

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

#4963

Date: 11/1/10 CSR: CA

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

YES

Consumer Name: Mike Meyer

700 FSR

Address: 12715 440th Ave
Has MN 56544

Phone: 218-334-2880

Serial #: AG 358628 1976

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

#4915

Date: 11/1/10 CSR: Ma

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Joe Engle

Address: 911 N Coado St
Weatherford OK 73096

Phone: 580-819-4000

Serial #: _____

770 7mm Rem Mag.
bought new last Monday
Sunday 10/31/10 couldn't put
safety on, as soon as he touched
safety it fired.

Send an ARS label

Comments:

11/1/10

fax
1580-772
3540

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: CA

Is the customer calling as a result of the broadcast? YES NO info on site

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Bruce Lewis

Address: 2117 Scott Rd
Brown Summit TN 37214

Phone: 336-669-1293

Serial #: 700AL 10yrs takes

*pushed from safe to fire
w/o touching trigger.*

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/1/10 CSR: Dell

Is the customer calling as a result of the broadcast? **(YES)** NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? **(YES)** NO

Consumer Name: Steve Yonker + is

Address: 1400 White Peak Ct
Ft. Collins, CO 80525

Phone: 970 226 9199

Serial #: 700 S#N/A cal: 270 win

* ***Send an ARS label*** *

Comments:

Gun has not been shot in 10 yrs. He had
FSR over 10 yrs. ago. Wants it repaired

700 Log Sheet - 2010 CNBC Story

Date: 11/1/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Vince Arardal

Address: 3626 Colwood Dr.
Raleigh, NC 27604

Phone: 919-291-4232 Email: varardal@nc.rr.com

Serial #: n/a m/770 .300 Win Mag

Send an ARS label - Sending by email

Comments: Happened 10/30/10

FSR - Scope hit him in the head & he
has 8 stitches in head - doesn't trust rifle.
Did contact, CNBC to report his incident

wants medical
pd. & refw
of rifle
10/19/10

Remington

Confidential

1217

700 Log Sheet – 2010 CNBC Story

Date: 11/1/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steven Keith

Address: PO Box 1015
Whitley City, KY 42653

Phone: 606-376-9453

Serial #: A6586995

Send an ARS label

Comments:

Saw show. He claims FSR 3 mos. ago.
No damage. No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/1/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Randy Ream

Address: _____

Phone: _____

Serial #: B6726179 m/700 BDL

Send an ARS label

Comments:

Wants X-track to trigger. Will have FFL dir. purchase.
Last yr. - had FSR

700 Log Sheet - 2010 CNBC Story

#4923

Date: 11/1/10 CSR: MM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Gary Smither

Address: 4321 Foley Dr.
Knoxville 37918

Phone: 865-356-4321

Serial #: new @ Walmart Christmas '09

770 .243 FSR
occasionally it will fire
when you click safety off

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

#4926

Date: 11/1/10 CSR: MA

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Timothy Collins

Address: 274 White Rd.

Ennis Falls VT 05450

Phone: 802-933-9698 212-587-2407

Serial #: S6448624 102 internet sale
said they sold as new.

700 mtn 55 bought couple yrs. ago, had light trig when he bought it. Mt yesterday, barely brushed trig & it went off 1 time before FSR.

Send an ARS label

Comments:

box + ARS
1154313

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A 68-39997 - 75

Send an ARS label

Comments:

Date

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: LUW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington

Supportive of Remington

Angry at CNBC for airing

Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: LM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Looser

Address: PO Box 22183
Vienna VA 22183

Phone: _____

Serial #: _____

Send an ARS label

Comments:
requested catalog

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: LMW

Is the customer calling as a result of the broadcast? YES NO

*Brother
seen show*

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B6862211 87

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet – 2010 CNBC Story

Date: _____ CSR: _____

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

___ Angry at Remington ___ Supportive of Remington
___ Angry at CNBC for airing ___ Supportive of CNBC

Nature/Purpose of Call:

___ Calling to offer support (pro-Remington)
___ Inquisitive about Remington position
___ Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
___ seeking company feedback regarding direction/use of personal Model 700
___ claims they experienced a "safety" related issue with their personal Model 700
___ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

*****Send an ARS label*****

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 228-216-4158

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

His Range Safety Officer told him about CNBC story, advised to check out Remington 700.tv.

700 Log Sheet – 2010 CNBC Story

Date: 11/01/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6457748

Send an ARS label

Comments:

Serial # check

700 Log Sheet - 2010 CNBC Story

Date: 11/04/10 CSR: Watts

Is the customer calling as a result of the broadcast? **(YES)** NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 770
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: ASA at time of call

Send an ARS label

Comments: X should be R.S.

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Dave Martin

Address: _____

TX

Phone: 713-869-4510

Serial #: _____

Send an ARS label

Comments: → had a bigger job done
F&R - taken to repair center &
trigger was replaced & no problems since

700 Log Sheet – 2010 CNBC Story

Date: 10/11/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Asking what trigger was in his rifle

700 Log Sheet - 2010 CNBC Story

Date: Nov. 1, 2010 CSR: SAD

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert Cogan

Address: P.O. Box 4500
Crescent, City CA 95531

Phone: 707

Serial #: 56636593

Send an ARS label

Comments:

wanted to check if his rifle had X mark pro Tagg
2008 model

700 Log Sheet - 2010 CNBC Story

Date: Nov. 1 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Woody Zigan

Address: 5346 Decker Dr
Kirkland IL 60146

Phone: 815 522-6613

Serial #: A6279990

Send an ARS label yes

Comments: No problems, 1976 model w/ Bolt Lock

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/1/10 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Neutral

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Declined to give

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

No rifle to send

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: JJT

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

↳ *forscaring everybody to death*

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700 *has 4*

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Kenneth Love

Address: 9161 S. 247th St. W

Viola, KS 67149

Phone: 620-584-6646

Serial #: has 4 since 2000

Send an ARS label

Comments:

refer to website

700 Log Sheet - 2010 CNBC Story

Date: 11/01/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO
didn't see it

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 856-358-7565

Serial #: _____

Send an ARS label

Comments:

→ was told there was an update for safety
referred to website

700 Log Sheet – 2010 CNBC Story

Date: 11/1/10 CSR: Travis

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/1/10 CSR: Travis

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

*****Send an ARS label*****

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP to Gender Mtw.

700 Log Sheet – 2010 CNBC Story

Date: 11/1/10 CSR: J. Davis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP

*****Internal Use Only*****
700 Log Sheet – 2010 CNBC Story

Date: 11/1/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/1/2010 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Have 2 700's on order
thinks he will cancel

700 Log Sheet – 2010 CNBC Story

Date: 11/1/2010 CSR: Don

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: N/A

Send an ARS label

Comments:

tried & tried to make 1 of
his 3 700's fire when the safety was
released & could not
 Remington Confidential

10/19/10

700 Log Sheet – 2010 CNBC Story

Date: 11-1 CSR: _____

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*Calling about
Trigger Recall
on internet*

700 Log Sheet - 2010 CNBC Story

Date: 11/1/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling to offer support for the Model 700

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? **YES** **NO**

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B6237245 1951

*****Send an ARS label*****

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: LM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jen Sells

Address: _____

Phone: 573-300-8799

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Plion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Reid, Rick

Address: _____

Phone: 303-918-5193

Serial #: 64623729 61816964

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: ~~330~~ 303-955-0779

Serial #: 6818709

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 10-1-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Ken Stout

Address: _____

Phone: 757-396-1774

Serial #: D6205699

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ?

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

wanted to know what trigger he had

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: C Hull

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? **YES** **NO**

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

1979 model referred to
Erica Gunther for SM

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: C. H. H. H.

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

ADC model from 1988
Explained inspection policies

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: Eric

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Richard Bunny

Address: 426 Chaddock Rd
Attina, ny 14011

Phone: _____

Serial #: 66791845 (2008)

Rbunny2@rochester.rr.com

Send an ARS label HAS XMark Pro

Comments: *Word in writing That is safe

700 Log Sheet - 2010 CNBC Story

Date: 11/01 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label sent

Comments:
Two GUNS TO PAUCAH

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Questions

700 Log Sheet – 2010 CNBC Story

Date: 11/1/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES **NO**

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

*****Send an ARS label*****

Comments:

Gripping about new trigger system.
Bought new (2003) 700 with "actual trigger"

700 Log Sheet - 2010 CNBC Story

Date: 11/1/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO unk

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700

X has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Shop Questions

700 Log Sheet – 2010 CNBC Story

Date: 11/1/2010 CSR: whits

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E6569266

Send an ARS label

Comments:

Serial # check

700 Log Sheet – 2010 CNBC Story

Date: 11/1/10 CSR: Watts

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 336517

Send an ARS label

Comments:

Serial # check

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions about SMP.

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Door dropoff at Ilion

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Taking to Gender Mtn.

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: Nov. 1, 2010 CSR: SDD

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jonathan Galloway
Address: 2942 Willow Lenoxburg Rd
Foster, Ky 41043
Phone: 859-462-1809
Serial #: N/A

Send an ARS label

Comments:

stated he fired a 308 in his 270 and
wants to have rifle checked out

700 Log Sheet – 2010 CNBC Story

Date: Nov. 1, 2010 CSR: SAJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? ^{Althmanus} YES NO

Consumer Name: BRANDON CARNUS

Address: 11302 24th AVE
Plattsburgh NE 6804

Phone: _____

Serial #: S6698333

Send an ARS label

Comments:

functional ISSUES cycling around from mag.

700 Log Sheet - 2010 CNBC Story

Date: Nov 1, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert Deshaune

Address: 66 OAK STREET Apt. 1
Old Town, ME 04468

Phone: 207-951-4248

Serial #: 71075340

Send an ARS label

Comments:
Called in reference to 710 Recall
rifle is within recall serial numbers.

700 Log Sheet - 2010 CNBC Story

Date: 11/1/10 CSR: Sara

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 970-226-9159

Serial #: _____

Send an ARS label

Comments:

FSR -> transferred to Product Services

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: Sara

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 218-286-5292

Serial #: _____

Send an ARS label

Comments:

- never had any issues w/ 700 ; wanted
~~info~~ info on X-Mark pro trigger

700 Log Sheet – 2010 CNBC Story

Date: 11/1/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/1/2010 CSR: 

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Loves his 700

700 Log Sheet - 2010 CNBC Story

Date: 11/1/10 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Sportsman 78

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: Chuck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

New Rifle with XMA
Trigger

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/01 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6551912 - 1972

Send an ARS label

Comments:

Will TAKE 2 Gander

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? **YES** NO

~~[Handwritten scribble]~~

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: Danny

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

asking about XMP trigger

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Dealer w/ general questions about
700 trigger. (Pro - Remington)

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: LW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/11/10 CSR: Elijah

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

Neutral

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? **YES** NO

Consumer Name: Richard Nelson

Address: 180 Marys Ave
Kingston, NY 12401

Phone: _____

Serial #: 6368724

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: JTT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Charles Schreck

Address: 402 S Market St.

Emporia, KS

Phone: 620-342-5435

Serial #: _____

Send an ARS label

Comments:

referred to website

700 Log Sheet - 2010 CNBC Story

Date: 11/1/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 206-261-8157

Serial #: D6B26697

Send an ARS label

Comments:

heard there was a recall

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Product Services

700 Log Sheet – 2010 CNBC Story

Date: 11/1/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

_____ 2129 _____

700 Log Sheet – 2010 CNBC Story

Date: 11/11/10 CSR: Chris

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Forwarded to Product Services

700 Log Sheet – 2010 CNBC Story

Date: 11/1/01 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling to inquire about his Model 700

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanted to participate in the SMP

700 Log Sheet – 2010 CNBC Story

Date: 11/1/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Saw CNBC special and wanted to check and see when his Model 700 was made,

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: LMW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

transfer to Product
service

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: LWJ

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMD

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: LWJ

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: G 6517834

Send an ARS label

Comments:

- Gunsmith forcing him to
change

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: LW

Is the customer calling as a result of the broadcast? YES NO Buddy Water

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E16493386 98 ADL

Send an ARS label

Comments:

Your request

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-1-10 CSR: LMW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington

Supportive of Remington

Angry at CNBC for airing

Supportive of CNBC

believes everything on CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC *factory*

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

want a-mark trigger

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/01 CSR: ERIC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Thought there was a recall.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-1-10 CSR: LWJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/11/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Logan Simpson

Address: 4376 Beach Bluff Rd

Beach Bluff, TN 38213

Phone: 731-614-0090 (cell)

Serial #: n/a mfg: 7mm mag

Send an ARS label

Comments:

Pre 1980 model. Had FS R. wants it repaired.

700 Log Sheet – 2010 CNBC Story

Date: 11/11/10 CSR: Dell

Is the customer ^{calling} ~~calling~~ as a result of the broadcast? YES NO don't know
email

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO unknown

Consumer Name: Mike Leonardson

Address: _____

Phone: 915-264-3355

Serial #: _____

Send an ARS label

Comments:

Email said that trigger doesn't work in cold weather. Had delayed firing last yr. Wants to know what we can tell him about the problem.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/1/10 CSR: Ma

#4925

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Larry Cole

Address: 515 S. Spokane Ave.
New Castle WY 82701

Phone: 307-746-2548

Serial #: 68628029 '75

*purchased
25 yrs 700 .270
10 yrs ago
Went to take it off
safety & it fired.
Hasn't used it since.*

Send an ARS label.

Comments:

box & ARS
1154437

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanted to know when his 700 was made.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/02 CSR: LSW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

#4953

Date: 11/2/10 CSR: AK

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Lloyd H Brown 700 BDL 1973 2nd ha

Address: 21209 Trojan Dr.
Petersburg VA 23803

Phone: 804-520-7285

Serial #: 631 3351

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO unknown

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES

(NO) Canada

Consumer Name: Kent Lowe

Address: _____

Canada

Phone: 305-585-9178

Serial #: _____ m/700 BDL

Send an ARS label

Comments:

Accidental firing a year ago.
No damage - no injury

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer ^{calling} as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO unknown

Consumer Name: Scott Artz

Address: _____

Phone: _____

Serial #: _____ n/a 700 & 700ml

Send an ARS label

Comments:

Claims FSR on 700ml

700 Log Sheet - 2010 CNBC Story

#4930

Date: 11/2/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert Archibald

Address: 1318 N. 400 East
Nephi UT 84648

Phone: cell 801-573-9110

Serial #: 66470124 - 1973

hole in suburban - sat. emailed info @ Remin. cocked gun & as he set sat it discharged

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 1/2/10 CSR: DEH

Is the customer ~~calling~~ ^{email} as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES

NO He's in Canada

Consumer Name: Jim Clow

Address: Bx 126

Tilley Alberta Canada T0J 3K0

Phone: — jim.clow@jayceewelding.com

Serial #: —

Send an ARS label - No - Referred him to Gravel Agency

Comments:

Saw CNBC show. He stated he had FSR in the past.
wants to know what we are doing about the problem.

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO unknown

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Robert Clifford

Address: 5324 Willow Ln

Vermilion, OH 44089

Phone: 440-967-2556

Serial #: 6871367

Send an ARS label

Comments:

has had gun for 30 yrs. or more.

Had FSR on 10/26/10 & shot hole in a rental truck

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Albert Wolfe

Address: 101 Natron Hale Dr.

Starkville, MS 39759

Phone: 662-312-7684

Serial #: E6494352 m/700 270 win.

Send an ARS label

Comments:

About a yr. ago while hunting he had FBC.

* Send a box * 1154611

700 Log Sheet - 2010 CNBC Story

#4938

Date: 11/2/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO *bought new - doesn't*

Consumer Name: Raymond Amo

700 LH fired when closed

Address: 4115 R+69

Taberg NY 13471

Phone: 315-617-2990

Serial #: 86892987

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: CR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES

Consumer Name: _____

Address: _____

Whitaker, WI

Phone: 262-472-0461

Serial #: _____

Send an ARS label

Comments:

NO
Sept 78 fired it a few times, shot it a summer ritual for safety on - went to chamber & closed bolt it fired.

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer ~~calling~~ ^{email} as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
 - Supportive of Remington
 - Angry at CNBC for airing
 - Supportive of CNBC
- n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 - Inquisitive about Remington position
 - Calling to provide broadcast feedback
- n/a

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO unknown

Consumer Name: Dave Osterhoudt

Address: _____

Phone: 218-969-9126

Serial #: _____ m/700, .270 win.

