

bcc: E.S. McCawley, Jr.

Mr. James Koebel
5656 Oliver Ave., So.
Minneapolis 19, Minn.

February 4, 1963

Dear Mr. Koebel:

The general acceptance of the Model 700 has been even better than expected and the number which has been returned for guarantee repairs is also below normal. It is felt that the writer you refer to in your letter of January 21st is either prejudiced or has a rifle which is not up to our high standards of quality.

The design of the M/700 trigger is basically the same as the trigger used in the M/721 and 722 which have gained a very desirable reputation for a good trigger pull of lasting qualities. We have had only four reports of extraction difficulties with over 40,000 rifles in the field. I do not believe there is any other rifle on the market of this type which will do as well. The same bolt stop release is used on the M/700 as has been used on Remington bolt action rifles since 1948. Practically no difficulty has been experienced with this design.

Surely your source of information must have a rifle which has either been tampered with or, as mentioned before, is not up to our standards of quality for reasons of human error in production or assembly and should be returned for guarantee repairs.

We thank you for your comments and suggestions.

Sincerely,

M. H. Walker, Chief Designer
Special Products Section
Ilion Research Division

MHW:nl

Note to E.S. McCawley: This customer refers to an article in current Gunsport magazine, March issue, by Bob Schutte. We did not see the article but assume that you will pick up.