

BARBER - Kinzer PPS GAL RE 0013711

Remington Arms Co., Inc.

Product Service

Legal Case #:5051

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212058	12/2/2010	11/10/2010	1/14/2011	11/8/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ronnie	Smith	3007 Peavine Fire Tower Rd	Crossville	TN	38571		
Reporter		James	Harris	3401 Manassas Rd	Cookville	TN	38506		C 931-260-3598

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD shot truck engine	Cause:4038 Could Not Duplicate Concern			
S Fires on safety release	Concern:1007 Fired on Safe Release		Unknown	
C				

11/10/10 Rec'd voice mail from Harris stating that he had a VTR .308 and he has just returned from a trip and it fired when safety was released 3 times. On the 3rd time it shot through the floorboard of the truck. 11/10 2:50: Spoke with Harris, a couple of the officers where he works bought VTR's since they use LTR's on the job. Was going to shoot at a deer, took the safety off and it fired. He thought he made the mistake so he and his friend go to another area, a doe comes up and he gives his rifle to his friend to shoot. His friend takes that safety off and it fires. He takes it back to the truck, pulled out the fired shell and put another round in the chamber and it fired and put a hole through the engine. He stated that it has a "hair trigger" and he hasn't adjusted it. It came from the factory that way. He's been a cop for 17 years.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	84371	G6901554		9/15/2009 8:51:31 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH LLC		Y			

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Winchester	/150					
Concern	Other	Factory	Reload			
0:	Supreme SilverTip	Y	N			

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Refund for truck repair and repair 700 at no charge			910.95		1/14/2011	
	Repair/Replacement Cost	Repair/Replacement Date				
	62.40	1/14/2011				

11/10/10 Mailing ARS and letter.cm 12/7/10 D. Evans said ok to refund for truck repairs. Called Harris and let him know we

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5051&Type=Case> BARBER - Kinzer PPS GAL RE 0013711 1/14/2011

BARBER - Kinzer PPS GAL RE 0013712

would refund for repairs and repair 700 no charge. Awaiting receipt for repairs.cm 12/21/10 Mailing release to truck owner,
 Ronnie Smith.cm 1/14/11 Rec'd signed release. Processed G408 for refund of \$910.95.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		12/3/2010
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	Could not get this to fire without pulling the trigger
Barrel	Description		22 inch Model 700 VTR 308 caliber
	Date Code		DD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Like new; Functioning	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End		

BARBER - Kinzer PPS GAL RE 0013713

BARBER - Kinzer PPS GAL RE 0013713				
	Condition	---	Select---	
Receiver	Condition	Like new; Functioning		
	Bulged	False		
Safety	Description		Model 700	
	Function	Like new; Functioning		
Sear	Lift	---	Select---	.013"
	Notch	Like new; Functioning		
		Condition	Like new; Functioning	With the safe arm in the null position and repeated pulling of the trigger the safe would move to th
Pull	Trigger	---	Select---	2.5 lbs
Altered		False		
Sub-Assembly		X-Mark Pro		

12/08/2010 at 10:24 AM
30161

Job Number:

JULIAN'S AUTO BODY AND FRAME
 Family Owned and Operated
 1702 South Jefferson Ave.
 Cookeville, TN 38506
 (931)372-0102

PRELIMINARY ESTIMATE

Written By: Matt Julian
 Adjuster:

Insured: Ronnie Smith
 Owner: Ronnie Smith
 Address: 3007 peavine fire tower rd.
 crossville, TN 38571
 Day:
 Evening:

Claim #
 Policy #
 Deductible:
 Date of Loss:
 Type of Loss:
 Point of Impact:

Inspect
 Location:

Insurance
 Company:

Days to Repair

2005 FORD F250 4X4 SUPERCAB 8-6.0L-TD 4D LONG Int:

VIN: UNK	Lic:	Prod Date:	Odometer:
Intermittent Wipers	Dual Mirrors	Clear Coat Paint	
Power Steering	Power Brakes	AM Radio	
FM Radio	Stereo	Search/Seek	
Anti-Lock Brakes (4)	Driver Air Bag	Passenger Air Bag	
4 Wheel Disc Brakes	Rear Step Bumper	Trailer Package	
6 Speed Transmission	4 Wheel Drive	Overdrive	
Styled Steel Wheels			

