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CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED DECEMBER 31, 1946.

|                                        | <u>PRODUCED WITHIN<br/>ONE YEAR</u> | <u>TOTAL</u> |
|----------------------------------------|-------------------------------------|--------------|
| <u>MODEL 81</u>                        |                                     |              |
| INDICATOR BROKEN                       | 1                                   | 1            |
| O DOESN'T LOCK BACK                    | 1                                   | 1            |
| O JACKET HEAD LOOSE                    | 1                                   | 1            |
| O MAGAZINE OUT OF ADJUSTMENT           | 3                                   | 3            |
| O STOCK CHECKED                        | 1                                   | 1            |
| MAGAZINE SPRING BROKEN                 |                                     | 2            |
| O INDICATOR JUMPS ON                   | 1                                   | 1            |
| O EXTRACTOR OUT OF ADJUSTMENT          | 1                                   | 1            |
| X SAFETY ROCKER FILED TOO MUCH         | 1                                   | 1            |
| X STOCK CAST IN                        | 1                                   | 1            |
| MAGAZINE SPRING ASSEMBLED BACKWARDS    | 1                                   | 1            |
| INDICATOR SPRING BROKEN                |                                     | 1            |
| MAGAZINE SIDE SPRING BROKEN            | 1                                   | 1            |
|                                        | <u>13</u>                           | <u>16</u>    |
| <u>SPORTSMAN - 12 GA.</u>              |                                     |              |
| O STOCK CHECKED                        | 2                                   | 2            |
| # TAKE DOWN SCREW STRIPPED             | 1                                   | 1            |
| O FAILS TO FEED                        | 1                                   | 1            |
| O HAMMER AND TRIGGER OUT OF ADJUSTMENT | 1                                   | 1            |
|                                        | <u>5</u>                            | <u>5</u>     |
| <u>SPORTSMAN - 16 GA.</u>              |                                     |              |
| O FAILS TO FEED                        |                                     | 1            |
| O STOCK SPLIT                          | 1                                   | 1            |
|                                        | <u>1</u>                            | <u>2</u>     |
| <u>SPORTSMAN - 20 GA.</u>              |                                     |              |
| X CARRIER DOG FILED BADLY              | 1                                   | 1            |
|                                        | <u>1</u>                            | <u>1</u>     |

SHEET NO. 1

|                                         | <u>PRODUCED WITHIN<br/>ONE YEAR</u> | <u>TOTAL</u> |
|-----------------------------------------|-------------------------------------|--------------|
| <u>MODEL 11 - 12GA.</u>                 |                                     |              |
| EXTRACTOR BENT                          | 1                                   | 1            |
| GUIDE RING BROKEN                       |                                     | 1            |
| X TANG SCREW TOO SHORT                  | <u>1</u>                            | <u>1</u>     |
|                                         |                                     | 3            |
| <u>MODEL 11 - 16 GA.</u>                |                                     |              |
| X CARRIER DOG FILED TOO THIN            | <u>—</u>                            | <u>1</u>     |
|                                         |                                     | 1            |
| <u>MODEL 11 - 20 GA.</u>                |                                     |              |
| O FAILS TOO FEED                        | 1                                   | 1            |
| O CARRIER LATCH WORN (DOESN'T RELEASE)  | 1                                   | 1            |
|                                         | <u>2</u>                            | <u>2</u>     |
| <u>MODEL 121</u>                        |                                     |              |
| O FAILS TO EJECT                        | 1                                   | 1            |
| FIRING PIN BROKEN                       | 1                                   | 1            |
| O DOESN'T LOCK UP                       | 1                                   | 1            |
| O CARTRIDGES STEM CHAMBER               | 3                                   | 3            |
| O TAKES MAX PLUG                        | 1                                   | 1            |
| X POOR FIRING PIN BLOW (MISFIRES)       | 2                                   | 2            |
| O STEMS RETAINER                        | 1                                   | 1            |
| X RETAINER LOOSE (FALLS OUT)            | 1                                   | 1            |
| O FIRING PIN SHORT                      | 1                                   | 1            |
| O EXTRACTOR FILED TOO MUCH              | <u>1</u>                            | <u>1</u>     |
|                                         | 13                                  | 13           |
| <u>MODEL 141</u>                        |                                     |              |
| O FAILS TO FEED                         | 2                                   | 2            |
| X UNLOCKS TOO HARD                      | 1                                   | 1            |
| X CARTRIDGE STOP MARKS CARTRIDGES BADLY | 1                                   | 1            |
| X SEAR AND TRIGGER OUT OF ADJUSTMENT    | 1                                   | 1            |
| SEAR BROKEN                             | 1                                   | 1            |
| O ACTION OPERATES HARD (BINDS)          | 1                                   | 1            |
| O CARRIER DOG BINDS                     | 1                                   | 1            |
| X EJECTOR ROD CUT OUT OF POSITION       | <u>1</u>                            | <u>1</u>     |
|                                         | 9                                   | 9            |
| <u>MODEL 241</u>                        |                                     |              |
| FIRING PIN BROKEN                       |                                     | 1            |
| O DOES NOT DISCONNECT                   | 1                                   | 1            |
| O FAILS TO EJECT                        | 1                                   | 1            |
| X TRIGGER PULL NOT ADJUSTED PROPERLY    | <u>2</u>                            | <u>1</u>     |
|                                         |                                     | 4            |

