## TELECRAN

Thank you for agreeing to assist us in the installation of a new trigger assembly in Remington 600, Model 660 and Mohawk 600, and XP-100 pistols, covered by our recall.

Our toll free Message Center is advising customers in your area of your availability to make this installation.

We are sending you under separate cover special repair and information forms, plus an initial supply of replacement trigger assemblies.

For your information, Remington will assume full and complete responsibility for any and all claims that may arise out of the design or manufacture of the trigger assembly provided to you by Remington for this modification.

The guns included in the recall are all Remington Model 600 and 660 rifles, and all Mohawk Model 600 rifles, except those with a serial number starting with an "A". Also included in the recall are any XP-100 pistols with a serial number between 0001 and 7,507,983.

If you have any questions, please call Ed Sienkiewicz collect at (315) 894-9951.

REMINCTON ARMS COMPANY, INC.

10/27/13

. Person calls in on 800 numbers, asks for Operator 61 or Remington . Trecall information.
Operator asks for Model No.
if gun is not involved, inform caller and thank him.
if gun is part of recall, operator will ask for
Namo
Address
Phone Number
The operator will say:
area for inspection and modification which will be done free of charge. If you have a poncil and paper handy, the closest guasmith is*  If you have any further questions you should write to:
Remington Arms Company, Inc.  Box EGL
Dridgeport, Ct. 06602"
*The phone number will be used to determine the <u>nearest</u> Remington gunsmith (out of 179).
If there is more than one gunsmith in the area, the caller will be given a name and address. The gunsmiths will be rotated after each call to assure a balance of customers per gunsmith.

Form BA 4543			fiet.# 015312
	REMINGTON AR	ims company, inc.	
•	~ ~	· Assembly cement Program	
(A) GU	INSMITH GUN OWNER		
		Name	
•		Street	
-		•	<del></del>
Telephone		Telephone	-
Control No. (For 8	Rcm. Use Only)	Control No. (For I	Rum. Uze Onty)
(B) FIREARMS INFOR	MATION		
Madel (Check One)	Caliber (Check One)	Caliber (Check One)	Serial No.
☐ 1. Rcm 600 ☐ 2. Rcm 660	<ul><li>1. 222 Rem.</li><li>2. 6mm Rem.</li></ul>	<ul><li>6. 350 Rcm. Mag.</li><li>7. 35 Rcm.</li></ul>	
3. Mohawk 600 1. XP-100	☐ 3. 243 Win. ☐ 4. 308 Win.	<ul><li>8. 223 Rem.</li><li>9. 221 Rem. "Fireball</li></ul>	Į••
	5. 6.5mm Rem. Mag.	10. Rechambered	
(C) MODIFICATION IN	FORMATION		•
Method Gun Received (Check One)	From Owner:		Month Day Year
☐ Hand Delivered	Date	e Gun Received From Owner	
☐ UPS ☐ U.S. Mail	·		
Other (Specify		mated Completion Date	
	•		· . :
			; •
•		•	
IMPORTANT — TH	is Copy Must Be Compl	eted and Mailed Immedi	ately Upon Receipt of Gun.
	•		•
•		F-	
	PARTS	CONTROL COPY	
	(completed form to lee ma	ded immediately upon regulpt of	(gun)
-			
- Auditoria de La Carte de Car			

We have set up toll free numbers to handle gun owner complaints. These numbers will be in operation beginning Saturday, October 28:

In Connecticut

800-972-9379

Outside Connecticut

800-243-9275

We are doing everything possible to expedite shipment of replacement trigger assemblies; however, the initial supply will be limited. Because these trigger assemblies are the only ones approved for this replacement program, please do not use trigger assemblies you may have in stock.

If you have Model 600 series trigger assemblies in inventory, return them to us freight collect and we will credit your account.