

Copies to: Messrs.

OK for notebook

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Bridgeport, Conn.

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED JUNE 30, 1946

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>Model 81</u>		
Fore-end lug came off jacket.	1	1
O Fails to eject.	1	1
O Barrel sticks back.	2	2
O Trigger pulls with safe on.	1	1
X Firing pin binds.	1	1
O Fails to feed up incline.	1	1
Safety rocker stop screw broken.	$\frac{1}{3}$	$\frac{1}{3}$
<u>Sportsman 12 Ga.</u>		
O Stock checked.	2	2
X Rough chamber.	$\frac{1}{3}$	$\frac{1}{3}$
<u>Sportsman 16 Ga.</u>		
O Carrier latch out of adjustment.	1	1
O Stock split.	$\frac{1}{2}$	$\frac{1}{2}$
<u>Sportsman 20 Ga.</u>		
O Stock split.	$\frac{1}{1}$	$\frac{1}{1}$
<u>Model 11 12 Ga.</u>		
O Receiver Cushion broken loose.	1	1
O Stock checked.	$\frac{1}{2}$	$\frac{1}{2}$
<u>Model 141</u>		
O Stock checked.	1	1
O Sear lock doesn't hold.	1	1
O Cartridges jump stop.	1	1
X Front sight & ramp marred.	1	1
X Cartridge stop soft.	1	1
X Cocks hard.	$\frac{1}{6}$	$\frac{1}{6}$
<u>Model 121</u>		
O Fails to eject.	2	2
Firing pin broken.	4	4
Extractor broken.	1	1
Action bar broken at dog.	1	1
O Cartridges stem retainer.	$\frac{1}{9}$	$\frac{1}{9}$

Sheet #2

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED JUNE 30, 1946

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>Model 241</u>		
O Cartridges jump stop.	1	1
O Does not disconnect.	1	1
O Fails to eject.	3	3
X Not accurate - poor crown.	$\frac{1}{6}$	$\frac{1}{6}$
	6	6
<u>Model 31 12 Ga.</u>		
X Barrel bore rough.	1	1
O Stock checked and split.	7	7
X Poor Choke - eccentric	$\frac{1}{9}$	$\frac{1}{9}$
	9	9
<u>Model 510</u>		
O Jar off.	2	2
Bolt broken at extractor slot.	1	1
O Misfire.	1	1
X Defective chamber - bell shape.	1	1
Bolt handle broken.	1	1
O Bolt handle loose.	1	1
X Burr on edge of land.	1	1
O Fires with safe on.	$\frac{1}{9}$	$\frac{1}{9}$
	9	9
<u>Model 511</u>		
O Jar off.	1	1
Magazine lock broken.	2	2
O Misfire.	1	1
N Not accurate.	1	1
Sear broken.	$\frac{1}{6}$	$\frac{1}{6}$
	6	6
<u>Model 512</u>		
O Fails to eject.	2	2
O Fails to feed.	4	4
O Retainer out of adjustment.	3	3
O Misfire.	1	1
Sear broken.	1	1
Bolt broken at extractor slot.	$\frac{1}{12}$	$\frac{1}{12}$
	11	12
<u>Model 550</u>		
O Fails to eject.		2
O Catch in insert.		2
		10
TOTAL	72	83

Corrected in recent production.

X Oversight in inspection.

O Close adjustment not showing up in factory tests,
resulting in malfunction through usage.

N Not covered by inspection.

Sheet #3CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED JUNE 30, 1946

Total for June, 1946	83
Total for June, 1945	23
Grand total to date, 1946	525
Grand total to date, 1945	122
Grand total July 1, 1945, to June 30, 1946	636
Grand total July 1, 1944, to June 30, 1945	220
Last 12 months' running average.	57
12 Months' running average (one year ago)	18
12 Months' running average (six months ago)	29
Produced within one year	72
Produced within one year (six months ago)	71
Produced within one year (one year ago)	0
Produced within one year (two years ago)	0

S. W. Rose
July 2, 1946