r} 827 \\ 25.52 \\ 15. \text{---} \\ \hline 67.52 \end{array}$$

4982

26"
DD 9/6"
4.5"
.011

November 4, 2010

Craig Janicki
4402 Angie Dr
Tucker, GA 30084

Subject: #4982, Model 700

Dear Mr. Janicki,

Per our phone conversation, enclosed is a prepaid UPS ground shipping label for shipment of the firearm to our factory for inspection. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

enclosure

Serial
Number:

G6898999

Model: 700



RE00212224

could not duplicate concern.
To restore confidence in rifle
will check over, clean & replace
TPA AT N/C

WARRANTY

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>700 SPS</u>		Serial Number: <u>G6898999</u>	
Are you the original owner?: ☒ YES ☐ NO			
Name: <u>Craig Sanicki</u>		Date of Purchase: <u>3</u>	
Address (no PO Boxes): <u>4402 Angie Dr.</u>			
City: <u>Tucker</u>		State: <u>GA</u>	Zip: <u>30084</u>
Phone (Daytime): <u>404-771-7629</u>		Fax: <u></u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>Csanicki1@hotmail.com</u>			
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Weapon fires when the safety is moved from "Safe" to "Fire" without touching the trigger. Problem only occurs in cold weather. the cutoff is 50°F or so. Will not exhibit problem at room temperature.			
500 characters left			
Ammunition Information:			
Manufacturer: <u></u>		Type: <u></u>	
Other (i.e. bullet weight/type, shot size, powder): <u></u>			
Handload Information:			
Powder Used: <u></u>		Powder Weight: <u></u>	
Case/Hull Used: <u></u>		Primer Used: <u></u>	
Bullet Type/Shot Size: <u></u>		Reloader Used: <u></u>	

Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/4/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL		I WILL MAIL	
DESCRIPTION: Model 700			

LABEL INFORMATION

MAIL LABEL TO:	Craig Janicki 4402 Angie Dr Tucker, GA 30084
RETURN ITEM TO: Rem Product Service	

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 5, 2010 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING 124XX5969066859211
 REF 1 CRAIG JANICKI/CD/CM
 REF 2:700
 HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRG:
 DY 0.00 CDD 0.00 SVC T/P USD
 DC 0.00 DGD 0.00 RS 0.50
 AH 0.00 PR 0.00 SD 0.00
 TOT PUB CHG W 74 PUB+HANDLING SP 0.00
 8.74





