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TOTAL JUSTIFIED COMPLAINTS

AUGUST 1948	96
AUGUST 1947	81
TO DATE 1948	1872
TO DATE 1947	990

FOR 12 MONTHS ENDING AUGUST 31, 1948	2380
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FOR 12 MONTHS ENDING AUGUST 31, 1947	1366
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LAST 12 MONTHS RUNNING AVERAGE	198
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LAST 12 MONTHS RUNNING AVERAGE (1 YEAR AGO)	113
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LAST 12 MONTHS RUNNING AVERAGE (6 MONTHS AGO)	169
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COMPLAINTS ON GUNS PRODUCED WITHIN ONE YEAR

CURRENT MONTH AUGUST 1948	86
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MARCH 1948	171
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AUGUST 1947	66
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AUGUST 1946	0
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FOR 12 MONTHS ENDING AUGUST 31, 1948	2003
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LAST 12 MONTHS RUNNING AVERAGE ON GUNS PRODUCED WITHIN ONE YEAR.	166
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SHEET NO. 1

COMPLAINTS ON FIREARMS FOR MONTH ENDED AUGUST 31, 1948.

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>MODEL 81</u>		
# JACKET HEAD LOOSE	1	2
O FAILS TO EJECT	1	1
O MAGAZINE SIDE SPRING OUT OF ADJUSTMENT	2	2
X NOT ACCURATE	1	1
TAKE DOWN SCREW BINDS	<u>1</u>	<u>1</u>
	6	7
<u>SPORTSMAN - 12 GA.</u>		
O MAIN SPRING BROKEN	1	1
O TRIGGER BINDS	1	1
O FORE-END SPLIT	1	1
O FAILS TO EJECT	<u>1</u>	<u>1</u>
	4	4
<u>SPORTSMAN - 16 GA.</u>		
O TRIGGER BINDS	<u>—</u>	<u>1</u>
		1
<u>MODEL 11 - 12 GA.</u>		
O SHELLS STEM CHAMBER	1	2
O FAILS TO EJECT	<u>1</u>	<u>1</u>
		3
<u>MODEL 11 - 20 GA.</u>		
O SHELLS STEM CHAMBER	<u>1</u>	<u>1</u>
X FRONT SIGHT BASE OUT OF POSITION	<u>1</u>	<u>2</u>
		2
<u>MODEL 121</u>		
O FIRING PIN BROKEN		1
O SHELLS STEM CHAMBER	1	2
O TAKES MAX. PLUG		1
O FAILS TO EJECT		1
O FAILS TO FEED	<u>1</u>	<u>1</u>
	2	6
<u>MODEL 141</u>		
O SHELLS STEM CHAMBER	1	1
O CARTRIDGE STOP BROKEN	2	2
X FIRING PIN HOLE OUT OF POSITION	<u>2</u>	<u>2</u>
	5	5

SHEET NO. 2

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>MODEL 241</u>		
O FAILS TO DISCONNECT	1	1
X POOR NOTCH ON FIRING PIN	2	2
O FAILS TO EJECT	2	2
X SIGHTS OUT OF LINE	1	1
X NOT ACCURATE (MUZZLE UPSET)	1	1
O CARTRIDGE STOP OUT OF ADJUSTMENT	1	1
X POOR BLUEING	1	1
X JAMS (POOR CLAW ON EXTRACTOR)	1	1
O SHELLS STEM CHAMBER	1	1
O DEFECTIVE BARREL	1	1
O DISCONNECTOR DAMAGED	1	1
O FAILS TO COCK	2	2
RECEIVER CRACKED	1	1
	<u>16</u>	<u>16</u>
<u>MODEL 31 -12 GA.</u>		
DEFECTIVE BARREL		1
		<u>1</u>
<u>MODEL 510</u>		
O FAILS TO EXTRACT	1	1
TAKE DOWN SCREW THREADS BAD IN RECEIVER	1	1
	<u>2</u>	<u>2</u>
<u>MODEL 512</u>		
O CARTRIDGE RETAINER OUT OF ADJUSTMENT	1	1
O FAILS TO EJECT	1	1
# BOLT PULLS OUT	3	3
N NOT ACCURATE (SIGHTS OUT OF LINE)	1	1
	<u>6</u>	<u>6</u>
<u>MODEL 513</u>		
X KEY HOLES (POOR RIFLEING)	6	6
	<u>6</u>	<u>6</u>
<u>MODEL 514</u>		
X DEFECTIVE BOLT	1	1
BOLT HANDLE BROKEN	1	1
	<u>2</u>	<u>2</u>
<u>MODEL 521</u>		
X BOLT HANDLE LOOSE	1	1
	<u>1</u>	<u>1</u>

SHEET NO. 3

		PRODUCED WITHIN ONE YEAR	TOTAL
MODEL 550-1			
X	NOT ACCURATE	1	1
X	JAMS (INSERT ROUGH)	2	2
O	FAILS TO EJECT	2	2
O	FAILS TO CONNECT	1	1
	BROKEN EXTRACTOR	1	1
	FAILS TO OPERATE PROPERLY	1	1
	SHELLS STEM CHAMBER	2	2
	CONNECTOR SPRING WEAK	2	2
X	BOLT BINDS	1	1
	SHELLS SWELL	1	1
	DEFECTIVE BOLT	1	1
	POOR THREADS IN RECEIVER	1	1
		<u>16</u>	<u>16</u>
MODEL 721			
#	STOCK CRACKED AT GRIP	7	7
O	FAILS TO EJECT	2	2
	DEFECTIVE BOLT	2	2
X	BAD SPOT IN BARREL	1	1
	EXTRACTOR LOOSE	1	1
	SEAR BINDS	1	1
O	TRIGGER PIN OUT OF POSITION	1	1
		<u>15</u>	<u>15</u>
MODEL 722			
	BOLT HANDLE CRACKED	1	1
	BOLT CRACKED	1	1
X	BARREL LOOSE IN RECEIVER	1	1
		<u>3</u>	<u>3</u>

- CORRECTED IN RECENT PRODUCTION
 X - OVERSIGHT IN INSPECTION
 O - CLOSE ADJUSTMENT NOT SHOWING UP IN
 FACTORY TEST RESULTING IN MALFUNCTION
 THROUGH USAGE
 N - NOT COVERED BY INSPECTION

SHEET NO. 4

COMPLAINTS RECEIVED DURING AUGUST 1948 - ON GUNS PRODUCED IN THE FOLLOWING YEARS.

<u>MODEL</u>	<u>1948</u>	<u>1947</u>	<u>1946</u>	<u>1945</u>	<u>MISC. & PARTS</u>
MODEL 81	1	5	1		
SPORTSMAN - 12 GA.	1	3			
SPORTSMAN - 16 GA.			1		
SPORTSMAN - 20 GA.					
MODEL 11 - 12 GA.	1		2		
MODEL 11 - 16 GA.					
MODEL 11 - 20 GA.	1		1		
MODEL 121	1	1	4		
MODEL 141	3	2			
MODEL 241	10	6			
MODEL 31 - 12 GA.			1		
MODEL 31 - 16 GA.					
MODEL 31 - 20 GA.					
MODEL 37					
MODEL 510		2			
MODEL 511					
MODEL 512	1	5			
MODEL 513		6			
MODEL 514	2				
MODEL 521	1				
MODEL 550-1	16				
MODEL 721	14	1			
MODEL 722	3				

H.F. WEEKS: FH
9/8/48

SHEET NO. 5