Send an ARS label

Comments:

During bear season this year - wife had FSR. No damage - No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO unknown

Initial tone/Attitude of the caller:

Email
 Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model ~~700~~ 770
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO unknown

Consumer Name: Ray Rogers

Address: _____

Phone: 252-290-0353

Serial #: _____ m/770

Send an ARS label

Comments:

Gun had FSR 2 wks ago. No damage
No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer ~~calling~~ as a result of the broadcast? YES NO unknown

Initial tone/Attitude of the caller:

email
 Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO unknown

Consumer Name: Joe Knox

Address: —
—

Phone: — jknox004@centurytel.net

Serial #: —

Send an ARS label

Comments:

m/700, 243win, FSR - wants action repaired

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

per Derek Watkins -
customer was angry, hostile
& threatening

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model ~~700~~ 788

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: James Williams

Address: 694 Milby Rd

Elizabethtown, KY 42701

Phone: 270-358-8979

Serial #: n/a m/788 32-250

* ***Send an ARS label*** *

Comments:

He contacted Derek Watkins @ E-town
& stated he had FSR w/his m/788.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO unknown

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

n/a

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

Consumer Name: Larry Kemper

Address: Flc 34 Box 354

Lewisburg, WV 24901

Phone: 304-497-3639

Serial #: 6591683 m/700 30-06

Send an ARS label

Comments: FSR on 11/2/10

Sighting in gun today & had FSR.

No damage. No injury

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Louis Kerstner

Address: 801 Louisiana Ave
Camden, MD 21502

Phone: 240-522-0612 (cell #)

Serial #: n/a m/700 ADL 22250

* ***Send an ARS label*** *

Comments: He stated he is very afraid of rifle
2 yrs. ago - had FSR - he has bolt-load on gun
No damage - No injury

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6806436

Send an ARS label

Comments:

Age of firearm - wanted to know about SMP

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Anthony Romano

Address: 52 Westchester Dr
Rocky Point, NY 11778

Phone: _____

Serial #: B55R1360

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mike Buczek

Address: 8409 Malahad Ln.

Horisburg, NC 28075

Phone: 704-455-3025

Serial #: 6375552

Send an ARS label

Comments:

Referred them to Paducah

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/2010 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Pat Cigainero

Address: 2828 South State Line
Texarkana, TX 75801

Phone: 903-794-9589

Serial #: Did not have ser #

Send an ARS label

Comments:

sent ARS to ship to Sports world

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6457118

Send an ARS label

Comments:

wanted age of firearm to fall under SMP

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: ~~11/2/10~~ 11/2/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Dean Farmer

710 Recall

Address: 819 Cherokee Blvd

Knoxville TN 37919

Phone: 850-712-7714

Serial #: 71069998

Send an ARS label

Comments:

Sent ARS to ship Firearm to
Producer

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Saru

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Todd Wolf

Address: _____

070~~5~~⁵⁴

Phone: 973-760-5928

Serial #: _____

Send an ARS label

Comments:

checking on status of ARS label
for SMP - mailed 10/27

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

NJ

Phone: 973-568-7091

Serial #: _____

Send an ARS label

Comments:

wants to send 700 in for stock upgrade
+ SMP

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Brent Eggers

Address: 8932 Coyote St

Littleton Co 80126

Phone: 303-947-4974

Serial #: A6261998

Send an ARS label

Comments:

Sent to Ahlman's

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 1/2/10 CSR: Trans

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

770 FSR - 2129

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Trans

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

FSR - 2129

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES **NO**

Initial tone/Attitude of the caller:

- | | |
|---|--|
| <input type="checkbox"/> Angry at Remington | <input type="checkbox"/> Supportive of Remington |
| <input type="checkbox"/> Angry at CNBC for airing | <input type="checkbox"/> Supportive of CNBC |

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

D6230301

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Anna

Is the customer calling as a result of the broadcast? ~~YES~~ ~~NO~~

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/02 CSR: Logan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/02 CSR: legw

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 1/10/2 CSR: Logan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/02 CSR: LgA

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Trigger Questions

700 Log Sheet - 2010 CNBC Story

Date: 11/02 CSR: LogA

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES (NO)

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/02 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

HAS Sent Gun in. checking.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/02 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: D6609315 - 2003

Send an ARS label

Comments:

101023000030

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Walt

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 06806436

Send an ARS label

Comments:

check for safe

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: Chuck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

older model 700
returned to RARC in state

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington

Supportive of Remington

Angry at CNBC for airing

Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Dealer ordering triggers for the "jackasses"
that want theirs replaced.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Watt

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56344133

Send an ARS label

Comments:

Serial # check + SHIP quote
Arms issue also - unrelated

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-2-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Nobiele

Address: _____

Phone: _____

Serial #: 36806430

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steve Dillard

Address: _____

Phone: 601-693-0970

Serial #: EC540200

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov. 2, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Chuck Smith

Address: 106 6th St.

Carbon Cliff IL 61239

Phone: 309 792-8850

Serial #: _____

Send an ARS label

Comments:

Has 1960's manual that details trigger adjustment, will take to Gander Mtn.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: NOV 2, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mark Wiseman
Address: 1204 Kevin Cir
Sioux City SD 5710

Phone: _____

Serial #: _____

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: David Malinchak

Address: 359 Elm st.

Stirling, NJ 07980

Phone: 908-626-0230

Serial #: A6598313

Send an ARS label

Comments:

website referral

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ~~Robert~~ Dewayne Datts

Address: 2039 E. Bobolink Ct.
Madison, IN 47250

Phone: _____

Serial #: NA

Send an ARS label

Comments:

website referral

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Sam

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 903-792-3736

Serial #: _____

Send an ARS label

Comments:

Has 5 700's & never had a problem
- referred to RARC for inspection

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Savo

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 612-328-8321

Serial #: D6278638, C6634889

Send an ARS label

Comments:

Date of manufacture

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Pam

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES (NO)

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Just curious

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Andrew Tur

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington

Supportive of Remington

Angry at CNBC for airing

Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanted info on SMP

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: _____ CSR: _____

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ? _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Accidental Discharge sent to Property
damage 2129

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: David Krockler

Address: _____

Phone: _____

Serial #: A16676448

Send an ARS label

Comments:

Referred to Gravel Agency or Saskatoon gunsmith in SK
he is from Canada -

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Saru

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 479-883-9372

Serial #: _____

Send an ARS label

Comments:

Concerned about safety of new
700 ADL just purchased

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Maintenance questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-2-10 CSR: Denny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

serviced last year

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: WJH

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington ___ Supportive of Remington
___ Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

___ Calling to offer support (pro-Remington)
___ Inquisitive about Remington position
___ Calling to provide broadcast feedback

Customer Owns a Model 700:

___ General concern of safety with personal model 700
___ seeking company feedback regarding direction/use of personal Model 700
___ claims they experienced a "safety" related issue with their personal Model 700
___ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES (NO)

Consumer Name: _____

Address: _____

Phone: 760-310-2830

Serial #: _____

Send an ARS label

Comments:

wanted a part to fix the gun for 5.5¢
He said he had up on 2.0

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 66574606

Send an ARS label

Comments:

Concerned about Safety

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/02 CSR: LogAN

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Has Armadillo Helmet ON TIGHT

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/02 CSR: Logan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Bolt Lock Questions

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: ARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Bill SMITH

Address: _____

Phone: _____

Serial #: A6802250

Send an ARS label

Comments:

sent to 2129

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

FSR 2129

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-2010 CSR: RTT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Brad Rutledge

Address: _____

Phone: 678-896-1146

Serial #: NA

Send an ARS label

Comments:

website referral

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Sam

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 304-497-3639

Serial #: _____

Send an ARS label

Comments:

FSR - transferred to product services

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov 2, 2012 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Gary Fitzgerald

Address: 56 Mt. Brook Rd.
LIVERMORE, CO 80536

Phone: 970-484-2562

Serial #: G6551509

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: Chuck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Reading Police Dept
For ID & Serial #'s

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

770 - Trigger system question

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-2-2010 CSR: JST

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 716-692-1131

Serial #: _____

Send an ARS label

Comments:

website referral

*bought 77
instead of
700 because
of CNBC.*

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B6897809

Send an ARS label

Comments:

claims his firearm "upheld w/ safety on"
sent to AIAA - Pool (theater)

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Sam

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 830-895-1887

Serial #: C6605329

Send an ARS label

Comments:

date of manufacture

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

500-1N-law had issue. ASKED

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-2-10 CSR: ARROW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Kelley

Address: _____

Phone: 843 - 855 - 2733

Serial #: 66791448

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-2010 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Ken Nance

Address: _____

Phone: 304-710-9040

Serial #: _____

Send an ARS label

Comments:

website referral

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: JIT

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 845-278-0975

Serial #: N/A → new sps model

Send an ARS label

Comments:

website referral

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: Wanted info on SMP

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/02 CSR: Logan

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Just got out of nut house and is scared
of her 700 (like the man on TV) said "It just goes off!"

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/02 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Question

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/02 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Information Request

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: Chuck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

model 721 directed to
Allison E Carey in ORE.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-2-11 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: G.I. Brehaln

Address: _____

Phone: _____

Serial #: 375951

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/02/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Jims Firearms too

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

770

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 225-241-7872

Serial#: _____

Send an ARS label

Comments:

Supposedly heard from Jim's Firearms in LA that we had an issue and he needed an ok to look at 77.

700 Log Sheet - 2010 CNBC Story

Date: Nov. 2 2010 CSR: SDD

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES (NO)

Consumer Name: JAMES LOTT

Address: 708 Cherry PK.
CA

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Saw

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 218-644-5242

Serial #: A6605178

Send an ARS label

Comments:

date of manufacture

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Savo

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: George Lee

Address: _____

Phone: 202-727-1672

Serial #: _____

Send an ARS label

Comments:

we were able to determine consumer has 700 under SFA of XMark Pro EA Truck

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Bolt Lock Questions

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

66233769

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Glen Scarborough

Address: 1120 McKay Cir
Montgomery LA 71454

Phone: 318-613-4324 C 318-646-0844 H

Serial #: E16495445

Send an ARS label

Comments:

States gun fired when bolt closed

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Andri

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Had accident with 700. Transferred to product services.

700 Log Sheet - 2010 CNBC Story

Date: 11-2-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Question: Is my rifle included in SMP.

No, it was made in 1990.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jeremiah Salsita

Address: _____

Phone: 432-249-0443

Serial #: A0835289

Send an ARS label

Comments:

website referral

700 Log Sheet – 2010 CNBC Story

Date: 11-2-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General questions referred to Remington 700.tv.

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Would like to participate in the SMP program. Sending rifle to Paducah Shooters

700 Log Sheet - 2010 CNBC Story

#4954

Date: 11/3/10 CSR: CA

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Andrew Juneau
 Address: 975 St Clair Rd.
Boyce, LA 71409
 Phone: 318-452-5752
 Serial #: grandpa's gun he inherited A6652105

*Fired twice in his ha.
Cleaning it & it fired
Bumped bolt & it fired.*

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model ~~700~~ 770
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Justin Flittie

Address: 22301 51st Ave NW

Mount Lake Terrace, WA 98043

Phone: 206-498-6417 (cell)

Serial #: 71482011

Send an ARS label

Comments:

10/2/10 had gun @ range & had
FSR - wants a replacement - not a m/700

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Deil

Is the customer calling as a result of the broadcast? YES NO unknown
Letter

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO unknown

Consumer Name: Kenneth Klem

Address: 38 Westwood Ave
Deer Park, KY 40329

Phone: 631-242-2809

Serial #: — m/700 30-06

Send an ARS label

Comments:

Unexplained discharge - No mention of damage or injury
Wanted to know what to do.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Marty Brennan

Address: 243 Timber Cuts Dr.
Halifax, PA 17032

Phone: 717-362-9585

Serial #: 6750480 m/700 3006

Send an ARS label

Comments:

2yrs ago - shot a hole in frame door
Unexplained discharge

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Dell

Is the customer ~~calling~~ ^{Email} as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
 - Supportive of Remington
 - Angry at CNBC for airing
 - Supportive of CNBC
- n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 - Inquisitive about Remington position
 - Calling to provide broadcast feedback
- n/a

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO Unknown

Consumer Name: Kenny Moore

Address: _____

Phone: _____ kmoore@bcbsal.org

Serial #: _____ m/700, .243 win

Send an ARS label

Comments:

FSR in the early 1980's. Unloading gun in truck. Shot hole in truck door & had ringing ears.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO unknown

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

n/a

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO unknown

Consumer Name: Bill Pucell

Address: n/a

Phone: 303-947-9202

Serial #: n/a m/700 300 win mag

Send an ARS label

Comments:

Stated on voice mail that he had FSR.

left msg for him to call me back

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/3/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: White Wolf Spoly Ed

Address: 2702 Lebanon Rd

Manheim, PA 17545

Phone: 717 665 6089

Serial #: 6810022 m700 7mm mag

Send an ARS label

Comments:

Gun purchased 35 yrs ago. Had FSR.
Not sure if the gun is clean or not.

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

n/a

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: D. R. Sully's Gunsmiths

Address: 9483 Highland Ave.

Blue Ash, OH 45242

Phone: 513-984-6968 (work)

Serial #: n/a m/700 30-06

* ***Send an ARS label*** *

Comments:

FBC - when day fired. Dealer searching
gun in for a consumer

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: DeH

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Edward Jeff

Address: _____

Lewisburg, TN

Phone: 931-993-3303

Serial #: Sold the gun in 2007 m/700 270 win

Send an ARS label

Comments:

FSR - he almost shot his son - did not have
gun inspected - he sold it in 2007

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Missoula Mercantile & Pawn

Address: 5175 US Hwy 93 S.
Missoula, MT 59804

Phone: 406-251-3399

Serial #: G6391931 m/700 .270 win.

Send an ARS label axmen south@yahoo.com

Comments:

FSR - twice No charge - No injury
Doesn't want gun back

sent letter, sum

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Donna Dale Josey

Address: 217 N Main Ave
Newton, NC 28658

Phone: 828-326-0253

Serial #: _____

*700 BDL had about 30%
this part
Went off 3 times when
pushed off safety.*

Send an ARS label Fax 828-326-0386 Attn: Dale

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Neutral

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6750480

*SNP
program
also*

Send an ARS label

Comments:

700 Fired in truck and shot down.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Neutral

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Dealer calling asking questions about
700'S model to broadcast + consumers

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/3/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 81 _____

Serial #: 66327105

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 10/3/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of ~~personal~~ Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Asked if 700 had a Transfer Bar system like HARs

Don't think he owned a 700

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/03 CSR: Logan

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56444246

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

He had gun go off when safety was released.
He is taking to RARC.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

He has a 722 and will take in
for SMP.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Question: Is my gun included
in the Recall?

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov. 3, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Tom House

Address: 2805 N. 3rd St.
Kalamazoo, MI 49009

Phone: 269-375-4835

Serial #: 160098

Send an ARS label Yes to William's Gun Sight

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Referred them to Williams Gunsight
that live in Michigan

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 904 273 3891

Serial #: 66512180

Send an ARS label

Comments:

Date of manufacture & what trigger

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Carl Stewart

Address: _____

Dallas, TX

Phone: 972-247-4021

Serial #: 6780424

Send an ARS label

Comments:

info about SMP - referred to RARC

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Thomas Oldfield

Address: PO Box 13

Howells NY 10932

Phone: 845-386-2361

Serial #: 188523

Send an ARS label

Comments:

Balt Lock questions

Little manufactured 1966

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/3/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56460512 (2003)

Send an ARS label

Comments:

Age

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Asked if his rifle had Walker
trigger

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: LMW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 26294590

Send an ARS label

Comments:

smp

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: David Parker

Address: _____

Phone: 205-979-3989

Serial #: G6443982

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/03 CSR: Logan

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Tin Foil HAT owner. !!!

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/03/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Neutral

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

It's a new technical but wants to know

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Will TAKE TO Gorder after Season

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

PA Police officer. General questions.
Referred to Remington 700. +V

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback.

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Older model. He is going to
take to RARC for SMP.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Watts

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC
Believed

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES (NO)

Consumer Name: Sidney Maroney

Address: 440 Colvin Dr
Locust Ave GA 30248

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Sent to Paducah Shooting for Inspection

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/03/10 CSR: Walt

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an A.R.S label

Comments:

Model 721 question, Advised of inspection.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 71355609

Send an ARS label

Comments:

Model 770

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 10-3-10 CSR: Ran

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: JERRY McGINNEY

Address: _____

Phone: (613) 732-2521

Serial #: 6214545 (1965)

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: JB. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanted X-Mark Pro trigger to replace his "Walker Style" trigger.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: O Huck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

15 700 models

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: NARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Brad Donaway

Address: _____

Phone: 336-816-1652

Serial #: E6419052

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ?

