

A *File Consumer Camp*

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TOTAL JUSTIFIED COMPLAINTS

OCTOBER 1948	421
OCTOBER 1947	160
TO DATE 1948	2628
TO DATE 1947	1263

FOR 12 MONTHS ENDING OCTOBER 31, 1948	2863
FOR 12 MONTHS ENDING OCTOBER 31, 1947	1439

LAST 12 MONTHS RUNNING AVERAGE	238
LAST 12 MONTHS RUNNING AVERAGE (1 YEAR AGO)	119
LAST 12 MONTHS RUNNING AVERAGE (6 MONTHS AGO)	191

COMPLAINTS ON GUNS PRODUCED WITHIN ONE YEAR

CURRENT MONTH OCTOBER 1948	372
MAY 1948	268
OCTOBER 1947	128
OCTOBER 1946	0

FOR 12 MONTHS ENDING OCTOBER 31, 1948	2437
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LAST 12 MONTHS RUNNING AVERAGE ON GUNS
PRODUCED WITHIN ONE YEAR.

203

SHEET NO. 1.

PLAINTIFF'S
EXHIBIT

3049

L 0022477

1 of 8

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COMPLAINTS ON FIREARMS FOR MONTH ENDED OCTOBER 31, 1948.

	PRODUCED WITHIN ONE YEAR	TOTAL
MODEL 81		
# JACKET HEAD LOOSE	2	7
0 FAILS TO EXTRACT (EXTRACTOR OUT OF ADJ.)	1	1
0 FAILS TO EJECT	2	2
0 MAGAZINE SIDE SPRING OUT OF ADJUSTMENT	2	2
0 MAGAZINE SPRING BROKEN	1	1
0 MAGAZINE FOLLOWER BINDS	1	1
0 MAGAZINE BOX OUT OF SHAPE	1	1
0 RUST SPOT IN BARREL	1	1
0 JAMS (EXTRACTOR LOOSE)	1	1
DEFECTIVE RECOTL SPRING (HAS SPLIT)	1	1
DEFECTIVE RECEIVER	1	1
MAIN SPRING BROKEN	5	5
TAKE DOWN SCREW THREADS STRIPPED	1	1
INDICATOR BINDS	1	1
	<u>21</u>	<u>26</u>
SPORTSMAN - 12 GA.		
X CARRIER LATCH OUT OF ADJUSTMENT	1	1
X EXTRACTOR PLUNGER BINDS IN BLOCK	1	2
0 TRIGGER BINDS		1
STOCK BROKEN	1	1
0 TAKE DOWN SCREW HOLES IN MAGAZINE PLUG		1
COUNTER SUNK TOO DEEP.		
TAKE DOWN SCREW THREADS DAMAGED	1	1
BOLT CRACKED	1	1
CARRIER DOG WORN	1	1
	<u>6</u>	<u>9</u>
SPORTSMAN - 16 GA.		
BARREL LOOSE IN RECEIVER		1
SPORTSMAN - 20 GA.		
0 FAILS TO EJECT	1	1
TRIGGER DOES NOT RELEASE ON REAR NOTCH	1	1
THREADS STRIPPED ON TAKE DOWN SCREW	1	1
TRIGGER SPRING BROKEN	2	2
	<u>5</u>	<u>5</u>
MODEL 11 - 12 GA.		
0 TRIGGER AND HAMMER OUT OF ADJUSTMENT	1	1
0 SHELLS STEM CHAMBER	2	2
0 FAILS TO EXTRACT	3	3
0 FAILS TO EJECT	1	1
BARREL EXTENSION SPLIT	1	1
X SEAMS IN BARREL	2	2
X DEFECTIVE BARREL (TEAR IN CHOKE)	1	1

(CONTINUED)

SHEET NO. 2.

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MODEL 11 - 12 GA. (CONTINUED)

STOCK SPLIT
 JAMS
 FAILS TO OPERATE
 GUIDE RING LOOSE (POOR BRAZING)
 SEAR SPRING PLUNGER BINDS IN TRIGGER GUARD
 DEFECTIVE SAFETY
 HAMMER FILED THIN
 OPERATING SLIDE CAMS PAST LINK

PRODUCED WITHIN
 ONE YEAR

TOTAL

1	2
1	1
1	1
1	2
1	1
1	1
1	1
<u>7</u>	<u>11</u>

MODEL 11 - 16 GA.

