

bcc: D.J. Sanita
R-13810
Hold for reply
cc: Moore's

October 10, 1983

Mr. Henry B. Fernandez, Jr.
Asash Termite & Pest Control
1102 Clark Blvd.
Laredo, Texas 78040

Dear Mr. Fernandez:

Examination has been completed on the Model 700 ADL 243 Win. caliber rifle, serial number A6373493, that was returned to us by Moore's, because of the accidental firings you and your family experienced.

The returned rifle, which was produced in October of 1976, has been examined by our firearms experts who report that it contained our high-pressure proof test, gallery test, and final inspection stampings, indicating that it had successfully passed all our necessary tests prior to shipment.

The general condition of the gun appeared to be good, but it was noted that the stock contained numerous small dents and scratches, and bluing was worn off the muzzle and upper portions of barrel.

Examination of the trigger assembly disclosed the following:

1. Trigger pull was measured at 2½ pounds. This is well below our minimum specification.
2. The trigger connector sear engagement was measured at .012". This is much less than our minimum factory setting.
- 3. The trigger connector had too much clearance on the trigger, allowing excessive vertical movement of the connector. While you did not mention what your gunsmith did to the rifle in an attempt to fix it initially, indications are that the trigger assembly was improperly adjusted, at some time, after the rifle left our factory.

We are able to duplicate the malfunctions you described by abnormal manipulation of the trigger safety. However, normal operation of

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the rifle did not produce any problems and, we can attribute the malfunctions to the facts that the trigger was out of adjustment and that the trigger connector-fit on the trigger was not correct.

We trust that we have clarified the circumstances that may have caused the accidental firings and, to insure that your faith in the rifle is restored, we would like to replace the trigger assembly, at no-charge, with the new-style assembly that is found on our current Model 700 rifle which does not have the bolt lock feature. This trigger design will allow the bolt to be opened with the safety switch in the "safe" position. Or, if you so desire, we can replace the assembly with a new one of the same design that is presently on your rifle. We will await your decision and reply.

We apologize for the inconvenience caused you and your sons, Mr. Fernandez, and thank you for having afforded us the opportunity to examine the rifle and to be of service to you.

Sincerely,

J.A. Staki, Supervisor
Product Service

JAS:tp