Address: _____

Phone: 772-918 8590

Serial #: 66849729

Send an ARS label

Comments:

Just checking serial #'s

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Thought the broadcast was inaccurate
just expressing his thoughts - thinks our product

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: LW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

had my again - want to
had original will have inspected

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: LAN

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

CA

Phone: _____

Serial #: B6225459

Send an ARS label

Comments:

SMP - BOLSA

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/3/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Stanley Renaud

Address: 21698 Drexel

Clinton Township MI 48036

Phone: (586) 4163-4325

Serial #: A6823414

Send an ARS label

Comments:

Asking about the SNP on his

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/3/10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Brian Thomas

Address: _____

Phone: 850-376-0231

Serial #: A6500985

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/03 CSR: log/v

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/03 CSR: Logan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B 6409133

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wants new style trigger.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov. 3, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: LARRY ROSS

Address: 1433 32nd Circle SE
Red Rancho NM 87124

Phone: 505 270-01032

Serial #: _____

Send an ARS label to Sports World

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Neutral

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Rudolph Buscher

Address: 100 S Bine
Schaumburg, MO 65034

Phone: _____

Serial #: N/A

Send an ARS label

Comments:

sounded like he was being
cracked by someone

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/3/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 26568611

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Gary Hendrickson

Address: _____

Phone: 301-790-7364

Serial #: A 6260286

Send an ARS label

Comments:

website referral

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Product SUCS

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: J.B.

Is the customer calling as a result of the broadcast? **(YES)** NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Parent with concern for his
daughter's rifle

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Concerned about trigger. Advised to have
inspected by repair center.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/03/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 66406546

Send an ARS label

Comments:

Serial # check.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: LARRY TATE

Address: _____

Phone: 305-477-1638

Serial #: _____

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: JIT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Martin Sercy

Address: _____

Phone: 334-687-9975

Serial #: C6569190

Send an ARS label

Comments:

website referral

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Fred Anderson

Address: 4056 Roxebay Dr.
Chino Hills, CA 91709

Phone: 909-393-0823

Serial #: B6275962

Send an ARS label

Comments:

web referral

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/3/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 954-524-0686

Serial #: 6632689

Send an ARS label

Comments:

Date of manufacture

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/3/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 717-665-6089

Serial #: _____

Send an ARS label

Comments:

FSR – transferred to product services

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: Product Serv.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: Penny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 66528513

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/3/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: OTM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Sending of for X mark pro

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: AHKON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Roger Heney

Address: _____

Phone: 707-487-0870

Serial #: C10224569

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 7-1-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ?

Address: _____

Phone: _____

Serial #: ?

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Asking about issue with trigger

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/3/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

XMP EA What type of trigger do I have?
700 SPS tact.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General questions about can trigger be adjusted?

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/03/10 CSR: Watts

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

FSR - Xferred to PS

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: Chubb

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: Referred to RARC for
subtle modification

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: CHueb

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

~~ARS~~ Referred to ATF Mars

700 Log Sheet – 2010 CNBC Story

Date: 11-3-10 CSR: LMW

Is the customer calling as a result of the broadcast? YES NO customer ser

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

- gumsmith - customer contact
him to install x-mark

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700

- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____
 Address: _____

 Phone: _____
 Serial #: _____

*30 year old gun .
 Never any problem
 till yesterday .
 Now it went off
 3 times by itself*

Send an ARS label

Comments:

x hand to PS

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/03 CSR: leglu

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/03 CSR: Logan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Bolt Lock questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-3-10 CSR: Chuck

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

3 yr old 700 explained how to
TRVAD

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/3 CSR: SMC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Concerns

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 4/3/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Nana's Firearms

Address: _____

Phone: _____

Serial #: 255869

Send an ARS label

Comments:

Serial # check

4982

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: PM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Craig Janicki
 Address: 4402 Angie Dr.
Tucker GA 30084
 Phone: 770-934-3443
 Serial #: G6898999 new

FSR
no alterations
bought it new

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Dell

Is the customer calling as a result of the broadcast? **(YES)** NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback *n/a*

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? **(YES)** NO

Consumer Name: Peter Lynn

Address: 2101 Country Club Rd. N.
St Petersburg, FL 33710

Phone: 813 354 6246 (work)

Serial #: n/a *m/700 .270 win used*

*****Send an ARS label*****

Comments:
FSR - last yr. No damage No injury

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model ~~700~~ 700ML
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Bradley Patrick

Address: 18 CR 711
Corinth, MS 38834

Phone: 662 401 1776 (cell)

Serial #: n/a m/700ML

Send an ARS label

Comments:

ML is 10 yrs. old - Had FSR on 10/23/10
He called a wk. ago & CSR told him to take to RARC

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Joe Dorough

Address: 809 Gerald St
Henderson, TX 75654

Phone: 903 657 4236 (home) 903 900-918-7061 (cell)

Serial #: 6281016 m/700 30-06

* ***Send an ARS label*** *

Comments: 11/2/10 - Dealer was looking @ gun.
Opened bolt & the firing pin dropped.
Dealer to consumer to call us.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Segars Sports

Address: 2956 Georgia Hwy 68N
Sandersville, GA 31082

Phone: 478 552 1486 drsegars@bellsouth.net

Serial #: 66915538 n/700, 7mm-08

Send an ARS label

Comments:

FSR - new gun

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mike Alvarez

Address: 2771 S. Reed St.

Denver, CO 80227

Phone: 720-842-6427

Serial #: n/a m/700 7mm Mag

* **Send an ARS label** *

Comments:

FSR - last yr. when he dry fired
No damage - No injury

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model ~~700~~ 707
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Edwin Batchelder

Address: 175 Stillwater bridge Rd.
Schaghticoke, NY 12154

Phone: 518-753-4221

Serial #: n/a n/a, 7mm-08

Send an ARS label

Comments:

FSR - no damage, no injury. He was
dry-firing the gun. Thought we had a recall.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov. 4 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mauro Boccorgelli

Address: 1111 Springfield N
Union NJ 07083

Phone: 973-568-7091

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4/2010 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

New-101

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700 *(x2)*

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO *Rarc*

Consumer Name: declined to give

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

said 2 of his rifles have had RRC taken to Midtown

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

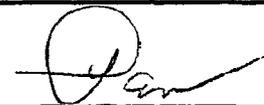
Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/2010 CSR: 

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

TAKING 3 700'S TO FACTORY FOR

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

"Loves His Remingtons"

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4/10 CSR: Elijah

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

Neutral

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO **RARC**

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4/10 CSR: Anita

Is the customer calling as a result of the broadcast? **(YES)** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: Never had problems – Gun is 3 yrs. old per him –
dad will never purchase another Remington
Told consumer they could return firearm for inspec

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/14/10 CSR: ~~Sam~~ Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Kevin Milch

Address: 1079 270th Ave
Rozel, KS 67574

Phone: 620-527-4261

Serial #: B6267306

Send an ARS label

Comments:

Smp -> referred to RARC

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-4-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Product Serv.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/2010 CSR: Don

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700 SEVEN
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/2010 CSR: Don

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

forwarded to product service

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/24 CSR: Amie

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington

Supportive of Remington

Angry at CNBC for airing

Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: ~~11/4~~ 11/4 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

*Murphy
in the Morning
Newspaper Article*

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: Roar

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Dion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Patrick WEDEMAN

Address: _____

Phone: 760-949-8311

Serial #: ?

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700 721
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Roy Scott

Address: _____

Phone: 907-625-2480

Serial #: # ?

Send an ARS label

Comments:

VERY PLEASANT TO TALK TO!

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 1-4 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: JASON CANNEDY

Address: _____

Phone: 701-770-2838

Serial #: A7556338 (78)

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Consumer D. & not own gun

700 Log Sheet – 2010 CNBC Story

Date: 11/4/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanting to have repair center to make
sure trigger is safe

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Taking gun to have trigger examined

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: RON NIEDERT

Address: _____

Phone: 334-584-9214

Serial #: C6794939

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-4-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Larry Tate

Address: _____

Phone: 305-477-1638

Serial #: B6640510

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Serial # check

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

"Family safety sysk."

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Real concern.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Year of Manufacture - 2 guns.
advised of SMP.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General questions. Referred to website.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-4-10 CSR: J. B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Safety Concerns

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: TRAVIS

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Savo

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 623-975-4840

Serial #: _____

Send an ARS label

Comments:

Has older 700 & never had any issues

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/04 CSR: Logan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Question?

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4 CSR: Eric

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Supporter

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: WTH

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B6487764

Send an ARS label

Comments:

Fra Chicago. Sounded a little "fishy"

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: EUGENE HOARD

Address: _____

Phone: 715-764-2590 WE

Serial #: (E6398447) A6652375
1998 1998

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov. 4, 2010 CSR: S DJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mark Ankudovich
Address: 429 E. Central Ave
Alta NJ 08865

Phone: _____

Serial #: C6385909

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov. 4 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Edward Bogantz

Address: 757 Red Abbott Rd.
Clifford Township PA 18470

Phone: 570-222-553

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov. 4, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: No Name

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

just wanted to know what trigger

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6369864 / B6313054

Send an ARS label

Comments:

wanted to know if firearm fails

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Saw

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 417-852-4448

Serial #: _____

Send an ARS label

Comments:

calling to price a new trigger guard + thought it

was for a... especially in light of the recent "bad news"

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 440-259-5105

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11-4-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Heard about recall

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/24 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

"Load of shit"

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/4/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Plion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56532900 (2005)

Send an ARS label

Comments:

Age?

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: _____ CSR: _____

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Asking if there was a recall on
trigger

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Sending 700 rifle for SM

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/04 CSR: lgf

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Walt

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 0463821

Send an ARS label

Comments:

Serial # check

700 Log Sheet – 2010 CNBC Story

Date: 11-4-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Safety Concerns

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-⁴2-10 CSR: AA2010

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Ron Weaver

Address: _____

Phone: 302-227-0100

Serial #: _____

Send an ARS label

Comments:

Referred to Gun works

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington

Supportive of Remington

Angry at CNBC for airing

Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Peter Lynn

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Had misfire sent to 2129

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Paul Hacker

Address: _____

Phone: 607-363-2522

Serial #: _____ Black shadows

Send an ARS label 2 (100) that fire randomly

Comments:

(Fired without anyone touching gun)
T ack for him to send serial #'s + call back

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: T. Davis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Anita

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: did not have

Send an ARS label

Comments:

Sent to Deel/Christy (2129)
also on file with "lit" - low nitna trigger

700 Log Sheet - 2010 CNBC Story

Date: 11/4 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Going to Gunies for Inspection.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: ARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ?

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Brian Clinger

Address: _____

Phone: 716-358-5750

Serial #: _____

Send an ARS label

Comments:

(Remington Fan 100%)
MAN PRICES GO UP BECAUSE OF THIS

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-4-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Reed Cloutz

Address: _____

Phone: 704-882-7503 (NL)

Serial #: B6317520 (1981)

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-24-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Ron Buisson

Address: _____

Phone: 580-225-5339

Serial #: F6310479

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/4 CSR: Eric

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: General Questioning - NP

11-5-2010 1920 to 10:00 PM
55+5 = 60

CALLING AS RESULT OF BROADCAST

Yes ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~

No ~~||||~~

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM ~~||||~~ ~~||||~~ |||| 14

Supportive of CNBC |

NATURE/PURPOSE OF CALL

Offer Support ~~||||~~

Inquisitive on Rem position ~~||||~~ ||||

Calling to provide Broadcast Feedback

OWNS MODEL 700

General Concern ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ 36

Feedback ~~||||~~ ||||

Safety Issue ~~||||~~ ~~||||~~ |

No Problem w/ firearm |

ARS SENT |

To PRODUCT SERVICES ~~||||~~

Serial # CK ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ |||| 24

700 Log Sheet – 2010 CNBC Story

Date: 11/5/10 CSR: Dell

Is the customer ~~calling~~ ^{writing} as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO unknown

Consumer Name: John F. Strong

Address: 1802 Brentwood Dr.

Maintain Home, AR 72653

Phone: n/a

Serial #: 6610896

Send an ARS label

Comments:

Saw CNBC show. He now knows that he's not the only one that has had FSR. Wanted to know what to do to make rifle safe.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Weth

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

See attached. Also submitted
last week

700 Log Sheet - 2010 CNBC Story

#4987

Date: 11/5 CSR: *CR*

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jeff Ouzts

Address: 4 Wayne Dr
Taylor, SC 29687

Phone: ⁸⁶⁴C-238-8325

Serial #: n/a

2nd hand

700 ADL - 2 times

When closing bolt it

will fire

Send an ARS label *Y*

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Has been on internet

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: David Quickenton

Address: 586 Duane Lake Rd.

Dranburg, NY 12056

Phone: 518-845-2518

Serial #: 66597011 270 WSM m/700

Send an ARS label

orig. owner

Comments:

11/3/10 - FSR - No damage - No injury

Law Enforcement - wants gun repaired
Stated he keeps it clean & has not been altered

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jason Anachtofff

Address: 930 Mays Bridge Rd
Rome, GA 30115

Phone: 706-204-6882 (cell)

Serial #: C6265729 mf100 7mm mag.

Send an ARS label

Comments:

FSR- 11/4/10 - No damage - No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Ryan Wheatley
 Address: 282 Merle Ave.
Burlington ON Canada
 Phone: 905-320-7273
 Serial #: _____

700 BDL55DM - 2wks ago
 Moose hunting & it fired
 safe release w/o touch
 trigger.

Gave him Gravel
 Agency for hand.

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

4991

Date: 11/5/10 CSR: *CR*

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Larry Mettlen
 Address: 100 East School
Lincoln KS 67455
 Phone: 785-524-3300
 Serial #: 6402989

*when you
Fines bolt down
bought 2nd hand.*

Send an ARS label Y

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Anita

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 26326865

Send an ARS label

Comments:

wanted age firearm

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 307-473-2654

Serial #: _____

Send an ARS label

Comments:

- has older + newer 700's + never had any issues

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C#6330350

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/05/10 CSR: Saru

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 508-743-9711

Serial #: F6204367 (2002)

Send an ARS label

Comments:

heard there was a program through Dec. to swap out triggers → informed him that only magra.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

saw on internet "recall"

C6370512

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56633338 (2008)

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/05 CSR: Lgtv

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/05 CSR: Log

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-5-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Ken Radulski

Address: 15095 22 mile Rd.
Shelby Township, MI

Phone: 586-795-4600

Serial #: _____

Send an ARS label

Comments:

website referral

700 Log Sheet - 2010 CNBC Story

Date: 11/5 CSR: Anne

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

*Calling we
to see if we
will replace
7 triggers*

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 1-5-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? **(YES)** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Date of his 700. Questions
about SMP.

700 Log Sheet - 2010 CNBC Story

Date: 11/5 CSR: ERIC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Infor

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: G6855463

Send an ARS label

Comments:

General Info

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-5-10 CSR: HARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jim Swarthorst

Address: 761 Wallaceville Rd
Liberty TX 77525

Phone: 832-824-1001

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-5-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Shane Snyder

Address: _____

Phone: 907-738-3288 AK

Serial #: 8040 6821516

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Andrew Tuna

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Customer stated rifle went off without trigger being pulled. Transferred to

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Traors

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

C6796717
Internet "recall" again

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 Claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

2129

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A6597011

Send an ARS label

Comments:

Transferred to Deel/Christy 2/29

700 Log Sheet - 2010 CNBC Story

Date: Nov. 5, 2010 CSR: SOF

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

N/A

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Clyde Hudson

Address: 136 Chase Meadow
Thomasville GA 31757

Phone: 229-221-4837

Serial #: E6791694

Send an ARS label

Comments: wanted age of rifle

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Inquirer

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Walt

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

*believed
CNBC*

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Question

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-5-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Question: Will X-Mark Pro Trigger
fit my older 700?