X CARRIER DOG FILED TOO MUCH
 O SHELLS STEM CHAMBER
 EXTRACTOR BROKEN

1
1
<u>1</u>
3

MODEL 11 - 20 GA.

O SHELLS STEM CHAMBER
 O FAILS TO FEED
 BARREL DOES NOT FIT
 BARREL EXTENSION LOOSE
 TRIGGER SPRING BROKEN
 EXTRACTOR SPRING AND PLUNGER STUCK IN BREECH

1	2
1	1
1	1
1	1
5	7
<u>8</u>	<u>13</u>

MODEL 121

FIRING PIN BROKEN
 X FIRING PIN STRIKES INSIDE RIM
 O STEM CHAMBER
 O RETAINER LOOSE
 O TAKES MAX. PLUG
 O FAILS TO EJECT
 X NOT ACCURATE
 EXTRACTOR BROKEN
 O FAILS TO FEED
 O CARRIER OUT OF ADJUSTMENT
 ACTION BAR BROKEN
 X DEFECTIVE BARREL
 O STEMS RETAINER
 X JAMS (SHELLS CATCH BY CARTRIDGE STOP)
 O BLOCK UNEVEN AT FACE
 TRIGGER GUARD BROKEN
 WEAK CARRIER DOG SPRING
 O GUARD AND RECEIVER LOOSE
 BURR IN CHAMBER
 CARTRIDGE STOP FALLS OUT
 RECEIVER THIN AT WELL SMALL HOLE
 BROKEN RETAINER
 FALL OF BREECH BLOCK NOT GOOD

1	1
6	6
6	6
1	1
4	4
1	1
1	1
1	1
1	1
1	1
1	1
1	1
2	2
1	1
1	1
1	1
2	2
1	1
1	1
<u>33</u>	<u>39</u>

SHEET NO. 3.

AL 0022479

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A
MODEL
0
0
0

CREEPY
TOP CHIPPE
PLUG
TOP NOT FI
COVER BROK
G SCREW,

13

19

K
IN
ALIFY

S
MUZZLE

1
22
2
6
3
2
1

1
1
1
1
3
1
1
1
17
1
1
1
1
4
69

2
23
2
7
3
2
1
1
1
1
1
3
1
1
1
18
1
1
1
4
74

$$\frac{1}{6}$$

1
1
1
2
1
6

16

4 of 8

MODEL 757

UG

OLE

BROKEN
PERLY

S

1000000

1
2
3
4
5

50

5 of 8

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MODEL 513

- O FAILS TO EJECT
- X KEY HOLES (POOR RIFLING
- X BOLT HANDLE HITS TOP OF RECEIVER
- BOLT HANDLE BROKEN
- O BOLT PULLS OUT
- FIRING PIN CAM PIN SHORT

PRODUCED WITHIN
ONE YEAR

TOTAL

2	2
7	7
1	1
1	1
1	1
<u>11</u>	<u>13</u>

MODEL 514

- X TRIGGER BENT
- X SAFETY OUT OF ADJUSTMENT
- BOLT HANDLE BROKEN
- X BARREL BENT
- NOT ACCURATE
- TAKE DOWN SCREW TIGHTENS TOO HARD
- FIRING PIN BINDS
- TRIGGER BROKEN AT PIN HOLE
- BOLT AND HANDLE CAME APART
- SIGHTS NOT ALIGNED PROPERLY

5	5
3	3
2	2
1	1
1	1
1	1
1	1
2	2
<u>22</u>	<u>22</u>

MODEL 521

- O FAILS TO EJECT
- X NOT ACCURATE
- STOCK DAMAGED
- X BARREL BENT
- MAGAZINE OUT OF ADJUSTMENT
- BOLT BROKEN
- BOLT PULLS OUT
- RING IN BARREL
- O TAKES MAX. PLUG