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1#	Repl	CARPET	1	532.53	4.0	
2		CAB				
3*	Rpr	Floor pan assy manual trans			1.0	0.0
Subtotals ==>				532.53	5.0	0.0

Parts		532.53
Body Labor	5.0 hrs @ \$ 40.00/hr	200.00
SUBTOTAL		\$ 732.53
Sales Tax	\$ 732.53 @ 9.7500%	71.42
GRAND TOTAL		\$ 803.95
ADJUSTMENTS:		
Deductible		0.00

LEROY'S SERVICE STATION

134 S. Ron McKair Blvd.
LAKE CITY, SC 29560
(843) 394-2741

014327

NAME

RONNIE SMITH

DATE RECEIVED 11-08-10

ADDRESS

DATE RETURNED 11-09-10

CITY

STATE

ZIP

MILEAGE IN

88670

MILEAGE OUT

88682

V.I.N.

1F75K21P55EC31659

MAKE

2005

MODEL

Ford

LICENSE NO.

44966

PHONE

STATE

Tenn

OPER. NO.

108THUPRMS0

AMOUNT

LUBRI-
CATE ☐CHANGE
OIL ☐CHANGE
TRANS. ☐CHANGE
DIFF. ☐WASH ☐POLISH ☐Hook IDs to check No-Start
ConditionDemand Started Harness and Subder/
Repair Ignition Feed Source

Repair 4WD Harness

SUBLET

ACCESS.

TOTAL PARTS

QALS. GAS 6

QTS. OIL 6

LBS. GREASE 6

TOTAL GAS - OIL GREASE

DISCLAIMER OF WARRANTIES

THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES,
EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY
OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE,
AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO
ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF
SAID PRODUCTS.I hereby authorize the repair work herein set forth to be done by
you, together with the furnishing by you of the necessary parts
and other material for such repair, and agree that you are not
responsible for any delays caused by unavailability or delayed
availability of parts or material for any reason; that you neither
assume nor authorize any other person to assume for you any
liability in connection with such repair; that you shall not be
responsible for loss of or damage to the above vehicle, or
articles left therein, in case of fire, theft or other cause beyond
your control; that an express mechanic's lien is hereby acknowl-
edged on the above vehicle to secure the amount of repairs
therefor; that your employees may operate the above vehicle on
streets, highways or elsewhere for the purpose of testing and/or
inspecting such vehicle.

TOTAL LABOR (2.0) 107.00

TOTAL PARTS

GAS, OIL, GREASE

ACCESSORIES

TIRES, TUBES

SUBLET WORK

TOTAL 107.00

TAX

TOTAL AMOUNT 107.00

ESTIMATES FOR LABOR ONLY - MATERIAL ADDITIONAL

FORM NO. 500-1 (Rev. 11-88)

+ 803.95
910.95

ORIGINAL

Remington Arms Company, Inc.

Madison, NC 27025

Purchase Order No.
Christy Mitchell
Name of Person Originating APV
Consumer Ext 8684
Location/Extension of Originator
1/14/2011
Date Prepared

Seller's Invoice No. _____ Seller's Invoice Date _____
Pay To: _____ Ronnie Smith
Street and No. _____ 3007 Peavine Fire Tower Rd
City _____ Crossville _____ State _____ TN _____ Zip Code _____ 38571

% _____ Days; Net _____ Days or _____
Desired Pay Date

Vendor Code _____ 106248
Pmt Method

Description	refund for repair of truck	Total	
		Dollars	Cents
Reimbursement for truck repair per C. Mitchell		910	.95
Ref# 38571SmithRonni	Repair# 212058		
	Case # 5051		
Wire Transfer Information			
Bank:			
ABA:			
Pay to:			
Acct #:			
Distribution 8850050-230145 Cost Element/Cost Center Tax	The approval signature(s) shown below attest that all required verifications and extensions have been properly made and that Accounts Payable Section can make payments without further checks as to correctness. Signed: Signed: Date: 1/14/2011	Gross	910.95
		Discount	
		Net	
			910.95