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 1-5-10 CSR: Roz

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steve Shenul

Address: _____

Phone: 760-529-7186

Serial #: 625 3169 (1969)

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO Probably

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

FSR, X reviewed to Product

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov 5, 2010 CSR: SDV

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES **NO**

Consumer Name: KEVIN

Address: _____

Phone: 607 604 4018

Serial #: _____

Send an ARS label

Comments: wanted date of Manufacture, 2000

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov 5, 2010 CSR: SMJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Scott Muir *But until after deer season*

Address: 4077 Bonisteel
Ft. Gratiot MI 48059

Phone: _____

Serial #: _____

Send an ARS label *yes Williams Gun Sight*

Comments:

Has Bolt Lock safety

700 Log Sheet - 2010 CNBC Story

Date: Nov 5, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: JONATHAN COATES

Address: _____
WEAVERVILLE, NC 28787

Phone: 878-216-1264

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Elizah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Neutral

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Chris Bock

Address: 1167 Bar X Trail
Angleton, TX 77515

Phone: _____

Serial #: N/A

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/5/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E6324848 (1998)

Send an ARS label

Comments:

Asking about XM8 trigger

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling to see if rifle was included in SMP

700 Log Sheet - 2010 CNBC Story

Date: 11/05 CSR: Logan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 1/5/2010 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: Sent to Product SVS

700 Log Sheet – 2010 CNBC Story

Date: 11-5-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington

Supportive of Remington

Angry at CNBC for airing

Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Supportive but general questions.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wants to have another trigger installed

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700 (said wife did)
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Roger McIntyre

Address: 10503 Windhaven Dr
Bostrop, LA 71220

Phone: _____

Serial #: _____

Send an ARS label

Comments:

took to RARC in his
tr. in.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/5/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

internet reader!

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-5-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert Dastou

Address: _____

Phone: 864-306-7852

Serial #: D6803689

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/5/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO Internet + articles

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO unknown

Consumer Name: Russ Gunter

Address: _____

Phone: n/a rgunter@poratello.us

Serial #: n/a m/700

Send an ARS label

Comments:

FBC - twice this year
Wants to get it fixed

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Dell

Is the customer ~~calling~~ ^{email} as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model ~~700~~ 770
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO unknown

Consumer Name: Jeremy Padgett

Address: 4111 Van Buren Ave.
Cheyenne, WY 82001

Phone: 307-630-6410

Serial #: n/a - gun belongs to his friend - m/770

Send an ARS label

Comments:

His friend's m/770 was loaded & when closed the bolt - the gun fired & shot a

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: CR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Michael Richter

Address: 3047 Ackerman Ave.
Jamertown PA 16134

Phone: 724-456-2005

Serial #: E6313033 mrr56@windstream.net

700 Fires when closing bolt

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-5-10 CSR: RON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Stanley W. Bledsoe

Address: _____

Phone: 7157-426-2907 Vt

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/05 CSR: Lgn

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/5 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E 6252760

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-5-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? **(YES)** NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

He believed every word of show.
He was drinking the Kool-Aid. -I referred to website.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-5-10 CSR: C. Hunk

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

1983 model Refused
to GARDEN LANE TRACT

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-5-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: LEONARD HERBIG

Address: _____

_____ SL

Phone: 803-788-8924

Serial #: 6516546

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-5-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: JACK HUMPHREYS

Address: _____
OH

Phone: 937-252-1508

Serial #: (?)

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-5-10 CSR: J.JT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700: ➔

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Dan Bryant
Address: _____

*father-in-law said
it was a recall.*

Phone: 586-566-4777
Serial #: 6715932

Send an ARS label

Comments:

website referral; is talking to Wms
Gunsite

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-5-10 CSR: JST

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Anthony Trunzo Paducah

Address: 2530 Jones Road
Bath, PA

Phone: 610-837-3879

Serial #: S6283501

Send an ARS label

Comments:

website referral, ARS label

700 Log Sheet - 2010 CNBC Story

Date: 11/5/10 CSR: Anita

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

JUST WANTS X-MARK PRO TRIGGER PUT IN HIS GUN
NO ISSUES - JUST FEELS NEEDS TO BE CHANGED -

700 Log Sheet - 2010 CNBC Story

Date: 11-5-2010 CSR: JST

Is the customer calling as a result of the broadcast? **(YES)** NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington *- not really*
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700 *multiple times*
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Anthony Clecker
Address: 23710 City Rd. 7
Clanton, AL 35045
Phone: 205-389-7541
Serial #: 71328151 and

*but just now
calling in.
"Grandfather
works on ^{all my} guns"*

Send an ARS label

Comments:

web referall

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/05 CSR: Logan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

3039 JORD

11/8/2010

HHH HHH HHH HHH HHH HHH
HHH HHH HHH HHH HHH HHH HHH

CALLING AS RESULT OF BROADCAST

Yes . . . HHH HHH HHH HHH HHH HHH HHH

(B) (7)

No HHH 1

ATTITUDE

Angry at Remington |

Angry CNBC 1

Supportive of REM HHH HHH 111

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support HHH 1

Inquisitive on Rem position HHH HHH 1111

Calling to provide Broadcast Feedback

OWNS MODEL 700

General Concern - HHH HHH HHH HHH HHH HHH 11

Feedback HHH HHH HHH

Safety Issue HHH HHH HHH HHH HHH 1

No Problem w/ firearm HHH

ARS SENT HHH 11

To PRODUCT SERVICES HHH 1

SEND #CK 1111

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Dell

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position n/a
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES (NO)

Consumer Name: Harold Loftis

Address: _____

Ruffin, NC

Phone: 336-939-3871

Serial #: n/a inf700

Send an ARS label

Comments: Saw CNBC show
last yr. he had FSR - only happened once.
wants his gunsmith to order new trigger

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/8/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

n/a

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700 ML

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jimmy Baker

Address: 176 Butler Rd

Pinnacle, NC 27043

Phone: 336-325-2401 (home)

Serial #: ML233211 m/roomL .50

Send an ARS label

orig. owner

Comments:

FSR - no damage - No injury

700 Log Sheet - 2010 CNBC Story

#5014

Date: 11/8/10 CSR: CR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

Consumer Name: Joe ~~Lineberger~~

Address: 3629 Proctor Mill Rd.
Lineberger
Huddleston VA 24164

Phone: 540-297-7114

Serial #: B6228267 1980

700 - about 25yrs old
couple yrs ago coming out
of woods, worked bolt
to unload & it fired.

Send an ARS label

Comments:

wants new trigger

700 Log Sheet – 2010 CNBC Story

#5013

Date: 11/8/10 CSR: *[Signature]*

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO *- had it 3 times*

Consumer Name: Keith Faseler *700 BDL FSR this wee*

Address: 2807 Irvington Dr. *2nd hand had it 10y.*

Pearland ~~Irvington~~, TX 77584

Phone: 713-917-9928 Kfaseler@mhinc.com

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

#5012

Date: 11/8/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Terry Coburn

Address: 18476 Thoroughbred Dr.
Vance AL 35490

Phone: 205-795-6233

Serial #: C6366967 89

700 thinks he had a firing pin closer proble

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

#5008

Date: 11/8/10 CSR: PM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Frankie Limmer 700 bought new '78
 Dealer: Blackland .270
 Address: 6900 Cty Rd 101
Taylor TX 76574

Phone: 512-365-1306

Serial #: A6565226 email blackland.guns@eccewir.com

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

5018

Date: 11/8/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Nick Deplazes 700 LH FSR

Address: 6019 12th Ave North 2nd hand

Grandville ND 58741

Phone: 701-728-6376

Serial #: A6352356

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

#5006

Date: 11/8/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steve Erlandson day before yest 11/6/10

Address: RR 1 Box 82 Fired on bolt closing
Alexandria Pa 63480

Phone: 660-754-6166

Serial #: FC38518 bought 2 yrs ago '97
bought new

Send an ARS label

Comments:

box + ARS
1156897

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

#5005

Date: 11/8/10 CSR: AM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Bert Miller
 Address: 3025 Jug Says Rd.
Lake Hodges LA 70611
 Phone: 337-855-4384
 Serial #: C6508534 190 Knott-new

Happened few months ago.
 Was sighting in FSR
 only happened once.
 No mod., added reco.

Send an ARS label

Comments:

ARS & box

700 Log Sheet - 2010 CNBC Story

#5003

Date: 11/8/10 CSR: CA

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? ^{Randy} YES NO ^{new}

Consumer Name: Fyter Vordale 7.260 FSR yesterday

Address: 608 Mtn Ave.
Walkalla ND 58282

Phone: 701-549-3609

Serial #: 7758598 '00

7758503
Send an ARS label

Comments:

5x ARS

700 Log Sheet - 2010 CNBC Story

#5002

Date: 10/8/10 CSR: CR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Nathan Corvell
 Address: 107 Whispering Wind
Georgetown TX 78633
 Phone: ~~512-864-0138~~ 512-864-0138
 Serial #: 6372497 1970

700 standing in back of truck, fired when he touched. Hasn't used it since CR

Send an ARS label

Comments:

box & ARS
1156680

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: CA

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO *bought new*

Consumer Name: Robert Magee

Address: 425 S. 6th Ave.

Galloway NJ 08205

Phone: 609-652-6821

Serial #: EG740763 '01

Send an ARS label

Comments:

box & ARS
1156520

*FSR 700 25-6
put syn stk
ML
30-06 x2
bruised thumb
shot day before w/out pri*

*cell
609-513-6545*

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Oliver Newsome

Address: 1291 Bay Loop SW

Olympia, WA 98512 oli_lama@comcast.net

Phone: 360-451-1039

Serial #: 86976960 m/700P, .508 Win.

* ***Send an ARS label*** *

Comments:

FSR - No damage - No injury
wants to send gun to RARC in OR.

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Ian Pollard
Address: PO Box 275 704 N. Redbud

Canada, MO 64020

Phone: 660-463-7573 (home)

Serial #: E6881654 M/700 30-06

* ***Send an ARS label*** *

orig. owner

Comments:

Sighting rifle in. Had FSR 11/7/10.

No injury - No damage

* took a box * 1151910

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Dell

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: John McCain

Address: 1714 Hussion
Houston, TX 77003

Phone: 713-705-6248 cell #

Serial #: n/a 027700 30-06

* *****Send an ARS label***** *

Comments:

Inherited gun. Had FSR on 11/6/10
No damage - No injury

700 Log Sheet – 2010 CNBC Story

Date: 11-8-10 CSR: JB Irving

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Question: Is there a recall on my Model 700?

700 Log Sheet – 2010 CNBC Story

Date: 11-8-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Concerned about safety after seeing show.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SNP x Serial # check

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/08/10 CSR: WHTB

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6372497

Send an ARS label

Comments:

Advised it was ok "45 years ago"
x hand to P.S.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 1/8 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E6675088

Send an ARS label

Comments:

Talking to Northern VA guns

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/08 CSR: LogAN

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

TAKING TO GAMBER MTN. IN WI

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/09 CSR: LogA~

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

TAKING TO ~~RARC~~ RARC

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/08 CSR: Sgh

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

PD SENDING FOR NEW TRIGGERS

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Question about safety of trigger
11/11

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Chris

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: Model Seven S# 57699895 (2004)

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/18/10 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

"Panicked when saw article in
Magazine"

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: June

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E6792303

Send an ARS label

Comments:

Dealer refusing to take gun as trade in for unsafe triggers

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/21/2010 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Best gun he has ever owned

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/8/2010 CSR: *[Signature]*

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES **NO**

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

LOVES his REMINGTONS

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Saru

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 903-566-6655

6527026 6525171

Serial #: _____

Send an ARS label

Comments:

sent FDD'S into factory for inspection ;
checking on repair time.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: gab

Is the customer calling as a result of the broadcast? YES NO N/A

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 972-489-1387

Serial #: _____

Send an ARS label

Comments:

calling to price EA trigger & question who could adjust his current trigger

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Steve

Is the customer calling as a result of the broadcast? YES NO N/A

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 512-260-3607

Serial #: _____

Send an ARS label

Comments:

wanted to order X-Mark pro EA mega

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/18/10 CSR: Sam

Is the customer calling as a result of the broadcast? YES NO N/A

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 770-749-9600

Serial #: 66702014

Send an ARS label

Comments:

Date of manufacture + model info

700 Log Sheet - 2010 CNBC Story

Date: 11/8/2010 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did-they agree to return it to the factory? YES NO **RARC**

Consumer Name: _____

Address: Delined to give

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO RARC

Consumer Name: _____

Address: Declined to give

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: Nov. 8, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Dillon

Address: 226 Bailey Rd
Winston Salem, NC 27107

Phone: 336-767-7700

Serial #: _____

Send an ARS label

Comments:

Will take to Gander Mt. in Greensboro NC
to be checked.

700 Log Sheet - 2010 CNBC Story

Date: 11-8-2010 CSR: JTT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Reginald Ratson (Psycho)

Address: 60 Country Lane
East Greenbush, NY 12061

Phone: 518-477-8183

Serial #: 66365533 (1982)

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Trans

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

FSR - 2129

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

_____ *SMP* _____

700 Log Sheet - 2010 CNBC Story

Date: 11-8-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Someone was telling him about the show.
Advised to check out website for rebuttal.
and to show it to his friend. He was very supportive.

700 Log Sheet – 2010 CNBC Story

Date: 11-8-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Is my gun under RECALL?

700 Log Sheet - 2010 CNBC Story

Date: 11-8-10 CSR: J B Irving

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Very inquisitive, trying to pin me down.
I advised, if he is concerned, send to RARC for free inspection.

700 Log Sheet - 2010 CNBC Story

Date: 11-8-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Has concern for daughter using rifle.

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Bolt close firing. Claims to have
shot the hunt house.
Xferred to P.S.

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model ~~700~~ 770
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO obtained

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Recall Question. 770 model.

700 Log Sheet - 2010 CNBC Story

Date: 11/8 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6366967

Send an ARS label

Comments: Product SVCS

700 Log Sheet - 2010 CNBC Story

Date: 11/8 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 71074188

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/8 CSR: ERIC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Will TAKE TO Gander

700 Log Sheet - 2010 CNBC Story

Date: 11/8 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6518252 -1973

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/8 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: Product SUS

700 Log Sheet – 2010 CNBC Story

Date: 11/08 CSR: ERIC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6300230 - 1988

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/8 CSR: ERIC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6366490

Send an ARS label

Comments:

Feels Better about Gun now

700 Log Sheet - 2010 CNBC Story

Date: 11-8-10 CSR: CHUCK

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Explained about Remington 700 TV
web site

700 Log Sheet - 2010 CNBC Story

Date: 11-8-10 CSR: Chuck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Pion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Referred to GANSEN for
SAFETY modification

700 Log Sheet - 2010 CNBC Story

Date: 11-8-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mark Roy

Address: _____

Phone: _____

Serial #: B6414109 (1582)

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-8-10 CSR: Ror

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Daniel Thompson

Address: _____

Phone: 301-910-9179

Serial #: 66441986

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 1-8-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: FRANK BEST

Address: _____

Phone: 910-594-1828

Serial #: 6418434 1971 (700) 17 Rem
(700) 3006

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/8/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Transfer to Product Service

700 Log Sheet – 2010 CNBC Story

Date: 11/8 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/8 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Dave Allen

Address: 11030 Summit Ave
Santee, CA 92071

Phone: _____

Serial #: B6331955

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

N/A

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 518-642-9061

Serial #: E6781919

Send an ARS label

Comments:

Date of manufacture, what trigger? - is it adjustable + retail

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Travis

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Travis

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP

700 Log Sheet - 2010 CNBC Story

Date: 11/3/10 CSR: Travis

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? **YES** **NO**

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

just curious/nosey

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Wayne Shifflett

Address: 558 Wood Haven Ln
Elkton, VA 22827

Phone: 240-298-8688

Serial #: 6518252 m/700 .270 win

Send an ARS label

Comments:

FB C & FSR No damage - No injury

* Needs a box * 1157130

Remington

Confidential

kn17

10/19/10

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Dave Feigley

Address: 14472 Hollow Rd
Hancock, MD 21750

Phone: 301-678-6639

Serial #: G6522903 m/700, 300WSM

* *****Send an ARS label***** * Bought used

Comments:

FBC - No damage - No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Larry Morris

Address: 651 Woodburn RD

Lewisberry, PA 17339

Phone: _____

Serial #: N/A

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: Nov. 8, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Justin

He said DELL has his info.

Address: _____

Phone: 206-498-6417

Serial #: _____

Send an ARS label

Comments:

STATED DELL HAS SENT AN ARS, RECEIVED LABEL ON THIS DATE, IS SENDING IT TO BACK

See page 1

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Cust asking if rifle was included in the S.M.P. Gave SN#

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Transferred to Product Services. Claimed rifle fixed without trigger being pulled

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-8-10 CSR: RON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Bob Jorgensen

Address: 31 OAKWOOD TERRACE
Brunswick ME 04011 (ext.)

