

10 Gun Repair Stations

11-8-78 to 11-15-78

A Trip was made to visit 12 Remington warranty repair stations concerning the model 600 recall program.

Reception at all gun repair stations was very good. They were all glad to see someone from Remington to go over the recall program. All stations had received at least 5 trigger assemblies with about half of them having received a second 5. The first five assemblies were individually wrapped. The second five were wrapped together in one package. One assembly had a slave pin missing but was still intact.

Some of the stations did not ^{completely} understand that serial numbers with the A & B prefix were not included in the recall program and a few had changed trigger assemblies in rifles with an A prefix.

Most of the stations that had X P 100 pistols had been instructed by their customers not to return them to the factory.

Individual stations contacted along with comments are listed below.

To: C B Workman
From: J W. Brooks

All gears thought
would need to be removed
A & B not firing
Remington

First few had been...
had been...
had been...

over had since...
West parts...
and bolts not...
individually

only oil...
first...
check for...

Field Trip Report

11-28-78 to 11-29-78

This trip was made to visit the Remington
warranty repair station concerning the H&O
recalled program.

George C. Harrell 189
Route 6
East Carter Valley Rd
Kingsport Tenn 37660

Gun repair shop in walk out basement of his
house. Good reception. Wife does paper work.
Explained what information we required on report
forms to both. George had finished one gun. Trigger
assembly in action was fine. Wood had not been removed
from stocks & brass screws had not been bent. Was glad
Remington was giving instructions on this interference problem.
Had 2 more to be repaired which he will do later as it was
past closing time. Was evening.

Fox & Company Inc 189
2211 Dutch Valley Rd.
Knoxville Tenn 37918

visited Mr Howard Smith the gunsmith at this
establishment. Had a 35 S&W with a serial number missing. Had
changed fire control. Stock had not been relieved. Did not want to do

it then because of influx of customers coming in continually was glad that we looked at it and would make sure he checks all rifles in the future for proper clearance.

Judge's Gun Shop

189

Route 3

Winchester Tenn 37393

very good reception. Had no rifle in shop. went over replacement of the new Trigger assembly with both gunsmiths. Went over paper work. Everyone here seems very competent. Mr. Judge well liked. This gun shop is out in the middle of nowhere & it was full of people all the time I was there.

Gun City U.S.A.

189

573 Murfreesboro Rd

Nashville Tenn 37206

visited with Mr. Charles Wright. The gunsmith Joe Daniel was not there. ~~the~~ The shop owner was with us when we went over the instructions for the return forms. one gun had been repaired but not sent set. Trigger assembly free in action but stock & screws needed attention. Have some VP100 pistols. Customers do not want them sent in to factory. I asked that they fill out paper work & send in to Dept. I explain customer's request. we will check again with customer to see if they will allow pistols to be sent in.

Uncle Lee's
Highway 79 East
Paris Tn 38242

189

Saw Hugh R. Barrow gunsmith who had repaired
5 guns & returned. He had received 5 more trigger assemblies, no guns
on hand. Went thru explanation of installation of trigger assembly in action and
stocks. He had not checked stock clearance but said triggers and safeties
were clear. Asked ^{him to} see if he could get guns back & check stock clearance
as most stocks trigger some clearance. Had changed it with
one rifle with A prefix. Explained proper way to fill out forms and
that A.B. prefix were not included in recall. Had customer that
did not want XP100 sent back to factory, also had customer that claimed
Barrow told him he would get new rifle when he called about recall.

Ed Mason Gunsmith
C/o Dowdle Sporting Goods
5043 Park Ave
Memphis Tenn 38117

189

Covered program and paper work, no rifles on hand. none
changed yet. Lots of calls but no one brought in rifle yet. Worked
if Den was going to advertise some more.

Hals Gun & Supply Co.
320 Second Ave S.E.

Cullman Alabama 35055

Had repaired one rifle. Still in shop. Stocks & screws needed alteration ^{what was done} but
then program with Mr. Searles gunsmith and Mr. Harold Mayo owner & gunsmith
Good reception by vote.

City Gun & Key Company
1940 4th ave North
Birmingham Al 35203

189

Had an M600 to repair extractor. Customer did not want trigger assembly changed now. Present one worked fine & hunting reason coming up was 200.00. One set but not work as well. Will bring gun back for change later on. 2 piece screw assembly. Mr. Hise had sent in gun from to Bpt & went over check points & found everything stock cleaner & points.

Wallace Gathin Gun Repair
Route 2
Oxford Alabama 36301

184

Mr. Gathin just finished trigger replacement program. Has had no rifles yet. Went over trigger assembly installation & going stock screws. Gathin gun cleaned by his gun father.

Rudolph Gun Repairs
2023 7th ave North
Clanton Alabama 35045

189

Talked to Mr. Vann Rudolph owner and gunsmith. Has had 3 rifles. 2 still in shop with fire control installed. Went over one rifle explaining points to check for interference. Stock & screw both needed alteration. Was busy & will finish other rifle later before returning to customer.

Todd's Gun Store

189

241 North Court Street

Montgomery Alabama 36104

Spoke to Mr. Kenneth J. Campbell owner & gunsmith and his son. He had changed trigger assemblies on 3 rifles. He had another one that we changed and went over the joints we asked to check for clearance. This seems needed heading and the stocks needed wood removed in the safe frame area and on top beneath the safety button. Stock started in 1822 by Dad who sold to his gunsmith and Mr. Campbell married his daughter and took over when he retired.

Fred's Gun Shop

189

1364 Ridgewood Drive

Mobile Alabama 36608

Spoke with Mr. Musbaum & his wife and went over the forms to be filled out. Had changed one trigger assembly and returned to custom. Went over program and he will be and have rifle returned to check for clearance of stock. Had a friend ^{customer} while there. Customer was in right but has been using thing he could & it would not fire accidentally. Received good description from many customers ~~came~~ into shop while I was there. Mr. Musbaum seemed to be a very knowledgeable gunsmith.