For Treasury Use Only	
Date Paid	_____
Reference No.	_____
Bank Acct	_____
USD Amt	_____
(If in Foreign Currency)	

GENERAL RELEASE

KNOW ALL PERSONS BY THESE PRESENTS:

That I Ronnie Smith, having an address at 3007 Peavine Fire Tower Rd, Crossville, TN 38571, being of full age, in consideration of and upon receipt of a check in the amount of \$910.95 for repair of the 2005 Ford F250 sent as a gesture of goodwill ("Consideration"), do hereby release and forever discharge REMINGTON ARMS COMPANY, INC., its parent and affiliated companies and its/their predecessors, successors, assigns, employees, officers, agents and directors ("Releasees") from all debts, claims, demands, damages, costs, expenses, actions and causes of action what-so-ever nature or kind, known and unknown, on account of, resulting, or which may result from an incident occurring on or about November 8, 2010 which I have alleged was caused while using products manufactured and/or sold by Releasees.

I further state that receipt by me of the Consideration described above constitutes a full and complete settlement of the claims described above, that this release is a compromise and is not to be construed in any way as an admission by the Releasees of any responsibility for the incident, or for an alleged defect in said products or that any such defect exists.

I acknowledge that I have carefully read and understand the contents of this release and sign the same as my own free act.

28 IN WITNESS WHEREOF, intending to be bound hereby, I have hereto set my hand this day of December, 2010.

Notary signature: Felicia Applegate

Ronnie J Smith
Print Name

Ronnie J Smith
Signature (Ronnie Smith)

Products (serial numbers):

G6901554
VIN1FTSX21P55EC31099

037925047
Social Security Number or Driver's License #

Received Date: _____
CSR: Alba Ram
Response Date: _____
Response/File: _____

Case #	5051	Date of Call	11/10	Date of Incident	11/8	PreLit		Lit		Obs	
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Reporter	Incident
name	Name/Age
address	address
contact #'s	contact #'s
email	email

James Harris
3401 Manassas Rd. / Cop for
Cookville, TN 38506 17 yrs.
931-260-3598

Injury	
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Medical Treatment	
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700	66901554	308		<input checked="" type="checkbox"/>				UTR

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info
Win				150gr.		Supreme SilverTip -

Other Product	
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Notes:	<p>Couple of us use the UTR, they bought UTRs for hunting. When pushed safety off fired, thought he made mistake. Another area, doe pushed safety off, it fired. Pulled it back in truck, pulled shell out, cycled another in & it fired. It's got a hair trigger on it. He hasn't touched it but it's a light pull.</p>
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Customer's Request	
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My actions/offers	
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Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/10/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		I WILL MAIL XXXXXXXXXXXXXXXXXX	
DESCRIPTION:			
G6901554 700			

LABEL INFORMATION

MAIL LABEL TO:	James Harris 3401 Manassas Rd Cookville, TN 38506
RETURN ITEM TO:	Rem Prod Serv Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 11, 2010 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 124XX5969067113792
 REF 1: JAMES HARRIS/CD/CM
 REF 2: 700/G6901554

HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
 DV 0.00 COD 0.00 RS 0.50
 DC 0.00 DGD 0.00 SD 0.00
 AH 0.00 PR 0.00 SP 0.00
 TOT PUB CHG 8.74 PUB HANDLING 8.74

12-09-10

Attn:
CHRISTY MITCHELL

FAX: 336-548-7872

From: JAMES HARRIS
3401 MANASSAS RD
Cookeville, TN 38506
ph # 931-260-3598

~~12/7 He's saying return it.~~

12/7 Danny ok'd reimbursing for truck.
He will fax receipt for truck repair.

RECEIVED
DEC - 2 2019

BY: _____

from null position safety walks forward until discharge with repeated pulling of the trigger,

Could not get the gun to fire unless the trigger was pulled.