Phone: 207-725-2723

Serial #: _____

Send an ARS label

Comments:

Consumer to the Portland ME
(Police Department) HE IS 100% AGAINST

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 Claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jimmy Baker

Address: 176 Butler Rd.

Pinnacle, NC 27043

Phone: 336-325-2401

Serial #: MC 233211

Send an ARS label

Comments:

Claims Firearm will fire without pulling trigger
Transferred to Christy/Dell-2129

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: M 71573785

Send an ARS label

Comments:

owns model 770 - concerned about
what she's seen on television

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/8/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6843017

Send an ARS label

Comments:

Newer had problems with ~~same~~ firearm -
calculated him if he is concerned to ship to Alhman's

****Internal Use Only****

700 Log Sheet – 2010 CNBC Story

Date: 11/9/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 620-473-3226

Serial #: G6743884

Send an ARS label

Comments:

Date of manufacture

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Louis Kershner

Address: 901 Louisiana Ave
Cumberland, MD 21502

Phone: 240-522-0612

Serial #: N/A

Send an ARS label

Comments:

Already dealing w/ Product Service, called back to check on box + avg. repair time

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov. 9, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Lloyd Pusichocky

Address: 4800 Gul

Ray Town, TX 77521

Phone: 281-422-3522

Serial #: G-6441959

Send an ARS label

Comments:

wanted to check manufacture date 2004

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: Nov. 9, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert Mc Donald

Address: 18621 DALL

Detroit, MI 48218

Phone: 313, 538 8849

Serial #: A64285 05

Send an ARS label

Comments:

sending to Williams Gun Sight

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-9-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-9-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Taking to Gander Mtn

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-9-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 66458298

Send an ARS label

Comments:

Drop of at Door in ILION

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Zara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 256-217-8019

Serial #: B16764982

Send an ARS label

Comments:

Date of manufacture

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Sam

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 325-660-3955

Serial #: _____

Send an ARS label

Comments:

770 FSR - transferred to product services

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steve Milkowski smilkowski@comcast

Address: 2251 Atwater Canyon Lane
Caty, TX 77494

Phone: 281-465-3100 / 281-813-7270

Serial #: 56524819

Send an ARS label

Comments:

- Believes Walker trigger is unsafe. + wants his trigger switched out at no charge; believes everything on the

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

MN

Phone: 651-295-663

Serial #: _____

Send an ARS label

Comments:

- called because he heard there was a recall
+ believes his firearm is unsafe - referred to RARC

700 Log Sheet – 2010 CNBC Story

Date: 11/9/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 336-767-7700

Serial #: _____

Send an ARS label

Comments:

Never had a problem w/ 700's but now is afraid to even handle them - referred to RARC

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/9/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP Program

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model ~~700~~ 710
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/9/2010 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/2010 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/2010 CSR: Don

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Lead x mark pro

700 Log Sheet – 2010 CNBC Story

Date: 11/9/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: JTT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Eberle

Address: 401 Cedarview Dr.
Dickson, TN 37055

Phone: 615-441-4160

Serial #: AW778846

Send an ARS label

Comments:

remington website referral

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-9-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Tal Henry

Address: _____

Georgia

Phone: 478-289-7144

Serial #: N/A

*Sending to
Paducah
for
smp*

Send an ARS label

Comments:

web referral

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: JJT

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 66744454 ↗

Serial #: 336-474-7650 ↘

Send an ARS label

Comments:

web referral

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mike Fusseel

Address: 1918 Lloyd Hickman Rd
Union City, TN 38261

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Transferred to Dell/Christy 2/29

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: no serial # - will call back

Send an ARS label

Comments: _____

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: LM

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Purchased Gun before rebate time period

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Model about rebates didn't have much to say @ show

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: LAW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Bill
Address: _____ RE 191A 844

Phone: _____

Serial #: AL898226

Send an ARS label

Comments:
find out which trigger
we replaced his with

700 Log Sheet – 2010 CNBC Story

Date: 11-9-10 CSR: Wm

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

710 fire, when bolt closed
forwarded to product service

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: P

Address: _____

Phone: _____

Serial #: C6841546 ADL

Send an ARS label

Comments:

Would to check serial #

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jim Smith

Address: _____

Phone: 615-867-7434 TN

Serial #: 6287342

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: RON GORCHELS

Address: _____

Phone: 920-420-9167

Serial #: 66565299

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: Ro

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ?

Address: _____

Phone: 256-737-9470

Serial #: (?)

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Doyle Morris

Address: 318 CR 286
Rising Star, TX 76471

Phone: 254-643-1809

Serial #: A6606930 m/700 .243

Send an ARS label

Comments:

FBC - 25 yrs. ago
Put it the closet

* needs a box * 1157585

#5031

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: CR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mark Walden 700 - 4 yrs. old
 Address: 11205 Marsh Wren Cir. this yr. trig was pull.
Sprint TX 75762 about 12 lbs. Local
 Phone: 903-283-2404 gunsmith adjusted. &
 Serial #: S16515946 '05 it fires on safet
 Send an ARS label mjwalden @ release.
embargmail.com

Comments:
looking for us to put X-Mark Pro on.
box 1157471

700 Log Sheet - 2010 CNBC Story

#5035

Date: 11/9/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Dimmitt 7 7mm - Sat @ shooter range - FSR twice
 Address: 18 O'Neill Dr.
Bellavista, AR 72714
 Phone: 479-254-7500
 Serial #: 7779442 2005
 no alterations to trigger
 hunted w/ it last yr. w/ n problem

Send an ARS label

fax to 479-254-7556

Comments:

box 1157444

700 Log Sheet - 2010 CNBC Story

#5031

Date: 11/9/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ~~John~~ John Zane brother was using gun
 Address: 526 Parkview Dr. put gun on safety +
Blueridge VA 24064 it fired.
 Phone: _____
 Serial #: 6055175 1972
 Send an ARS label jean zane@aol.com

Comments:

700 Log Sheet - 2010 CNBC Story

#5034

Date: 11/9/10 CSR: CA

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Dexter Asbury 700 - had 17 yrs

Address: PO Box 45 3507 Flatter FSR
Cent WV. 25843 Rd.

Phone: 304-673-0468

Serial #: (197) E6397293 new

trigger never altered

Send an ARS label

Comments:

put new trigger in @ \$35.00

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Shawn Clark

Address: _____

Phone: 403-546-3885

Serial #: _____ m/700 7mm Exp.

Send an ARS label

Comments:

Saw CNBC show. Never had a problem until last yr. Gun fired on bolt opening. He will contact Aracel Pagan.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/9 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9 CSR: Amue

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Moore

Address: _____

76265536

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

*Gunsmith
? where to
send to*

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/9 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Gunnsmith wants to know if we will trigger discount to replace

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/9 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/9 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO Internet

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

X mark pro purchase

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/9/10 CSR: Walt

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E6659882

Send an ARS label

Comments:

Recall question sent, serial check

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: JTB

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 06361841

Send an ARS label

Comments:

Serial Check

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO ?

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 259213 (1967)

Send an ARS label

Comments:

SMP sent to Gander Mtn in NC

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).

Inquisitive about Remington position

Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700 710

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Tom Picou

Address: 13812 Powers Rd

Hanshire, TX 77622

Phone: 409-550-0430

Serial #: 71151027 02/710 270

Send an ARS label

bought word

Comments:

FBC - happened once recently

No damage - No injury

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Dell

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Maxie Bruce

Address: 108 NE Timberidge Tr.
Waplesburg, TN 37367

Phone: 601-433-4520

Serial #: 845286 m/700 30-06

Send an ARS label

Comments:

Had FSR yrs. ago

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model ~~700~~ 721
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Dale Nesselhauf

Wants a 2010 catalog ✓

Address: 1222 Lake Powell Dr

W. Monroe, LA 71292

Phone: H=318-855-4056 760/554 9110 (cell H)

Serial #: 228179 10721 30-06

* **Send an ARS label** * ✓

Comments:

Sporadic FSR while dry firing

* Enter date amount 1157000 ✓

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/9/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES **(NO)**

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? **(YES)** NO

Consumer Name: Greg Jackson

Address: 2000 Red Sulphur rd
Counce, TN 38526

Phone: 731-926-5583

Serial #: 26274272 m/700 570

* ***Send an ARS label*** *

Comments:

Delayed firing
No injury - No damage

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-9-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

He believed the entire show. Referred to website.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Dell

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Francis Thompson

Address: 111 W. Sheraton Park Rd
Greensboro, NC 27406

Phone: 336-674-5769

Serial #: 037050 (Dom=1967) m/788 30-30

* ***Send an ARS label*** *

Comments:

20 yrs. ago - Husband experienced FSR
No injury - No damage

700 Log Sheet – 2010 CNBC Story

Date: 11-9-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Question: Is my gun under recall?
Also referred to website.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Walt

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 903-283-2404

Serial #: 56515946

Send an ARS label

Comments:

FSR. Describes having gunsmith change trigger from 12lb pull action this year

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/19 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A6492133

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B6597469

Send an ARS label

Comments:

General

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6286631

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9 CSR: Eric

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 7779442

Send an ARS label

HAS NOT HAD TO clean gun yet

Comments:

Product sus

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9 CSR: ERIC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: D6591089 - 2000 T6243176 - 1998

Send an ARS label

Comments:

TAKING TO Gardner For Inspection

700 Log Sheet - 2010 CNBC Story

Date: 11/9 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

wants XMark PAO

700 Log Sheet - 2010 CNBC Story

Date: 11/9 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

AWOPJ

Send an ARS label

Comments:

Fwd TO Product Svs

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: C Hunt

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 MADE IN 2006

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: CHUCK

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

BOL 82 model

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: Attuck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

2005 model
referred to gun works

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-9-2010 CSR: C. Hunk

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Explained SM Program

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Tom Bates

Address: _____

Phone: 480-838-2991

Serial #: T6237922

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: ARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES

Consumer Name: Melissa Killgore

Address: _____

Phone: 443-615-5235

Serial #: _____

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-09-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Orlando Grecco

Address: _____

Phone: 845-331-0073

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: B 11-9-10 CSR: _____

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

___ Angry at Remington X Supportive of Remington

___ Angry at CNBC for airing ___ Supportive of CNBC

Nature/Purpose of Call:

___ Calling to offer support (pro-Remington)

___ Inquisitive about Remington position

___ Calling to provide broadcast feedback

Customer Owns a Model 700:

X General concern of safety with personal model 700

___ seeking company feedback regarding direction/use of personal Model 700

___ claims they experienced a "safety" related issue with their personal Model 700

___ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Kim Podnar

Address: _____

Phone: 727-265-2761

Serial #: BC530927

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Shown in Canada

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Canada

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Stored for 10 yrs.

****Internal Use Only****

700 Log Sheet - 2010 CNBC Story

Date: 11-9-10 CSR: LW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6B31973

Send an ARS label

Comments:

SMP

will take to
BOLSA

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling to ask about our response to CNBC special

700 Log Sheet - 2010 CNBC Story

Date: 11/9/10 CSR: Dei

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model ~~700~~ 770
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Clark Angarano

Address: 29 marble Cir.

Rochester, NY 14615

Phone: 585-309-9202 (cell #)

Serial #: n/a m/mo

Send an ARS label

Bought New 3 wks ago

Comments:

Delayed firing @ the range
No damage - No injury

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/9/2010 CSR: Dam

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES

NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

NO ISSUE WITH HIS

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-9-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B6651676

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/10/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steve Farnsworth

Address: 1227 Whiskey Hollow
West, TN 36691

Phone: _____

Serial #: A6758128 + E6770417

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: James Harris

Address: 3401 Penassas Rd.
Cookville TN 38506

Phone: _____

Serial #: G6901554

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: CR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jeff

Address: _____

MN

Phone: 763-757-1702

Serial #: C6217233 1988

Send an ARS label

Comments:

NO

700 BDC - bought 25 yrs
 - for 10
 safety hard to work - never had che
 sat. FSR
 jammed his thumb, in
 Gander Mt. - he's takin
 to them for repair.
 doesn't want to ship

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: M

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Kelly Faris 700,243

Address: 2009 Horizon Ck 10 yrs ago it happen
Matthews NC 28104 tw.

Phone: 704-577-6706

Serial #: A6313027 rec'd from father.

Send an ARS label Fax: 704-821-9590

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Zack Cloud

Address: 209 Caldwell St.

Sulphur Springs, TX 75482

Phone: 903-243-0958 (cell #)

Serial #: 56464343 m/700 RMEF .300 SAWM
bought new

Send an ARS label

Comments:

FSR - 3 wks ago - No damage - No injury

Needs a box 1158021

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington n/a
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert Himel

Address: 1507 Texas Ave.
Bastrop, LA 71220 bobhydro1@suddenlink.net

Phone: 318 282 6176

Serial #: A6719874 m/700, .270 win

Send an ARS label

Comments:

Fires when open bolt - last year.

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

out 15+16tz

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO FSR

Consumer Name: Curtis Daniel

Address: bdoyle@hotmail.com

Phone: 580-367-2825

Serial #: G-6992155

Send an ARS label B&J Gunsmithing -> 580-369-3772

Comments: Nov. season in 2 weeks 20th
quidder hunters.

700 XTR went to sight in. Safety bore not quite right brass sticks in bbl.

Dealer Brian
Beards & Buck

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-10-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General concern from seeing show.
Referred to website.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General questions about safety of gun.

700 Log Sheet - 2010 CNBC Story

Date: 10/11 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: General Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/10 CSR: ERIC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A3206954

Send an ARS label

Comments:

Will Take To Center.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/10 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

HAS ADJUSTED TRIGGERS - WILL GET CHECKED.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/10 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A6796814

Send an ARS label

Comments: SMP

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 10/11 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A6334214

Send an ARS label

Comments: maybe SMP - Does not know

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B16589157

Send an ARS label

Comments: SN Check.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: C. Hunk

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

1981 700

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: LAVON Webb

Address: _____

Phone: _____

Serial #: A10 751429

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: LMN

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700 (7 guns)
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

AMP

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: LMW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700 721
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
 Allison + care
 If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Tony Bawler

Address: 5169 115th SE
Everett WA 98108

Phone: _____

Serial #: 721

Send an ARS label

Comments:

want safety inspection
don't want to send to factory

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E673735

Send an ARS label

Comments:

[Signature]

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Product Service

Send an ARS label

Comments:

700 - 300 SAUM fire when
switched from safe to fire

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: TIM ROSENBERG

Address: 427 Briarcliff LA
JEFFERSON, OH. 44047

Phone: 440-576-0622

Serial #: C 653 6788 (1990)

Send an ARS label

Comments:

Woods Trigger checked

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/10/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A6408193 (1977)

Send an ARS label

Comments:

SMP

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/10/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6232142 (1967)

Send an ARS label

Comments:

SMP

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/10/10 CSR: Charles

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steve Williams

Address: 660 Village Parkway
Fredricksburg Va, 22406

Phone: 703-543-1127

Serial #: N/A

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-10-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: Product Service

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700 770
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

Consumer Name: Hugh Gordon

sent ARS

Address: 105 Syles St
Statesboro, GA 30461

Phone: 912-486-061

Serial #: 71564057

Send an ARS label

Comments:

he's full of it. Bought
A Remington.

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Just general questions - does not have a 700

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/10/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Does not want to send firearm in until
ARSR - hunting season - never had problems

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 360209

Send an ARS label

Comments:

wanted to know when firearm was
manufactured

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/10/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Flory Heenor

Address: _____

Phone: _____

Serial #: did not have

Send an ARS label

Comments:

Transferred to Deel/Christy 2129

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/10/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A16698080

Send an ARS label

Comments:

Referred to RARC

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Baughn Hoover

Address: 204 SE Augusta
Wilmer, MN 56201

Phone: 320-214-0813

Serial #: 6373160

Send an ARS label

Comments:

Claims a problem w/ bolt -
Referred to Ahman's

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Sam

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Richmond, KY

Phone: 859-623-6754

Serial #: _____

Send an ARS label

Comments:

2005 700 XCR - calling to see if there

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jim Kerns

Address: _____

Phone: 717-877-9827

Serial #: _____

Send an ARS label

Comments:

SMP info

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Saru

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 518-371-5245

Serial #: _____

Send an ARS label

Comments:

Has new 770 for his son & concerned

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanted to participate in Safety Modification Program. Rifle being sent to factory.