SHEET NO. 2

|                                               | <u>PRODUCED WITHIN<br/>ONE YEAR</u> | <u>TOTAL</u> |
|-----------------------------------------------|-------------------------------------|--------------|
| <u>MODEL 31 - 12 GA.</u>                      |                                     |              |
| X BURR ON FRONT OF RECEIVER (BBL ASSEM. HARD) | 1                                   | 1            |
| X BARREL BORE ROUGH (LEADS)                   | 1                                   | 1            |
| O FAILS TO FEED                               | 1                                   | 1            |
| O ACTION BINDS                                | 1                                   | 1            |
|                                               | <u>4</u>                            | <u>4</u>     |
| <u>MODEL 31 - 16 GA.</u>                      |                                     |              |
| X BARREL BORE ROUGH (LEADS)                   | 1                                   | 1            |
|                                               | <u>1</u>                            | <u>1</u>     |
| <u>MODEL 31 - 20 GA.</u>                      |                                     |              |
| STOCK CHECKED                                 | 2                                   | 2            |
| O CARTRIDGE STOP OUT OF ADJUSTMENT            | 1                                   | 1            |
|                                               | <u>3</u>                            | <u>3</u>     |
| <u>MODEL 510</u>                              |                                     |              |
| X DEFECTIVE CHAMBER                           |                                     | 1            |
| O MISFIRES                                    |                                     | 1            |
|                                               |                                     | <u>2</u>     |
| <u>MODEL 511</u>                              |                                     |              |
| MAGAZINE LOCK BROKEN                          | 1                                   | 1            |
| N NOT ACCURATE                                | 1                                   | 1            |
|                                               | <u>1</u>                            | <u>2</u>     |
| <u>MODEL 512</u>                              |                                     |              |
| O FAILS TO EJECT                              | 1                                   | 1            |
| O FAILS TO FEED                               | 2                                   | 2            |
| O RETAINER OUT OF ADJUSTMENT                  | 1                                   | 1            |
| O MISFIRES                                    | 1                                   | 1            |
| SEAR STUD BROKEN                              | 2                                   | 2            |
|                                               | <u>7</u>                            | <u>7</u>     |
| <b>TOTAL</b>                                  | <u>63</u>                           | <u>75</u>    |

N - NOT COVERED BY INSPECTION.  
 # - CORRECTED IN RECENT PRODUCTION.  
 X - OVERSIGHT IN INSPECTION.  
 O - CLOSE ADJUSTMENT NOT SHOWING UP IN  
 FACTORY TESTS, RESULTING IN MALFUNCTION  
 THROUGH USAGE.

SHEET NO. 3

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED DECEMBER 31, 1946.

|                                                  |      |
|--------------------------------------------------|------|
| TOTAL FOR DECEMBER, 1946 .....                   | 75   |
| TOTAL FOR DECEMBER, 1945 .....                   | 59   |
| GRAND TOTAL TO DATE, 1946 .....                  | 1014 |
| GRAND TOTAL TO DATE, 1945 .....                  | 283  |
| GRAND TOTAL JAN. 1, 1946 TO DEC. 31, 1946 .....  | 1014 |
| GRAND TOTAL JAN. 1, 1945 TO DEC. 31, 1945 .....  | 283  |
| LAST 12 MONTHS' RUNNING AVERAGE .....            | 84   |
| 12 MONTHS' RUNNING AVERAGE ( 1 YEAR AGO) .....   | 23   |
| 12 MONTHS' RUNNING AVERAGE ( 6 MONTHS AGO) ..... | 62   |
| PRODUCED WITHIN ONE YEAR .....                   | 63   |
| PRODUCED WITHIN ONE YEAR ( 6 MONTHS AGO) .....   | 63   |
| PRODUCED WITHIN ONE YEAR ( 1 YEAR AGO) .....     | 43   |
| PRODUCED WITHIN ONE YEAR ( 2 YEARS AGO) .....    | 0    |

H.E. WEEKS/ML  
JAN. 2, 1947

SHEET NO. 4