

## COPIES TO:

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TOTAL JUSTIFIED COMPLAINTS

JUNE 1948	158
JUNE 1947	117
TO DATE 1948	1504
TO DATE 1947	770

FOR 12 MONTHS ENDING JUNE 30, 1948	2332
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FOR 12 MONTHS ENDING JUNE 30, 1947	1259
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LAST 12 MONTHS RUNNING AVERAGE	194
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LAST 12 MONTHS RUNNING AVERAGE ( 1 YEAR AGO )	104
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LAST 12 MONTHS RUNNING AVERAGE ( 6 MONTHS AGO )	165
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COMPLAINTS ON GUNS PRODUCED WITHIN ONE YEAR

CURRENT MONTH	JUNE 1948	132
	JANUARY 1948	295
	JUNE 1947	97
	JUNE 1946	0

FOR 12 MONTHS ENDING JUNE 30, 1947	1858
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LAST 12 MONTHS RUNNING AVERAGE ON GUNS PRODUCED WITHIN ONE YEAR.	154
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SHEET NO. 1

COMPLAINTS ON FIREARMS FOR MONTH ENDED JUNE 30, 1948.

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>MODEL 81</u>		
# JACKET HEAD LOOSE		6
O FAILS TO EXTRACT (EXTRACTOR OUT OF ADJUSTMENT)	1	1
O FAILS TO EJECT	1	1
O MAIN SPRING BROKEN	1	1
O FAILS TO FEED		1
O JAMS (EXTRACTOR LOOSE)	1	1
O FORE-END SCREW STUD BECAME LOOSE	1	1
FORE-ENE POORLY FITTED	1	1
CARRIER LATCH SPRING TWISTED	1	1
DEFECTIVE RECEIVER		1
BOLT DOESN'T LOCK OPEN		1
TAKE DOWN SCREW BINDS	1	1
	<u>8</u>	<u>17</u>
<u>SPORTSMAN - 12 GA.</u>		
TAKE DOWN SCREW LOOSE	1	1
DEFECTIVE MAGAZINE	1	1
	<u>2</u>	<u>2</u>
<u>SPORTSMAN - 16 GA.</u>		
O FAILS TO FEED	1	1
X FAILS TO LOCK OPEN		1
O FIBRE CUSHION AND RIVET MISSING		1
X BOLT BINDS	1	1
	<u>2</u>	<u>4</u>
<u>MODEL 11 - 12 GA.</u>		
X POOR BROWNING	1	1
STOCK SPLIT	1	1
X FORE-END SPLIT	1	1
	<u>3</u>	<u>3</u>
<u>MODEL 11 - 16 GA.</u>		
LOOSE BREECH	1	1
	<u>1</u>	<u>1</u>
<u>MODEL 11 - 20 GA.</u>		
X BARREL SHOWS SCRATCHES		1
TRIGGER BINDS	1	1
	<u>1</u>	<u>2</u>
<u>MODEL 121</u>		
X FIRING PIN STRIKES INSIDE RIM	2	2
O BARREL LOOSE ON RECEIVER		2
X NOT ACCURATE	1	2
FORE-END SPLIT	1	1
X FACE OF BLOCK ROUGH	1	1
ACTION DOESN'T LOCK UP	1	1
X JAMS (SHELLS CATCH BY CTG. STOP)	3	3
POOR FINISH	1	1
	<u>10</u>	<u>13</u>

SHEET NO. 2

MODEL 141

O FORE-ENDSPLIT  
 O FAILS TO EJECT  
 O FAILS TO FEED  
 CARTRIDGE STOP BROKEN  
 O SHELLS FEED HARD UNDER EXTRACTOR  
 X MISFIRES  
 X MAGAZINE LOOSE (THREADS STRIPPED)  
 X BREECH BLOCK BINDS

1	1
1	1
1	1
1	1
1	1
1	2
1	1
<u>5</u>	<u>9</u>

MODEL 241

O FAILS TO DISCONNECT  
 X POOR NOTCH ON FIRING PIN  
 O FAILS TO EJECT  
 X SIGHTS OUT OF LINE  
 O MISFIRES  
 X JAMS (POOR CLAW ON EXTRACTOR)  
 O STEMS CHAMBER  
 X BARREL BENT  
 O FAILS TO COCK

1	1
3	3
4	4
1	1
1	1
1	1
1	1
2	3
2	2
2	2
<u>17</u>	<u>18</u>

MODEL 31 - 12 GA.

