

CC: E. B. Spencer:
E. G. Larson:

Feb. 19, 1974

F. Woodrick

Custom Gun Service,

Mr. Jay Moore.

1104 Upas Ave,

Mc Allen,

Texas

78501

X

X

X 30

Mr. Jay Moore, Owner & gunsmith.

Mr. Romeo Garcia, Gunsmith

M3200 #17009 Lower barrel loose in the barrel band--equipped with M/G band.

H1100 12 action bars breaking, slide coming loose, breaking at the front section, breaking at operating handle slot & retainer.

50 fore end supports breaking, mostly blocks coming off

10 barrel supports breaking out of receiver.

8 inter. latch studs coming out.

24 of the locking blocks with studs coming out.

75 to 100 extractors replaced this past year in guns serviced at the shop--sold over twice the number over the counter.

On the above M3200 the owner is a Trap Shooter and advised that he will will shoot the gun to such an extent that you can not put your hand on the fore end section--this results in the cement we use in the barrel band boiling out causing this looseness.

In questioning Mr. Moore about service problems the above items were mentioned--adding that this shop repairs a lot of Remington guns but with about 9/10 of the guns in the field being Remington is the reason.

Was told about a nearly new M700 rifle that was being carried in a truck last fall and in some manner accidentally went off shooting into the transmission. The gun was brought to Mr. Moore for checking and he advised the owner & lawyer that he found nothing wrong with it--did not take the gun apart or touch the seal on the screws--advised them that it was doubtful they had any type case as it appeared to him that the trigger was pulled. Asked me if I knew about this & whether Rem. had been contacted yet? Mr. Moore checked his repair tickets but could not supply me with any information as to serial number or name. Does warranty work for Win & Nav. and in asking about the normal labor charge on a new gun repair advised about \$4.50 plus the parts. Was shown a letter from Win. Service and they request that all guns serviced be tested to eliminate any second return on service.