

YEAR TO DATE COMPLAINT REPORT

01/14/77

MODEL COMPLAINT NUMBER	COMPLAINT DESCRIPTION	CUSTOMER GALLERY	FINAL INSPECT	WARRANTY QUALITY ADJUT	TOTAL
700 213	SCOPE HOLES IN RECEIVER OR BARREL OUT OF POS.	17			17
700 215	CANNOT ZERO IN USING SCOPE	3			3
700 219	POOR SIGHT ALIGNMENT	4			4
700 311	SHELL CASES DAMAGED.	10			10
700 310	CHAMBER ROUGH, CHIPPED, BURKED.	4			4
700 316	SHELL IN CHAMBER-CANT REMOVE	1			1
700 600	STOCK SPLIT OR CHIPPED.	146			146
700 602	STOCK MARKED.	9			9
700 603	FORE END MARRED.	1			1
700 604	STOCK - POOR FINISH, LACQUER, PATCH.	30			30
700 605	FORE END - POOR FINISH, LACQUER, PATCH.	2			2
700 906	STOCK - POOR FIT.	6			6
700 622	STOCK WARPED	1			1
700 626	SPACER DEFECTIVE	1			1
700 707	BOLT HANDLE BROKEN, CRACKED.	20			20
700 716	EJECTOR BROKEN, CRACKED.	2			2
700 718	EXTRACTOR BROKEN, CRACKED.	2			2
700 721	FRONT SIGHT OR BEAD BROKEN, CRACKED.	1			1
700 727	REAR SIGHT BROKEN, CRACKED.	1			1
700 734	TRIGGER PLATE BROKEN, CRACKED.	5			5
700 735	OTHER BROKEN PARTS (NOT WOOD, FIRING PIN, BRAZING)	3			3
700 762	PORT COVER BROKEN, CRACKED	1			1
700 827	MAGAZINE TUBE DAMAGED.	1			1
700 829	OPERATING HANDLE MISSING, LOOSE.	4			4
700 847	DEFECTIVE, OTHER PARTS (NOT LISTED).	6			6
700 850	GUN DAMAGED IN TRANSIT	2			2
700 851	FRONT OR REAR SIGHT MISSING	6			6
700 852	FRONT OR REAR SIGHT DAMAGED	2			2
700 862	GUN NOT AS ORDERED OR WRONG GUN RECEIVED	5			5
700 900	BARREL ASSEMBLY COLOR (OR OIL SPOTS).	10			10
700 901	BARREL ASSEMBLY FINISH (POLISH, MARS, BRASS, ETC.)	7			7
700 902	BARREL ASSEMBLY RUSTY.	2			2
700 903	BARREL BORE LEADED OR FOULED, PITTED.	3			3
700 912	BOLT-POOR FINISH, MARRED, BURKED.	5			5
700 914	RECEIVER ASSEMBLY - FINISH (POLISH, MARS, BURRS, ETC.)	2			2
700 915	RECEIVER ASSEMBLY - RUSTY.	1			1
700 921	TRIGGER PLATE FINISH (COLOR, MARS, ETC.)	2			2
700 952	BARREL AND RECEIVER DONT LINE UP	158			158
700 999	DEFECTIVE, REPAIR, ETC.				
TOTAL VISUAL COMPLAINTS		524			524
TOTAL COMPLAINTS FOR MODEL		796 *	*	*	796 *

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700	101	FAILS TO FIRE OR MISFIRES.	3					3
700	107	JARS OFF OR FIRES CLOSING.	4					4
700	109	FIRES WHEN SAFE IS PUSHED OFF.	5					5
700	110	FOLLOWS DOWN OR HAMMER FALLS.	2					2
700	115	SAFE BINDS, LOOSE, EXCESSIVE PLAY, DOUBLE CLICK	1					1
700	306	SHELLS BURST OR SPLIT.	3					3
700	307	SHELLS SWELL.	3					3
700	309	PULLS HEADS OR BRASS- CUT OFF.	1					1
700	312	PIERCED OR BLOWN PRIMERS.	1					1
700	704	BARREL CRACKED, SPLIT.	5					5
700	706	BOLT/BREECH BOLT BROKEN, CRACKED.	11					11
700	728	RECEIVER BROKEN, CRACKED.	1					1
700	765	SAFETY/SELECTOR BROKEN	1					1
700	805	BARREL LOOSE.	1					1
700	808	BOLT PULLS OUT.	2					2
700	841	TRIGGER GUARD LOOSE, DAMAGED.	1					1
700	884	SAFETY SELECTOR BINDS, LOOSE, DEFECTIVE	2					2
700	906	BARREL BULGED (BORE).	1					1
TOTAL SAFETY COMPLAINTS			48					48
700	1	FAILS TO EJECT.	25					25
700	200	POOR GROUP OR PATTERN.	20					20
700	201	NOT ACCURATE - CANNOT TARGET.	12					12
700	202	SHOOTS HIGH.	1					1
700	203	SHOOTS LOW.	2					2
700	300	FAILS TO EXTRACT OR EXTRACTS HARD.	35					35
700	400	FAILS TO FEED.	25					25
700	413	ACTION BINDS, BOLT BINDS OR CATCHES.	5					5
700	419	SHELL JUMPS OUT OF MAGAZINE (7-9-62)	17					17
700	500	FAILS TO LOAD.	5					5
700	501	MAGAZINE LOADS HARD.	1					1
700	507	FLOOR PLATE DOES NOT WORK PROPERLY (6/23/58)	5					5
700	550	BOLT CLOSURES HARD OR COCKS HARD.	15					15
700	560	FAILS TO LOCK UP.	6					6
700	566	OPENS HARD	2					2
700	806	BOLT DAMAGED, DEFECTIVE.	22					22
700	809	CANNOT ASSEMBLE GUN OR ASSEMBLES HARD.	2					2
700	812	EJECTOR BINDS, DAMAGED, DEFECTIVE.	2					2
700	816	EXTRACTOR BINDS, DAMAGED, DEFECTIVE.	5					5
700	863	ACTION BINDS	1					1
700	998	JAMS, HANGS.	16					16
TOTAL FUNCTIONAL COMPLAINTS			224					224
700	114	TRIGGER PULL HEAVY, LIGHT, CREEPS, LONG.	7					7
700	120	IMPROPER HEAD SPACE	5					5
700	200	KEYHOLES.	4					4
700	207	WHIPPING OR BORE DEFECTIVE (RIFLES).	6					6
700	208	BARREL CROOKED OR BENT.	13					13
700	211	SIGHTS TOO FAR LEFT OR RIGHT, LOOSE.	2					2