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanted to know what type of trigger was in his rifle

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling about safety of Model 700

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling to support Remington

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/10/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Charlie Gardner

Address: _____

Phone: _____

Serial #: A6819701

Send an ARS label

Comments:

Sending rifle for SMP

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/10 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/10 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/10/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/10/10 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: Dans Gun Service Repair

221 S Emery Ave

Phone: Peshigo, WI 54157

Serial #: AG299496

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Fredrick Meiners Jr.

Address: 1690 Hwy. 1088
Mandeville, LA 70448

Phone: 985-626-3287

Serial #: 6751357 m/700, 243

Send an ARS label

original owner

Comments:

FBC - can't remember when it
happened No damage - No injury.

Box - 1158726

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-11-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General concern for safety.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/11 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling about the show.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: Log

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

claims It just goes off!!!

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/11 CSR: lgd

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES (NO)

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/11 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: _____

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

___ Angry at Remington ___ Supportive of Remington

___ Angry at CNBC for airing ___ Supportive of CNBC

Nature/Purpose of Call:

___ Calling to offer support (pro-Remington)

Inquisitive about Remington position

___ Calling to provide broadcast feedback

Customer Owns a Model 700:

___ General concern of safety with personal model 700

___ seeking company feedback regarding direction/use of personal Model 700

___ claims they experienced a "safety" related issue with their personal Model 700

___ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6396962

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/11 CSR: Alff

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-11-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Brandon Bryson

Address: _____

Phone: 706-356-9895

Serial #: G6479953

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-11-10 CSR: LWJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-11-10 CSR: LM

Is the customer calling as a result of the broadcast? YES NO heard about it through other

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-11 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: MARGRET Spiller

Address: _____

Phone: 903-520-2536

Serial #: 6492291

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-11-10 CSR: RON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: JOHN SLESS

Address: _____

Phone: 516-606-8722

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-11-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steve Wallace

Address: _____

Phone: 832-636-1000

Serial #: 56711602

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: Rem

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ASA McKinnis

Address: _____

Phone: 716-694-3296

Serial #: D6607446

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-17-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Michael Wes-Fall

Address: _____

Phone: _____

Serial #: E6358258 E6883304

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-16-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

(Did they agree to return it to the factory? YES NO)

Consumer Name: JIM BRITT

Address: _____

Albany Ky.

Phone: 606-387-8144

Serial #: 6488420 (1972)

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/11/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Asking about trigger replacement XMP style

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/11/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Nancy

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Said someone has adjusted trigger.
Transfer to Product Services

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/11/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-11-2010 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 610-694-0420

Serial #: 56363096

Send an ARS label

Comments:

web referral

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 06573026 + 71409173

Send an ARS label

Comments:

wanted to know age of firearms + if
the

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: T6210723

Send an ARS label

Comments:

Referred to RARC

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/11/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: n/a

Send an ARS label

Comments:

Transferred to 2129 Deel/Christy

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6797611

Send an ARS label

Comments:

Transferred to Dell/Christy 2129

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Referred to RARC - wanted to have
Remainder inspected

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov. 11, 2010 CSR: SDV

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: David Ledford

Address: 3255 S. Lizella Rd
Lizella, GA 31052 - 4128

Phone: 478-935-8379

Serial #: A6608122

Send an ARS label

Comments:

Older rifle, customer said gun
has failed to fire.

700 Log Sheet - 2010 CNBC Story

5059

Date: 11/11/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO *yes - yrs. a*

Consumer Name: Jay Lowinsky
 Address: 811 Rice Creek Terrace
Friendly PA 15432
 Phone: 612-719-1575
 Serial #: B 6329953

~~700~~ - 700 fired w/ke bolt touched safety 30-06

Send an ARS label Y

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/11/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-11-10 CSR: Rea

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert REEMS

Address: _____

Phone: 706-754-6222

Serial #: 6775220 (75)

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/11/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Asking if rifles were included
in SPNR

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Dell

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model ~~700~~ 710
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Luis Lopez

Address: PO Bx 150961

Ely, NV 89315

Phone: 775 289 7930 (home)

Serial #: 71295354 m/710, 300WM

Send an ARS label

Comments:

FBC - when dry firing - a mo. ago.

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Dell

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: John Taylor

Address: PO Box 1853
Springdale, AR 72765

Phone: 479-790-6017

Serial #: n/a m/700 7mm mag

Send an ARS label

Comments:

FSR - last hunting season
No damage - No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO n/a

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model ~~700~~ 770
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Joseph Lallis

Address: 100 Herndon Dr.
Ninety Six, SC 29666

Phone: 864 993 9647

Serial #: 71238111 m770 30-06

Send an ARS label

Comments:

FBC - 11/11/10

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Joshua Vincent

Address: 3 Mallison Falls Rd

Windham, ME 04062

Phone: 207 650 6850

Serial #: C6883247 m/700, .270

* *****Send an ARS label***** * orig. owner

Comments:

11/11/10 - FSR - No damage - No injury

Needs a box - 1159140

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-12-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

He did not see show, but friends are
telling him about it.

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/12/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A6307816

Send an ARS label

Comments:

Serial # check

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Watts

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: G6438229

Send an ARS label

Comments:

wife saw this, husband will
probably buy Remington to get her off back

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 4/12 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 062721082

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/12 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 STAINLESS Product SUS.

700 Log Sheet – 2010 CNBC Story

Date: 11/12 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/12 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/12 CSR: Eric

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 66278749

Send an ARS label

Comments: _____

700 Log Sheet - 2010 CNBC Story

Date: 11/12 CSR: Logan

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

QUESTIONS

700 Log Sheet - 2010 CNBC Story

Date: 11/12 CSR: Loge

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-12-09 CSR: AARYN

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mark Haman

Address: _____

Phone: 217-224-0923

Serial #: 36370197

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-12-10 CSR: AHRZOW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steve Kapaniris

Address: _____

Phone: 727-934-0816

Serial #: S16416565

Send an ARS label

Comments:

Kind of Broken English did the best I

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-12-16 CSR: ANDON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Kampas, Rogelio

Address: _____

Phone: 405-753-8664

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-12-10 CSR: ARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ROBERT Vaclav

Address: _____

Phone: 330-757-4663

Serial #: 144004

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-19-10 CSR: lmw

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-12-10 CSR: UN

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

identify x-mark Pro

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-12-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 700 . 222

Send an ARS label

Comments:

fire on its own transferred
to product

700 Log Sheet - 2010 CNBC Story

Date: 11-10-10 CSR: LMW

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Casack Gunsmithing

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-19-10 CSR: LmJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:-

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Canada

Phone: _____

Serial #: A6743162 & C6391214

Send an ARS label

Comments:

OMP - Advised to contact
(CARVER)

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-12-10 CSR: Pen

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: LARRY HOLLS

Address: _____

Phone: 870-215-2341

Serial #: F.6274857 (2003)

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-12-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Rev Sleight

Address: _____

Phone: 502-241-1184

Serial #: 6286400

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington

Supportive of Remington

Angry at CNBC for airing

Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Savin

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Scott Allain

Address: Rte 7 Box 275

Fairmont, WV 26554

Phone: 304-534-3953

Serial #: _____

Send an ARS label

Comments:

inborn SMP of new product catalog request?

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Sara

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 715-532-3216

Serial #: 66744400

Send an ARS label

Comments:

Upset his LH SPS doesn't have externally
adjustable X-Mark P. in trigger & that all of the

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Transferred to Deal/Christy 0129

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Anita

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: Nov. 12, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Rick Boyarko

Address: 4103 E Pine Lake Rd
New Springfield, OH 44443

Phone: 330-542-2960

Serial #: 240301, C6212294

Send an ARS label Yes

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10

CSR: Dell

Is the customer calling as a result of the broadcast? YES NO - Friends & internet

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Joseph Doty

Address: 1805 Virginia Pl.
CKburne, TX 76033

Phone: 817-517-9688

Serial #: 56694263 m700 1.308

Send an ARS label

Comments:

Stated he had FSK this yr. & shot a hole
in deer stand - 11/10/10

700 Log Sheet - 2010 CNBC Story

#5077

Date: 11/12/10 CSR: CA

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO

Consumer Name: Robert Hooker
 Address: 1265 Spaulding Rd.
St Johnsbury VT 05819
 Phone: 802-748-4818
 Serial #: G6751744 2008

Foster
700 ADL - 3 Wks ago
 5yr 4th
 Chambered rwd, put on 50
 FSR, fingers clear of tra

Send an ARS label

Y cuz clarie@kongkong.com
 alahok

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: CA

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Frank Schlett When push safety off it fire
 Address: 1796 Fawn Lake Dr. started
Bryan TX 77808 shot hole in ceiling when he sh
 Phone: 936-714-3449 bolt in house.
 Serial #: _____ used-Pawnshop Possible he might have hit it
 Send an ARS label Y Now he can

Comments:

700 Log Sheet - 2010 CNBC Story

#5074

Date: 11/12/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Vincent DelBroccolo
 Address: 1607 Winding View
San Antonio TX 78260
 Phone: 830-980-5552
 Serial #: 261294 1967 -new

700 PDL 22250 - When he goes to close bolt it some times fires. Just started this year. Hasn't really shot it in 12 yrs until this year. Did not clear trig or safety before shooting after 12 yrs. out oil in change,

Send an ARS label

Y.

Comments:

700 Log Sheet - 2010 CNBC Story

#5072

Date: 11/2/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO

Consumer Name: Murphy Bonds
 Address: 6306 Rockynook
Humble ~~Humble~~ TX 77396
 Phone: C 281-794-0992
 Serial #: E60265174

700 .270 - 1996
Fired when closing bolt
New-bought
no alterations to it

Send an ARS label Y

Comments:

box of ARS
1158739

700 Log Sheet - 2010 CNBC Story

#5071

Date: 11/2/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: William Tutokey
 Address: 11210 Unser Ct
Bakersfield CA 93306
 Phone: 661-374-4566
 Serial #: 374775

722 - When cleaning yesterday, fire
 2nd hand.

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: DFH

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Howard Martens

Address: 56 Waterford Dr.

Mills River, NC 28139

Phone: 828-991-7246

Serial #: n/a M700 .222

Send an ARS label

Comments:

Had gun a while. Took gun to range on 11/11/10
FSR @ range - no damage, no injury
Bought used.

11/12/10

700 Log Sheet - 2010 CNBC Story

Date: 11/12/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

~~86615203~~ 86615203

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11/12/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

FSR - 2129

700 Log Sheet – 2010 CNBC Story

Date: 11/12/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

store inquiry . wanted info to be able to
address customer questions.

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Trans

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

wanting \$ on XMP trigger

700 Log Sheet - 2010 CNBC Story

Date: 11-15-10 CSR: Ren

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: DAVE PISANO

Address: _____

Phone: 360-413-9855

Serial #: 5637 4298

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/15/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6219400

Send an ARS label

Comments:

checking for S&P program

700 Log Sheet – 2010 CNBC Story

Date: 11/15/10 CSR: (Damm)

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 96918724

Send an ARS label

Comments:

Wanted to make sure his
Trigger is AN X-Mark pro

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/15/10 CSR: Chr

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56420675 (2004)

Send an ARS label

Comments: _____

700 Log Sheet - 2010 CNBC Story

Date: 11/15/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? - YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Transferred to Deel/Christy 2/29

700 Log Sheet - 2010 CNBC Story

Date: 11/15/10 CSR: Anita

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 260276092

Send an ARS label

Comments:

wanted to find out when firearm was mtd. - claims heard fuel what pulling

700 Log Sheet - 2010 CNBC Story

Date: 11/15/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: _____

11-16-2010

38 + 4 = 42

CALLING AS RESULT OF BROADCAST

Yes ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ |||

No |||

ATTITUDE

Angry at Remington |

Angry CNBC

Supportive of REM |||

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support |||

Inquisitive on Rem position

Calling to provide Broadcast Feedback

OWNS MODEL 700

General Concern ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ||

Feedback ||

Safety Issue ~~||||~~ ~~||||~~ |||

No Problem w/ firearm ||

ARS SENT |

To PRODUCT SERVICES ~~||||~~ |||

SERIAL CK ~~||||~~ ~~||||~~ ~~||||~~ |

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Dell

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700 ML
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Kenny Snell

Address: 58252 meadow Creek Blvd
New Haven, MI 49048

Phone: 586-339-7227

Serial #: ML7545516 m/700ML, 50CAL
Bought used

Send an ARS label

Comments:

FSR - couple of wks ago - No damage / No injury

700 Log Sheet - 2010 CNBC Story

Date: Nov. 16, 2010 CSR: SDW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Perry Rowe

Address: 980 Graham Ave
Myrtle, MS 38650

Phone: 662 507-5381

Serial #: 6782359, D62302224
1975

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Anita

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A6409155

Send an ARS label

Comments:

Firearm fails under SMP - Referred consumer to Sports World - He lives in OK

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 207681

Send an ARS label

Comments:

Referred to RARC - Williams Gunsight

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-16-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Walter Smith

Address: 320 Valley View Dr.
Stroudsburg, PA

Phone: 66751652

Serial #: 570-424-6554

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-16-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mike LEWANDHAN

Address: Springfield, MO 65802

Phone: 417-886-1937

Serial #: ~~AT82~~ S6927022

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-14-10 CSR: JST

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: William Beadenkoph

Address: 68074 Beebe Rd
Miles, MI 49120

Phone: 269-845-0328

Serial #: A6823872 (1979)

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: TRAVIS

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

"recall" smp info

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Sending rifle for SMP

700 Log Sheet - 2010 CNBC Story

Date: 11/16 CSR: LogAN

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-16-10 CSR: JB Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Sending in for SMP.

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 06258121 / A6686288

Send an ARS label

Comments:

Serial # deck

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Watts

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 137711

Send an ARS label

Comments:

Wants S&P program. Sent to
Kentucky RARC's

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

3 files. One will FSR occasionally.
Hand sent to PS.

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: CWatts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B6261792

Send an ARS label

Comments:

Serial # check

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-16-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

amp

700 Log Sheet - 2010 CNBC Story

Date: 11-16-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 - has fired - transfer
to product service

700 Log Sheet - 2010 CNBC Story

Date: 11-16-10 CSR: LAN

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

BMP

700 Log Sheet - 2010 CNBC Story

Date: 11-16-10 CSR: 700

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Julie Villex

Address: _____

Phone: 304-879-4008

Serial #: 86764874

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/16 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: TIM DAUGHERTY

Address: _____

Phone: 573-578-0578

Serial #: B6749716

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: Nov. 16, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jim

Address: 7809 Trace Creek Ct.
Nashville, TN 37221

Phone: 615-414-1702

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: Nov. 16, 2010 CSR: SDD

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: BRYAN POWER

Address: 653 Middlefield Dr
MARSHFIELD, OH 43537

Phone: 419-891-0669

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Anita

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 26702503

Send an ARS label

Comments:

wanted to know if firearm falls under SMP

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700 770
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/16 CSR: lgA

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

It just goes off by itself!!!

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/16 CSR: LogAN

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

710 just went off

700 Log Sheet – 2010 CNBC Story

Date: 11-16-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling about the recall?
He purchased gun used and may send it in to be checked out

700 Log Sheet - 2010 CNBC Story

Date: 11-16-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General concern after seeing show.
I referred to website for more info.

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:
Calling about "that recall"

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Asking whether rifle has bolt lock mechanism

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position *n/a*
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

*See attached
paper*

* ***Send an ARS label*** *

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/16/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steve Curtis

700 - FSR bought in 7

Address: 487 Mill Creek Ln.
Sumrall MS 39482

Phone: 601-758-4577

Serial #: n/a

Send an ARS label *Y*

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO 30-06- new 700 10yrs. Had it load clicked safety off + it fired.

Consumer Name: Mark Stephenson

Address: 3899 Woodman
Troy MI 48084

Phone: 248-321-2624

Serial #: n/a

Send an ARS label



Comments:

box + ARS

700 Log Sheet - 2010 CNBC Story

Date: 11/16/2010 CSR: Dam

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

#5107

Date: 11/16/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

bought ^{about} 25y. ne

Consumer Name: Chris Jones

700

Address: 5000 N ThunderLn

Columbia Mo 65202

FSR this year. Able to duplicate

Phone: 573-819-5171

Also can not modified.

