



SAMPLE
February 26, 1979

Mr. C. M. Hunter
4211 Vantage View
San Antonio, Texas 78228

Dear Mr. Hunter:

We are in receipt of your letter dated 2/15/79 in which you indicate you are in possession of (1) Model 721, Serial No. 100786.

This gun is not under recall. Due to your problem involved with the safety, please return the gun, transportation collect, to our Ilion Firearms Plant in New York. At this time, our expert gunsmiths will repair your rifle on a no-charge basis. The address in Ilion is as follows:

Remington Arms Co., Inc.
Arms Services Division
Ilion, New York 13357
Attention: Mr. Dennis Sanita

In answer to your question regarding an updated gun stock for the Model 721, please call our gun parts supervisor, Mr. Vic Restorfer in Ilion, N.Y. (315) 894-9961.

If we can be of any further service, please call us on our toll-free WATS number 1-800-243-9275.

Best regards,

R. G. Sherman
Product Service Coordinator

RGS/ac