FORE-END BROKEN

1	1
<u>1</u>	<u>1</u>

MODEL 37

STOCK BROKEN  
 BARREL LOOSE IN BEDDING  
 STOCK SPLIT AT TOE

2	2
1	1
<u>3</u>	<u>4</u>

MODEL 510

O FAILS TO EJECT  
 GUN DEFECTIVE  
 BOLT CLOSING HARD  
 # BOLT PULLS OUT  
 SHORT FIRING PIN  
 THREADS IN RECEIVER STRIPPED

1	1
1	1
1	1
1	1
1	1
1	1
<u>6</u>	<u>6</u>

MODEL 511

STOCK BROKEN  
 O EJECTOR OUT OF POSITION  
 N NOT ACCURATE  
 N FAILS TO EJECT  
 O FAILS TO FEED  
 X BARREL NOT STRAIGHT  
 O BOLT PULLS OUT

1	1
1	1
2	2
1	1
1	1
1	1
<u>7</u>	<u>8</u>

SHEET NO. 3

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>MODEL 512</u>		
O CARTRIDGE RETAINER OUT OF ADJUSTMENT	2	3
BOLT HANDLE BROKEN	1	1
# BOLT PULLS OUT	7	7
MAGAZINE RING THREADS BAD	1	1
O STEMS CHAMBER	1	1
X BARREL BENT	1	1
JAMS	2	2
CARTRIDGE STOP BENT	1	1
	<u>16</u>	<u>17</u>
<u>MODEL 513</u>		
X KEY HOLES (POOR RIFLING)	4	4
BOLT HANDLE BROKEN	1	1
X BOLT HANDLE LOOSE	1	1
X FRONT SIGHT LOOSE	1	1
	<u>6</u>	<u>7</u>
<u>MODEL 514</u>		
TRIGGER BENT	2	2
SAFE WILL NOT GO ON	1	1
	<u>3</u>	<u>3</u>
<u>MODEL 521</u>		
STOCK CHECKED	1	1
O FAILS TO FEED	1	1
X NOT ACCURATE	1	1
STOCK AND BUTT PLATE BROKEN	1	1
X BOLT HANDLE LOOSE	1	1
O JAMS	1	1
	<u>5</u>	<u>6</u>
<u>MODEL 550-1</u>		
O FAILS TO FEED	1	1
X NOT ACCURATE	2	2
X JAMS (INSERT ROUGH)	4	4
O FAILS TO EJECT	4	4
O NO CHAMFER ON FRONT END OF RECOIL CHAMBER	1	1
DEFECTIVE RECOIL CHAMBER	1	1
DEFECTIVE STOCK	1	1
DISCONNECTOR SPRING WEAK	2	2
FAILS TO COCK	1	1
SHELLS EXPLODE OR SWELL	1	1
DEFECTIVE SIGHT	1	1
	<u>19</u>	<u>19</u>
<u>MODEL 550</u>		
SEAR STUD BROKEN		1

SHEET NO. 4

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<b>MODEL 721</b>		
# STOCK CRACKED AT GRIP	9	9
O FAILS TO EJECT	2	2
X BOLT CLOSSES HARD	2	2
NOT ACCURATE	1	1
X BAD SPOT IN BARREL	1	1
O FAILS TO EXTRACT	1	1
POOR BEDDING	1	1
	<u>17</u>	<u>17</u>

- # - CORRECTED IN RECENT PRODUCTION  
 X - OVERSIGHT IN INSPECTION  
 O - CLOSE ADJUSTMENT NOT SHOWING UP IN FACTORY  
 TEST RESULTING IN MALFUNCTION THROUGH USAGE.  
 N - NOT COVERED BY INSPECTION.

SHEET NO. 5

COMPLAINTS RECEIVED DURING JUNE 1948 - ON GUNS PRODUCED IN THE  
 FOLLOWING YEARS.

<u>MODEL</u>	<u>1948</u>	<u>1947</u>	<u>1946</u>	<u>1945</u>	<u>MISC. &amp; PARTS.</u>
MODEL 81	4	4	9		
SPORTSMAN - 12 GA.	2				
SPORTSMAN - 16 GA.		2	2		
SPORTSMAN - 20 GA.					
MODEL 11 - 12 GA.	3				
MODEL 11 - 16 GA.		1			
MODEL 11 - 20 GA.	1		1		
MODEL 121	8	2	3		
MODEL 141	2	3	4		
MODEL 241	8	9	1		
MODEL 31 - 12 GA.	1				
MODEL 31 - 16 GA.					
MODEL 31 - 20 GA.					
MODEL 37	2	1	1		
MODEL 510	4	2			
MODEL 511	2	3	1		
MODEL 512	7	9	1		
MODEL 513	1	5	1		
MODEL 514	2	1			
MODEL 521	1	4	1		
MODEL 550			1		
MODEL 550-1	14	5			
MODEL 721	14	3			

H.E. WEEKS: FH  
 7/14/48.

SHEET NO. 6