Serial #: na email: william.

jones1962@gmail.com

Send an ARS label

Y

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/16/2010 CSR: Dan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: G6328465 - C6336866

Send an ARS label

Comments:

Not wanting to send them in at this time

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Michael Balliett

Address: 9871 Eureka Rd

Tonawanda, WI 54660

Phone: 608 372 2802 (home #)

Serial #: G6660557 m/700 CDL, 30-06

Send an ARS label

orig. owner

Comments:

FSR - 11/16/10 No damage - No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position *n/a*
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Jeremy Sims

Address: 1262 Clifton Park
Las Vegas, NV 89110

Phone: 702 326 5931

Serial #: 368602 m/700, 30-06

Send an ARS label

Comments:

FSR - 11/16/10 - dry firing - used gun

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Don

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 26474634

Send an ARS label

Comments:

1/17-2010

42 + 8 = 50

CALLING AS RESULT OF BROADCAST

Yes |||| |||| |||| |||| |||| |||| |||| ||||

No |||| ||

ATTITUDE

Angry at Remington |

Angry CNBC

Supportive of REM |||| |||| ||||

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support |||| ||

Inquisitive on Rem position | |||

Calling to provide Broadcast Feedback

OWNS MODEL 700

General Concern |||| |||| |||| |||

Feedback |||| |

Safety Issue |||| |||| |||| ||||

No Problem w/ firearm |

ARS SENT |||| ||||

To PRODUCT SERVICES |||| |||| ||||

Serial # CK. |||| |||| ||||

700 Log Sheet - 2010 CNBC Story

Date: 11/17 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Don Franks

Address: 7021 GP75 LN
Escanaba, MI 49829

Phone: 906-786-5735

Serial #: D6221664

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/17 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Refused to pay for SMT

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/17 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

~~Serial #~~ Serial #

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-17-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

direction for cleaning a trigger
after being in rain

700 Log Sheet - 2010 CNBC Story

Date: 11-17-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Rob Thornton

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/17 CSR: lgw

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Questions

700 Log Sheet - 2010 CNBC Story

Date: 11/17 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Question

700 Log Sheet - 2010 CNBC Story

S114

Date: 11/17/10 CSR: cm

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

Consumer Name: Mike Harper

Address: 3154 Oscar Ln.

Temple TX 76501

Phone: 254-541-6309

Serial #: 6519265

Send an ARS label

Y

*won by uncle & gave to him.
700 ADL - close bolt & it fires. 1st time took it to a gunsmith & Rem sent them a new trigger. This weekend fired when bolt closed.*

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

2129 - fire on bolt closure

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert Staudt

Address: 21 Ross Lane

East Norwich NY 11732

Phone: ~~516~~ 516-574-1951

Serial #: _____

Send an ARS label

Comments:

A6297274 

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Roger Heikes

Address: 2228 Mayfair
Selina, KS 67401

Phone: _____

Serial #: EG476731

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Deel

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Darrell Connor

Address: 3833 G 1/4 Rd

Palisade CO 81926

Phone: 970-464-2646

Serial #: n/a m/700

Send an ARS label

Comments:

Delayed firing last season - no damage/no injury

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO - Internet

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jodie Vance

Address: PO Box 923 / 624 E meadow Ave.
Barboursville, WV 25504

Phone: 304-638-7674 (cell#)

Serial #: E6419995 m/700, .223

Send an ARS label

bought used

Comments:

FSE - No damage / No injury

Daughter was shooting it last year

Stated Trigger hasn't been adjusted

*Needs a box * 1160385

Remington

Confidential

10/19/10

5121

700 Log Sheet - 2010 CNBC Story

5120

Date: 11/17/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington).
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Gerard Gole

Address: 8155 Landstar Dr.
Southwest Byron Ctr. PA

Phone: 269-615-1495 49315

Serial #: A4093612 1985

Send an ARS label

Comments: Y

2nd hand
grandpa orig. owner

4.243 Fired w/safety
11/15 Gun resting on
lap, safety on, discharge
was walking out of
woods it clicked.

700 Log Sheet - 2010 CNBC Story

5119

Date: 11/17/10 CSR: Am

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO 605 new

Consumer Name: H. Ross Warner

700 BDL - 243, the other

Address: 708 E. Mule Deer Rd.
Central UT 84722

day came back from hunting, released the safety & it fire. Lived in AK & didn't use it much.

Phone: 435-574-0306

Serial #: 288738 1967

Send an ARS label Y

Comments:

box & ARS
1160353

700 Log Sheet - 2010 CNBC Story

5118

Date: 11/17/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jason Morgan 700 - 221 Fireball. - change.

Address: 151 Hillrise Dr. 661 17 Fireball. FSR

Clyde NC 28721 It's done it since he's

Phone: 828-627-9742 had it new occasionally

Serial #: _____ 2nd hand per suppy we can

Send an ARS label Y bought Bench test & change trigger

won't shoot

Comments:

700 Log Sheet - 2010 CNBC Story

5116

Date: 11/17/10 CSR: CR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

outside 45 degrees

Consumer Name: Travis Howard

700 3006 56 yrs old

Address: 2672 Scotts Ferry Rd.

Sunday hunting + pulled trig. nothing happened, went to open bolt + it fired.

Appling GA 30802

Phone: 706-361-5982

Serial #: _____

Dry fired it later + click was loud

Send an ARS label

incident #
101116-000148

Comments: Y

700 Log Sheet - 2010 CNBC Story

Date: Nov 17 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: G-6254012

Send an ARS label

Comments:

wanted general info, gave address of web site

700 Log Sheet - 2010 CNBC Story

Date: Nov. 17, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B603338, 6233236

Send an ARS label

Comments:

Wanted to check age of rifles

*****Internal Use Only*****
700 Log Sheet – 2010 CNBC Story

Date: Nov. 17, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

wants to send in ADL to replace trigger w/ new X MARK PRO Adj. trigger

700 Log Sheet - 2010 CNBC Story

Date: Nov. 17, 2010 CSR: SOJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:
Just wanted to check recall

700 Log Sheet - 2010 CNBC Story

Date: 11-17-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Connie Seibert

Address: 242 Park Ave.

Ludlow, KY

Phone: 859-261-7844

Serial #: _____

Send an ARS label

Comments:

web ~~ref~~ referral

NO
thought it was
"bullshit"

700 Log Sheet - 2010 CNBC Story

Date: 11/17/2010 CSR: Travis

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

770

700 Log Sheet - 2010 CNBC Story

Date: 11/17/2010 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

FSR 2129

700 Log Sheet - 2010 CNBC Story

Date: 11/17/2010 CSR: *[Signature]*

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SENT TO PRODUCT SERVICE

700 Log Sheet - 2010 CNBC Story

Date: 11/17/2010 CSR: Dan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Told there was a recall. He is happy with his

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Gary Elliston

Address: 314 Taylor Chapel Rd
Dorset TN 37058

Phone: 931-627-3167

Serial #: 71144411

Send an ARS label

Already requested

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/17/2010 CSR: *Dem*

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Said Remington was full
ball

700 Log Sheet - 2010 CNBC Story

Date: 11/17 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E6553072 (1999)

Send an ARS label

Comments:

Age

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling to offer support of
Model 700

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling to support for the Remington
700

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Asking about age and of rifle

700 Log Sheet - 2010 CNBC Story

Date: 11-17-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: AGD35294

Send an ARS label

Comments:

Date [Signature]

700 Log Sheet - 2010 CNBC Story

Date: 11/17 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E 6639226

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Info

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:
Just calling a FYI.

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-17-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: FRANK SHAHAN II

Address: _____

Phone: 304-621-0094

Serial #: B6444052

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model-700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: JG Honner

Address: 7921 Fantail Dr.
Las Vegas, NV 89084

Phone: 206-526-1476

Serial #: 27054

Send an ARS label

Comments:

Has bolt-locks & had FSR

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Harold Snyder

Address: 363 S. Washington Ave.
Piscataway NJ 08854

Phone: 732-433-7570 (cell #)

Serial #: C6212908 m/700, -30-06

Send an ARS label

orig. owner

Comments:

FSR - last fall - No damage - no injury

700 Log Sheet - 2010 CNBC Story

5/26

Date: 11/17/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Veteran - loves Rem

57 → Consumer Name: Gregory A. Smith
Address: 741 Wilderness Rd.
Cuttingsville VT 05738
Phone: 802-282-6352
Serial #: _____

*30-06 bought 2yrs. ago
lengthened stk. son-in-law
shot it. safety was always k.
loaded his own shells for 22-25
Handed him loaded gun. It
FSK'd.
Last wk saw CNBC.*

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mike Harbin

Address: 482 Plouvier
Hodgenville, KY 42748

Phone: 270-358-9992

Serial #: A6848601 m/700, 243

Send an ARS label

Comments:

No incident - Has had for about 50 yrs
Saw tv show & is worried

*Needs a box * 1160194 Confidential 5115

700 Log Sheet - 2010 CNBC Story

Date: 11-17-10 CSR: JB Irving

Is the customer calling as a result of the broadcast? **(YES)** NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanted to make sure it had
new trigger system.

700 Log Sheet - 2010 CNBC Story

5123

Date: 11/17/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John H Young Last yr. FSRr twice

Address: 678 Craft Ferry Rd East
Godsden ~~AL~~ AL 35903

Phone: 256-492-6397

Has bolt lock
Whatever to make it safe.

Serial #: _____

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-17-10 CSR: LW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6329353

Send an ARS label

Comments:

Agg

700 Log Sheet - 2010 CNBC Story

Date: 11-17-10 CSR: JB Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

No problems, just concerned because his son is going to be using it. Advised to send in if concerned.

Remington

Confidential

10/19/10

700 Log Sheet - 2010 CNBC Story

Date: Nov. 17, 2010 CSR: SDJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanted to check age on rifle

700 Log Sheet - 2010 CNBC Story

Date: 11/17/10 CSR: Ren

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: TDM Johnson

Address: _____

Phone: 218-879-4085

Serial #: 56364796 T6248731
2000 JM STW

Send an ARS label

Comments:

When was this gun made
T6248731

11-18-2010

1,526 total calls

27+5=32

CALLING AS RESULT OF BROADCAST

Yes ~~|||||~~ ~~|||||~~ ~~|||||~~ ~~|||||~~ ~~|||||~~ ||

No ~~||||~~

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM ~~||||~~ |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ~~||||~~ ||

Inquisitive on Rem position ~~||||~~ |||

Calling to provide Broadcast Feedback

OWNS MODEL 700

General Concern ~~||||~~ ~~||||~~

Feedback | |

Safety Issue ~~||||~~ ||||

No Problem w/ firearm |

ARS SENT ~~||||~~ |

To PRODUCT SERVICES ~~||||~~ ||||

Serial # CK ~~||||~~ ~~||||~~ |||

700 Log Sheet - 2010 CNBC Story

Date: 11/18/10 CSR: CA

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

2nd hand

Consumer Name: Bob Marfield

Fire on bolt closing

Address: NH

Phone: _____

Serial #: A6271178 '76

Send an ARS label

N - He does not want to ship it. May call me back.

Comments: _____

700 Log Sheet - 2010 CNBC Story

5138

Date: 11/18/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Kevin Weisenthal
 Address: 1025 W. 3rd St
Oil City PA, 16301
 Phone: 814-673-3847
 Serial #: 363158 1968

700 30-06 Fire on safety release. Last year dad had FSR His uncle gave it to him Wants PL removed

Send an ARS label

Comments:

Box & ARS 1160950

700 Log Sheet - 2010 CNBC Story

Date: 11-18-10 CSR: JJT

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Dwayne Asbrock

Address: _____

Phone: 513-484-8642

Serial #: B6525051

Send an ARS label

Comments:

webreferral

700 Log Sheet - 2010 CNBC Story

Date: 11-18-10 CSR: JTT

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Lester Robbins

Address: _____

Emory, TX

Phone: 903-474-9414 75440

Serial #: NA → Mtn Rifle LSS

Send an ARS label

Comments:

was told by friend that gun will go off at anytime → CNBC → internet report

700 Log Sheet - 2010 CNBC Story

Date: 11/18 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: _____

700 Log Sheet - 2010 CNBC Story

Date: 11/18 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 106281

Send an ARS label

Comments: Age

700 Log Sheet - 2010 CNBC Story

Date: 11/18/10 CSR: Don

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: D6621047

Send an ARS label

Comments:

Wanted to know when his
was made

700 Log Sheet - 2010 CNBC Story

Date: 11/18/2010 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

QUESTIONS about the X mark ped

700 Log Sheet - 2010 CNBC Story

Date: 11-18-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

He has gun in for SMP. Wants guarantee that gun will be safe w/ new trigger.

700 Log Sheet - 2010 CNBC Story

Date: 11-18-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Q: -ls my gun under recall?

700 Log Sheet - 2010 CNBC Story

Date: 11/18/10 CSR: Weth

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO - Internet

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Jared Templeton

Address: 260 Geranium
Ruckersville, VA 22916

Phone: 434-985-8385

Serial #: 6600793 m700, 30-06

Send an ARS label

Comments:

11/18/10 - FSR - shot hole in truck door
No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/18/10 CSR: Dell

Is the customer ^{Email} calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700 mL
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Scott Artz

Address: 132 Oscar Lane
Spredwell, TN 37870

Phone: 423-494-7683

Serial #: mL106378

Send an ARS label

Comments: No date
FSR - 1 time - No damage No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/18/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington).
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: James Grainger

Address: 613 SW 200 Rd.

Centerview Mo 64019

Phone: 660-864-3446

Serial #: _____

Send an ARS label Y

last Sat - poked out the window, didn't fire, was going to bring back in truck & it fired.

Comments:

box

700 Log Sheet - 2010 CNBC Story

5133

Date: 11/18/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

used

Consumer Name: Brian K. Hill

K. Hill Construction

Address: 604 S. Park St

Salem Mo 65560

Phone: 573-729-4119

Serial #: E6447901

Send an ARS label

Y

700 FSR - he's had
while but recently
did this

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/18/10 CSR: Anita

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: D6624564

Send an ARS label

Comments:
wanted to know what year firearm was manufactured

*****Internal Use Only*****
700 Log Sheet – 2010 CNBC Story

Date: 11/18/10 CSR: Elijah

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Daniel Bisson

Address: 70 Sodom RD
Melvin Village, NH 03850

Phone: _____

Serial #: 66569514

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/18 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E6205615 / E6518214

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/18 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

*Serial #
check*

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/18/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Dealer was calling for info on 700 website.

700 Log Sheet - 2010 CNBC Story

Date: 11-18-10 CSR: LW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: B6799365

Send an ARS label

Comments: SMP

700 Log Sheet - 2010 CNBC Story

Date: 11-18-10 CSR: LNW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Friend

Angry at Remington

Supportive of Remington

Angry at CNBC for airing

Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP

700 Log Sheet - 2010 CNBC Story

Date: 11-18-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:
Concerned w/ safety of his Model 700.

11-19-2010

2092 total

37 week of

CALLING AS RESULT OF BROADCAST 28 + 7 = 35

Yes ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ |||

No ~~||||~~ ||

233

72

50

32

191

ATTITUDE

Angry at Remington

Angry CNBC |

Supportive of REM ~~||||~~ ||

Supportive of CNBC |

NATURE/PURPOSE OF CALL

Offer Support |||

Inquisitive on Rem position ~~||||~~ |||

Calling to provide Broadcast Feedback

OWNS MODEL 700

General Concern ~~||||~~ ~~||||~~ ~~||||~~ |||

Feedback) | ||

Safety Issue ~~||||~~ |||

No Problem w/ firearm ||

ARS SENT ~~||||~~ |

To PRODUCT SERVICES ~~||||~~ |||

serial ck ~~||||~~ ~~||||~~ ~~||||~~

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model ~~700~~ 600
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John music

Address: 30103 34th Ave. S.
Key, WA 98580

Phone: 253-843-0594 or 253-307-6925

Serial #: A6371996 m/600 mohawk, 308
bought wed

Send an ARS label

Comments:

FSIC - twice - last time was 20 yrs. ago

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Tracy Soule

Address: 3969 10th St.

