January 14, 1988

("Tool Box" Meetings)

MODEL 700 TRIGGER ASSEMBLY REPLACEMENT PROGRAM

TO ALL EMPLOYEES:

You may have heard of a problem with our Model 700 series rifles regarding the trigger connector.

The connector releases the sear safety cam to fire the rifle when the trigger is pulled and the safety is in the fire position.

These parts are manufactured by a long term vendor who supplies about 120 other firearms parts for us. A change was introduced in April 1987 in the vendor's process, without Remington's knowledge, in reaction to what was erroneously interpreted as a heat treatment specification alteration. This change caused the flanges on either end to bend outward. These parts were rejected by us. The vendor subsequently attempted to salvage these rejected parts by bending them back to an acceptable profile, again without Remington's knowledge. This bending caused some parts to crack.

Starting in late July, some of these improperly manufactured vendor parts were assembled into our Model 700 series rifles and was not detected until December 11 when a failure occurred in the Gallery. Shipments of rifles were immediately halted while tests were being conducted to evaluate the problem. The tests showed that there was a remote possibility of connector breakage in the field.

Broken connectors infrequently can get out of position and cause a malfunction by not supporting the sear safety cam. If this occurs, the firing mechanism may follow down during the loading cycle. If the safety is in the fire position, this is not a dangerous situation. If the safety switch is in the safe position and the broken connector is out of correct position, the firing mechanism would be supported by the safety. Moving the safety to the fire position could then cause the rifle to fire without the trigger being pulled.

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Since the safety and quality of our firearms is of our utmost concern, Remington has decided to replace the trigger assemblies in all rifles which possibly contain the impacted connector. To accomplish this a trigger assembly replacement program has been instituted.

Effective immediately, R.H. Potter is placed on temporary special assignment to coordinate and head a group of people assigned to address the program.

This notification will give you an overview of the problem and our efforts to rectify the situation.

KDG:tpp

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