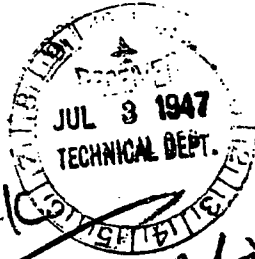


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CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED JUNE 30, 1947

MODEL 81	PRODUCED WITHIN ONE YEAR	TOTAL
O JACKET HEAD LOOSE	4	5
O FAILS TO EXTRACT	1	1
O EXTRACTOR OUT OF ADJUSTMENT		1
O MAGAZINE SIDE SPRING OUT OF ADJUSTMENT	1	1
O MAGAZINE SPRING BROKEN	1	1
X NOT ACCURATE	1	1
O SAFETY LOOSE ON STEM	1	1
O ACTION FAILS TO LOCK BACK	1	1
N MAGAZINE SPRING ASSEMBLED BACKWARD	1	1
O BARREL STICKS BACK	1	1
X FORE-END SCREW TOO LONG	1	1
	<u>11</u>	<u>14</u>
SPORTSMAN - 12 GA.		
X CARRIER SPRING SHORT	1	1
	<u>1</u>	<u>1</u>
SPORTSMAN - 16 GA.		
X POOR THREADS MAGAZINE PLUG	1	1
X BARREL STICKS BACK (BREECHED TIGHT)	1	1
	<u>2</u>	<u>2</u>
MODEL 11 - 12 GA.		
X THROAT AT FORWARD END OF CHAMBER POOR	1	1
GUIDE RING BROKEN	1	1
	<u>2</u>	<u>2</u>
MODEL 11 - 20 GA.		
O SEAR AND TRIGGER OUT OF ADJUSTMENT	1	1
X FRONT SIGHT BEAD OFF CENTER ON BASE	1	1
	<u>2</u>	<u>2</u>

SHEET NO. 1

MODEL 121		PRODUCED WITHIN ONE YEAR	TOTAL
	FIRING PIN BROKEN		2
0	STEMS CHAMBER	2	3
0	CARRIER DOG OUT OF ADJUSTMENT	1	1
0	TAKES MAX PLUG	1	1
0	BARREL LOOSE ON RECEIVER	1	1
0	FAILS TO EJECT	3	4
X	NOT ACCURATE	1	1
	EXTRACTOR BROKEN	1	2
0	FAILS TO FEED	2	2
0	CARRIER OUT OF ADJUSTMENT	1	1
X	ACTION BAR MACHINED WRONG	1	1
X	TOO MUCH PLAY TRIGGER ON SAFE	1	1
	ACTION BAR BROKEN	1	1
	RECOIL SHOULDER IN RECEIVER SET BACK	1	1
		<u>17</u>	<u>22</u>

MODEL 141			
	FORE-END SPLIT	1	1
0	FAILS TO EJECT	1	1
0	SEAR AND SEAR LOCK OUT OF ADJUSTMENT	3	3
0	SEAR AND TRIGGER OUT OF ADJUSTMENT	2	2
0	FAILS TO FEED		1
	RECEIVER CRACKED		1
0	SAFETY OUT OF ADJUSTMENT	1	1
	CARTRIDGE STOP BROKEN	1	1
	BARREL PITTED NEAR CHAMBER	1	1
X	NOT ACCURATE	1	2
	CARTRIDGE STOP BROKEN	1	1
X	GUARD MACHINE WRONG	1	1
		<u>13</u>	<u>16</u>

MODEL 241			
0	CARTRIDGES STICK IN CARTRIDGE		
	GUIDE FEEDING	1	1
X	POOR NOTCH ON FIRING PIN	1	1
	EXTRACTOR BROKEN		1
	FAILS TO EJECT	4	4
0	CARTRIDGE STOP PLUNGER TOO SHORT	1	1
0	BARREL TAKE UP IS LOOSE	1	1
		<u>8</u>	<u>9</u>

MODEL 31 - 12 GA			
0	FAILS TO EJECT	1	1
	FORE-END RUBS RECEIVER (ACTION HARD)	1	1
		<u>2</u>	<u>2</u>

MODEL 31 - 20 GA			
X	POOR CROWNING ON BARREL	1	1
		<u>1</u>	<u>1</u>

SHEET NO. 2

		PRODUCED WITHIN ONE YEAR	TOTAL
MODEL 510			
X	BARREL OUT OF LINE IN RECEIVER	4	5
X	TAKE DOWN SCREW ASSEMBLES HARD	1	1
		<u>5</u>	<u>6</u>
MODEL 511			
	MAGAZINE LOCK BROKEN	4	4
	STOCK CHECKED		1
O	EJECTOR OUT OF POSITION	1	1
N	NOT ACCURATE	1	3
N	FAILS TO EJECT	1	1
X	BARREL BENT (GROUND CROOKED)	1	1
	EJECTOR BROKEN	2	2
	FIRING PIN CAM PIN OUT OF POSITION	1	1
		<u>11</u>	<u>14</u>
MODEL 512			
O	CARTRIDGE RETAINER OUT OF ADJUSTMENT	3	3
	FAILS TO FEED	1	1
O	SEAR WORN (FAILS TO COCK)		1
O	EJECTOR TOO LOW (FAILS TO EJECT)	3	3
	BOLT HANDLE BROKEN	1	1
O	FAILS TO EJECT	1	1
N	NOT ACCURATE	1	1
	BOLT PULLS OUT	2	2
X	REAR SIGHT SCREW HOLES OUT OF POSITION		1
		<u>12</u>	<u>14</u>
MODEL 513			
X	FIRING PIN BLOW INSIDE RIM	2	2
O	CARTRIDGES FEED HARD	1	1
O	FAILS TO EJECT (EJECTOR LOW)	1	1
O	FAILS TO EJECT	4	4
X	POOR TRIGGER PULL (CREEPS)	1	1
	BOLT HANDLE LOOSE		1
X	ACTION OF BOLT ROUGH	1	1
		<u>10</u>	<u>11</u>
MODEL 550			
O	RIGHT EXTRACTOR OUT OF ADJUSTMENT		1
			<u>1</u>

N - NOT COVERED BY INSPECTION
 # - CORRECTED IN RECENT PRODUCTION
 X - OVERSIGHT IN INSPECTION
 O - CLOSE ADJUSTMENT NOT SHOWING UP IN FACTORY TESTS,
 RESULTING IN MALFUNCTION THROUGH USAGE.

TOTAL FOR JUNE 1947	117
TOTAL FOR JUNE 1946	83
GRAND TOTAL TO DATE 1947	770
GRAND TOTAL TO DATE 1946	525
GRAND TOTAL JULY 1 1946 TO JUNE 30 1947	1259
GRAND TOTAL JULY 1 1945 TO JUNE 30 1946	686
LAST 12 MONTHS RUNNING AVERAGE	104
12 MONTHS RUNNING AVERAGE (1 YEAR AGO)	57
12 MONTHS RUNNING AVERAGE (6 MONTHS AGO)	88

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PRODUCED WITHIN ONE YEAR	97
PRODUCED WITHIN ONE YEAR (6 MONTHS AGO)	103
PRODUCED WITHIN ONE YEAR (1 YEAR AGO)	72
PRODUCED WITHIN ONE YEAR (2 YEARS AGO)	0

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GRAND TOTAL GUNS PRODUCED WITHIN ONE YEAR FROM JULY 1, 1946 TO JUNE 30, 1947	1045
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LAST 12 MONTHS RUNNING AVERAGE ON GUNS PRODUCED WITHIN ONE YEAR	87
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SHEET NO. 4