2	2
1	1
1	1
3	3
1	1
1	1
1	1
<u>12</u>	<u>12</u>

MODEL 550-1

- O FAILS TO FED
- X NOT ACCURATE
- X JAMS (INSERT ROUGH)
- O FAILS TO EJECT
- BROKEN EXTRACTOR
- O NO CHAMFER ON FRONT END OF RECOIL CHAMBER
- MISFIRES
- X NO RIFLING IN BARREL
- X CONNECTOR PIN LOOSE
- X TOOL MARKS AROUND RIFLING
- SHELLS STEM CHAMBER
- DEFECTIVE BARREL
- FIRING PIN MISSING
- BROKEN CONNECTOR
- RECOIL CHAMBER BOTTOM SIDE UP
- O CONNECTOR SPRING WEAK
- STOCK SPLIT AT TIP

2	2
1	1
6	6
6	6
1	1
5	5
1	1
2	2
2	2
2	2
1	1
1	1
3	3

(CONTINUED)

SHEET NO. 6.

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MODEL 550-1 (CONTINUED)

X THREADS IN MAGAZINE RING HOLE IN BARREL POOR
 X DEFECTIVE BOLT
 X SIGHTS NOT ALIGNED PROPERLY
 O CARRIER AND CARTRIDGE STOP BINDS
 X BARREL BENT
 STOCK MARRED
 X NO NOTCH ON REAR SIGHT
 FRONT SIGHT MISSING (NEVER FITTED)
 O SAFETY GROUP TOO MUCH
 O DEFECTIVE RECOIL CHAMBER

PRODUCED WITHIN
 ONE YEAR

TOTAL

2	2
1	1
1	1
1	1
3	3
1	1
1	1
1	1
1	1
1	1
49	49

MODEL 721

STOCK CRACKED AT GRIP
 O FAILS TO EJECT
 DEFECTIVE BOLT
 O FAILS TO EXTRACT
 FAULTY SAFETY
 X SIGHTS NOT PROPERLY ALIGNED
 BOLT HITS STOCK
 EXTRACTOR STICKS OUT NEAR EJECTOR
 FIRING PIN FOLLOWS THROUGH
 BOLT STOP LOOSE
 BOLT CRACKED NEAR LUGS

7	7
2	2
1	1
1	1
1	1
1	1
1	1
1	1
1	1
2	2
19	19

MODEL 722

O FAILS TO FIRE
 X REAR SIGHT CROOKED
 O POOR EXTRACTOR

1	1
1	1
3	3

- # - CORRECTED IN RECENT PRODUCTION.
 X - OVERSIGHT IN INSPECTION
 O - CLOSE ADJUSTMENT NOT SHOWING UP IN FACTORY TEST
 RESULTING IN MALFUNCTION THRU USAGE.
 N - NOT COVERED BY INSPECTION.

SHEET NO. 7

AL 0022483

COMPLAINTS RECEIVED DURING OCTOBER 1948 - ON GUNS PRODUCED IN THE FOLLOWING YEARS.

MODEL	1948	1947	1946	1945	MISC. & PARTS
MODEL 81	17	4	3		
SPORTSMAN - 12 GA.	4	2	1		
SPORTSMAN - 16 GA.					
SPORTSMAN - 20 GA.	3	2			
MODEL 11 - 12 GA.	15	3	3		
MODEL 11 - 16 GA.					
MODEL 11 - 20 GA.	8				
MODEL 121	30	3	3		
MODEL 141	11	2	3		
MODEL 241	60	9	5		
MODEL 31 - 12 GA.	6				
MODEL 31 - 16 GA.	2				
MODEL 31 - 20 GA.	1				
MODEL 37	3	5	5		
MODEL 510	8		1		
MODEL 511	11	3			
MODEL 512	40	6	4		
MODEL 513	7	4	2		
MODEL 514	22				
MODEL 521	10	2			
MODEL 550-1	36	13			
MODEL 721	19				
MODEL 722	3				

H.E. WICKS: FH
11/5/48.

AL 0022484