November 10, 2010

We should offer to settle this with customer - replace trigger assembly and pay damages

FRED 12/3/10

James Harris
3401 Manassas Rd
Cookville, TN 38506

Subject: #5051, Model 700

Dear Mr. ~~Phillips~~ ^{HARRIS} ?

Per our phone conversation, enclosed is the prepaid UPS ground shipping label for shipment of the firearm to our factory for inspection. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitc
Consumer A
Phone: 800-
christy.mitc

Remington
Number
181 JAC

G6901554

Model: 700



RE00212058

enclosure

DEAR REMINGTON,

As I mentioned on our phone conversation, I DO HAVE DAMAGES TO A VEHICLE DUE TO THE DEFECT OF MY RIFLE. Please consider the damages of \$1,075 w/ that occurred when my rifle discharged. LUCKILY NO ONE WAS HURT!

Sincerely, JAMES HARRIS

Ph# 931-260-3598

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025

Phone 800-243-9700 • www.remington.com

BARBER - Kinzer PPS GAL RE 0013722

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>700 VTR</u>	Serial Number: <u>G 6901554</u>
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: <u>JAMES HARRIS</u>	Date of Purchase: <u>NOVEMBER 2009</u>
Address (no PO Boxes): <u>3401 MANASSAS ROAD</u>	
City: <u>COOKEVILLE</u>	State: <u>TN</u> Zip: <u>38506</u>
Phone (Daytime): <u>931-260-3598</u>	Fax: <u></u>
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>Jharris205@hotmail.com</u>	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of occurrence: <p>THE GUN DISCHARGED THREE TIMES, AS YOU PUSH THE SAFETY OFF, WITHOUT PULLING THE TRIGGER.</p> <p>THE THIRD TIME THE GUN WENT OFF, IT DISCHARGED WHEN A SHELL WAS CHAMBERED & THE BOLT LOCKED. IT THEN FIRED ON ITS OWN SHOOTING THROUGH THE FLOOR BOARD OF THE TRUCK.</p>	
500 characters left	
Ammunition Information: <u>WINCHESTER</u>	
Manufacturer: <u>WINCHESTER</u>	Type: <u>Supreme</u>
Other (i.e. bullet weight/type, shot size, powder): <u>150 GRAIN</u>	

Powder Weight:	<u></u>
Primer Used:	<u></u>
Reloader Used:	<u></u>

Serial Number: **G6901554**
 Model: **700**



POSTAL
NUMBER

G6901554

Model: 700



RE00212058

JAMES HARRIS
3401 MANASSAS RD.
COOKEVILLE TN 38506

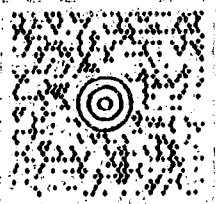
10 LBS

1 OF 1

RS

SHIP TO:

ATTN: PRODUCT SERVICES
REMINGTON ARMS CO., INC.
14 HOEFLER AVE.
ILION NY 13357

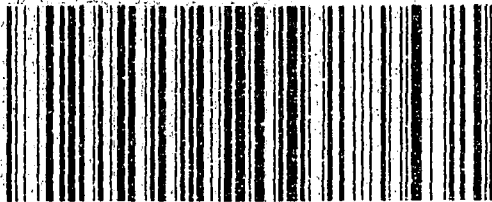


NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6711 3792



BILLING: 3RD PARTY
DESC: FIREARMS
RETURN SERVICE

REF 1: JAMES HARRIS/CD/CM
REF 2: 700/G6901554

HS 12.0.17

LP2442 09 0A 10/2010



International Shipping Notice - Carriage under may be subject to the rules relating to liability and compensation established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). Firearms, explosives, technology or articles were exported from the U.S. in accordance with the Export Administration Regulations. Shipment contrary to U.S. law prohibited. For shipping please call 1-800-750-7522. United Parcel Service, Louisville, KY

Trig Waiver?

Warning Ltr if they won't
sign. Documenting

Roth

Nagle / Suppy

Balio

Nick.

Evans sus