Fargo, ND 58102

Phone: 701-212-5434 (cell)

Serial #: G6895626 m/700 xHR 7mm Mag

Send an ARS label

orig. owner

Comments:

11/19/10 - FSR - son cut finger on safety from repair

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO other tv & gunsmiths

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Walter Stowe

Address: 9011 Sedgley Dr.
Wilmington, NC 28412

Phone: 910-538-6443 (cell #)

Serial #: E6653192 m/700, 270 Win

Send an ARS label

Comments:

FSR - last season No damage - No injury
He heard we were replacing triggers for free

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Non-R file went off when safety was moved to the fire position. Transferred to Product Services

700 Log Sheet - 2010 CNBC Story

Date: 11-19-10 CSR: CHuck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Heard ABOUT online
2004 700

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: Nov. 19 2010 CSR: SDA

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Just wanted info

700 Log Sheet - 2010 CNBC Story

Date: Nov. CSR: SMJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A6480792

Send an ARS label 1978

Comments:

Checking Age

700 Log Sheet – 2010 CNBC Story

Date: _____ CSR: _____

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

___ Angry at Remington ___ Supportive of Remington

___ Angry at CNBC for airing ___ Supportive of CNBC

Nature/Purpose of Call:

___ Calling to offer support (pro-Remington)

___ Inquisitive about Remington position

___ Calling to provide broadcast feedback

Customer Owns a Model 700:

___ General concern of safety with personal model 700

___ seeking company feedback regarding direction/use of personal Model 700

___ claims they experienced a "safety" related issue with their personal Model 700

___ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: MARK _____

Address: _____

Phone: 970-948-0586 _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-19-2010 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Scott Barta

Address: 25541 Sawmill
Lake Forest, Ca 92630

Phone: 949-331-6393

Serial #: A6265339

Send an ARS label

Comments:

Wants XMP adjust. trigger replacement

700 Log Sheet - 2010 CNBC Story

Date: 11-19-2010 CSR: Danny

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Questions

700 Log Sheet - 2010 CNBC Story

Date: 11-19-2010 CSR: Danny

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Taking to Gander Mtn

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/19/2010 CSR: Don

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Happy with her two 700's

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6306505 (1988)

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-19-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: BRAD BOSS

Address: _____

Phone: 573-885-2234

Serial #: ?

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 12-19-10 CSR: Ren

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: TOM KICKS

Address: _____

Phone: 989-733-6087

Serial #: 6354592 1970

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-19-10 CSR: Rem

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Arbush

Address: _____

Phone: 410-666-7079

Serial #: ?

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-19-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: William Cupic

Address: _____

Phone: 724-667-3840

Serial #: 352072 (87)

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-19-10 CSR: ARREN

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Shelby Music

Address: _____

Phone: 304-922-9992

Serial #: E6346743 - D6233580

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/19 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E6653192

Send an ARS label

Comments: Product SUS

700 Log Sheet - 2010 CNBC Story

➤ Date: 11/19 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6700896

Send an ARS label

Comments:

SMP

700 Log Sheet - 2010 CNBC Story

Date: 11/19 CSR: ERI

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 66672239

Send an ARS label

Comments:

Gen INFO -

700 Log Sheet - 2010 CNBC Story

Date: 11/19 CSR: ERIC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6289955

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Watts

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wife on his back about getting
a XMP

700 Log Sheet - 2010 CNBC Story

Date: 11/19 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

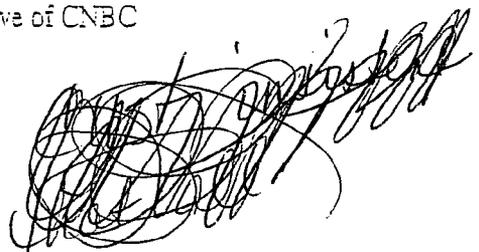
Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback



Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

G6488704

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/19 CSR: AMC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

JW check

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/19 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Elion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Pearl Schroeder

Address: 314 S. Idaho St
Butte, MT 59701

Phone: 406-498-9020

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/19 CSR: Aune

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Timms Brecke

Address: 1821 S. Harrah Rd
Harrah, OK 73045

Phone: 405-391-7516 (home)

Serial #: A6317217 m/700, 3006

Send an ARS label

orig. owner

Comments:

FSR - 2 yrs. ago - Hole in tailgate of truck

* Send a box * 1161369
Remington

Confidential

10/19/10

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position *n/a*
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steve Harasta

Address: 904 McIvor Rd
Phelps, NY 14532

Phone: 315 789 0309

Serial #: n/a *m/700, 270 win. orig. owner*

* **Send an ARS label** *

Comments:

FSR - 11/18/10 - No damage No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO) Internet

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Paul Petrarca

Address: 500 Walnut St.

Vandergrift, PA 15690

Phone: 724-568-2096 (home)

Serial #: A6673078 m/100, 30-06

Send an ARS label

orig. owner

Comments:

5 yrs. ago - FSR

ARS
send box

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-19-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related *multiple times* issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Chris Polombo

Address: 2151 Ruth St.

East Tawas, MI 48730

Phone: 989-820-0970

Serial #: D6604723

Send an ARS label

Comments:

web referral

700 Log Sheet - 2010 CNBC Story

Date: 11-19-10 CSR: JJT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Curtis Saine

Address: _____

Phone: 56460726 ↑

Serial #: 318-654-4040 ↓

Send an ARS label

Comments:

webreferral

700 Log Sheet - 2010 CNBC Story

Date: 11/19/10 CSR: Watts

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-22-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Troy Grutke

Address: _____

Phone: 320-250-2909

Serial #: ?

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-22-10 CSR: Ren

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: TERRY Sipes

Address: _____

Phone: 870-325-6280

Serial #: B6218396 201980

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Trans

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

FSR W 1979 - 2129

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/22 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

228179

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/22 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

*States went off
11/20*

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Paul Halliff

Address: 330 Indian Lake Dr
Rainbow City AL 35906

Phone: 256-442-3928

Serial #: A6839832

Send an ARS label

Comments:

700 Log Sheet – 2010 CNBC Story

Date: 11/22/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56303231 (1996)

Send an ARS label

Comments:

Age

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Larry Smith

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Transfer to Product Service

700 Log Sheet - 2010 CNBC Story

Date: 11-22 CSR: LMW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-22-10 CSR: LMW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

1968 - Firearm when taken off
safe transferred to Product Service

700 Log Sheet - 2010 CNBC Story

Date: 11-22 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 96468668

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-22-10 CSR: ARROW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Ralph Cposka

Address: _____

Phone: 914-962-8169

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-22-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Garside, Robert

Address: _____

Phone: 801-966-0909

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-22-10 CSR: W/Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO

Consumer Name: Brian Bottou

Address: _____

Phone: 321-436-0871

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/22 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: Product SCS

700 Log Sheet - 2010 CNBC Story

Date: 11/22 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

710 - 71090518 - FSR - 2129

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Gene Stout

Address: 31609 W. Wing Rd
Mt Pleasant, MI 48858

Phone: 989-615-6495 (cell)

Serial #: n/a m700, 30-06

Send an ARS label

Comments:

11/20/10: Hunting deer. It was cold &
trigger wouldn't pull. He aimed the shot &
it fired into the air.

Remington

Confidential

5179

10/19/10

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model ~~700~~ 770
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Brian Watson

Address: 1148 Crocker St
Cos Bay, CA 97420

Phone: 541 267 2137 (work)

Serial #: 715 30606 m/770, 7mm mag

Send an ARS label

Comments:

Fired w/safe on - 11/21/10 - Trigger Guard broke
No damage, no injury

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Dell

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: max Glickman

Address: 60 Harrigan Rd
Hopewell Twp., NY 12533

Phone: 945-287-2809 (home)

Serial #: n/a m700, 30-06

Send an ARS label

orig. owner

Comments:

FSR - In 1979 - no damage, no injury
saw tv show & doesn't trust rifle

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Michael O'Brien

Address: 411 N. 49th St

Muskogee, OK 74401

Phone: 918-687-4743 (home)

Serial #: n/a n1/100, 25-06

Send an ARS label

Comments:

11/21/10 - FSR - no damage, no injury

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Dell

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington) .
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Wendelin Schuck

Address: PO Box 973
Dighton, KS 67839

Phone: 620-397-5849

Serial #: n/a m/700, 570 win (2)
Send an ARS label m/700, 570 win

Comments:

FBC - 3 yrs. ago No damage No injury
Really cold when FBC happened

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Richard White

Address: 56 Brant Cove Rd
Weaverille, NC 28787

Phone: 875-445 4078 (home)

Serial #: G6758832 n/a, 257 w/h by
purchased used

Send an ARS label

Comments:

Shooting last call & had a FSR
Too much play in trigger

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO Friends told him we had problems

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Javier Gonzales

Address: 9845 SW 164th Terrace
Miami, FL 33157

Phone: 305-926-3955

Serial #: 6288552 m/700, 3006
bought used
Send an ARS label

Comments:

FSR - last hunting season
No damage - No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO
NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO
NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E6332784

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-22-10 CSR: Ren

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: TAMMY LOWE

Address: 352 Lynwood Ct
Post Falls, ID 83854

Phone: 208-819-6302

Serial #: A6438705

Send an ARS label

Comments:

Gun discharge when safety
was taken off

700 Log Sheet - 2010 CNBC Story

Date: 11-22-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: DEBRA TAYLOR

Address: _____

Phone: 607-658-9310

Serial #: 237230 (66)

Send an ARS label

Comments: (shot there BED) 11/21/10

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-22-10 CSR: Pen

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Corey Jucker

Address: _____

Phone: (715) 458-4603 (1977)

Serial #: A6469605

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 1/22 CSR: Em

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:
Product SUC'S

700 Log Sheet - 2010 CNBC Story

Date: 11/22 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Product SVS

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback *n/a*

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Milton Chamblay Jr.

Address: 1632 Paba Cir,
Tuscaloosa, AL 35405

Phone: 205 966 7160

Serial #: n/a 23/100, 30-06

Send an ARS label

bought used

Comments:

FBC - 11/20/10 @ gunsmith
No damage - No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington).
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Jarrell's

Address: Attn: Kevin Smith
415 4th St. NE Devils Lake, ND 58301

Phone: 701-662-8133

Serial #: n/a M700^{VTR}, .308 Win

Send an ARS label

Comments:

Dealer - cust. brought gun back to them.
cust. claimed it fired on safe

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: DeH

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position *n/a*
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700 *710*
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Neil Woody

Address: PO Box 1027
Andrews, NC 28901

Phone: 828-321-0424 (home)

Serial #: 71090518 *m/710, 2710*

Send an ARS label

Comments:

ESR - 4 or 5 times. No damage - no injury

700 Log Sheet - 2010 CNBC Story

5178

Date: 11/22/10 CSR: CR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO

Consumer Name: Ron Dremsek

Address: 211 Stark Ave.

Imperial PA 15126

Phone: 412-722-2626

Serial #: S6573491 2006

Send an ARS label

Comments:

box & ARS 1161962

2006-2 years
 700 Mtn 7mm-08 Lam
 Had heavy pull so he took
 back where he bought it
 & they adjusted it.
 Deer hunting - flipped
 safety & it fired.
 Dealer

Date: 11/22/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Larry Smith *The other day he went to*
 Address: RR. 319 133 Smith Ln. *load & when he pushed*
Mo 65024 *bolt down it fired*
 Phone: 573-763-5544 *~ 10 yrs. ago it happened. Didn't*
 Serial #: 6485437 1972 700 .270 *send it for*
inspect.
 Send an ARS label *bought used yrs. ago*

Comments:

700 Log Sheet - 2010 CNBC Story

5169

Date: 11/22 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO

got it from his brother

Consumer Name: Tanner Kidwell

770 .270

Address: 3602 Rolling Green Dr.

Abilene TX 79606

Apr 311

Phone: 325-668-6609

Serial #: 4439831

Send an ARS label

Y

Comments:

700 Log Sheet - 2010 CNBC Story

5168

Date: 11/22/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO 1975-2nd hand

Consumer Name: Edwin Polidor

Address: 100 Nakomis
Lake Orion, MI 48362

Phone: 248-693-2538

Serial #: 6454317 '68

Send an ARS label Y

660 .308
put 1st shell in
chamber + it fired
1st time last yr.
2nd time this yr.

Comments:
box + ARS
1161837

700 Log Sheet - 2010 CNBC Story

5167

Date: 11/22/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Nelson Phillips
 Address: 4390 Skyland Dr.
Greer, SC 29651
 Phone: 864-313-5783
 Serial #: n/a

Sept '10 - new
 700 SS - freestand safe
 FSR.
 Not altered
 shot 10-15 times to
 sight it in.

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

5163

Date: 11/22/10 CSR: Ch

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

2nd had 3-4 yrs.

Consumer Name: Ken Elder

Keith's Transmission

700, 270 1 1/2 FSR

Address: 308 Fob James Dr.

happened twice

Valley AL 36854

Phone: 334-756-5700

Serial #: C6347632 1989

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

5162

Date: 11/22/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

2nd hand

Consumer Name: Timothy Ronar

700 discharged

Address: 104 Zimmerman Ln.

1st time when closing bolt

Portage PA 15946

last yr 2nd sitting on his lap, he

Phone: 814-736-8536

moved

Serial #: 6441144 1970

25-06

Send an ARS label

Y

Comments:

box + ARS

1161725

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES

NO Sat 2nd hand
700 FSR had 3 yrs

Consumer Name: Tommy Johnston

Address: _____

Phone: _____

Serial #: 6354963 1970

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

5157

Date: 11/22/10 CSR: CP

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Vanshot

Did they agree to return it to the factory? YES NO

2nd hand 4 yrs

Consumer Name: Wm Perkins

700 when he bolted it ago

Address: 2609 Pine Circle Dr

he's shot about 4 boxes

Pearl MS 39208

ammo through it since

Phone: 601-941-9955

he's had it.

Serial #: n/a

Send an ARS label *Y*

Comments:

box 1161600

700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: Dea

Is the customer calling as a result of the broadcast? YES **(NO)**

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? **(YES)** NO

Consumer Name: Donald Daugherty

Address: 118 Radar Rd
Mt. Pleasant, PA 15666

Phone: 724-972-5838 (cell)

Serial #: E6938112 m/700, 356

Send an ARS label orig. owner

Comments:

11/17/10: FSR - No damage, No injury

11-23-2010 Total calls 2562

CALLING AS RESULT OF BROADCAST

Yes ++++++ ++ 11

No + + + +

ATTITUDE

Angry at Remington

Angry CNBC 1

Supportive of REM 11

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support 111

Inquisitive on Rem position 111

Calling to provide Broadcast Feedback

OWNS MODEL 700

General Concern + + + + 1111

Feedback 11

Safety Issue + + + + + + + 1

No Problem w/ firearm 1

ARS SENT + + + + 111

To PRODUCT SERVICES + + + + + + + 1

S/N check + + + + + + + 1

700 Log Sheet - 2010 CNBC Story

Date: 11-23-10 CSR: RBR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: LANCE D. ARNS

Address: _____

Phone: 402-395-5031

Serial #: 36247246 (1980)

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-23-10 CSR: RON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ?

Address: _____

Phone: _____

Serial #: A6333913

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-23-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Mahaffey

Address: _____

Phone: 281-731-9888

Serial #: ?

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-23-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert S. Reno

Address: _____

Phone: 913-433-3449

Serial #: _____

Send an ARS label

Comments:

A... D + 11/11/10

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-23-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Patrick Duffy

Address: _____

Phone: 570-614-9663

Serial #: F6272872

Send an ARS label

Comments:

See 11/23/10

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-23-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: CHAR would not give LAST NAME

Address: _____

Phone: 207-314-9059

Serial #: A6336784

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/23/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO Friends told him to call

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jeff Stelton

Address: 30a S. Thomsen
Minden, NE 68909

Phone: 308 820 1672 (cell)

Serial #: A6435632 m/700, 25-06

Send an ARS label bought wed

Comments:

FSR on 11/21/10 & shot a hole in his truck

700 Log Sheet - 2010 CNBC Story 5191

Date: 11/23/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO

4 yrs - new

Consumer Name: Ronnie Ravenscroft 7 7mm-08

Address: 129 Hyran Rd
Beale AL 36825

Phone: 706-575-5419 after 3:30

Serial #: _____

Send an ARS label

Y

(12 yrs)
4th hunt in AL - daughter
Father flipped safety off
while she was holding &
it fired w/her not touchin
trigger.
Doesn't group at all.

Comments:

scoped box & ARS
(1651) 1162423

700 Log Sheet - 2010 CNBC Story

5790

Date: 11/23/10 CSR: CR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO *new*

Consumer Name: Jason Starbuck

Address: 3001 Shadow Oak Way
Wilsonville AL 35200 186

Phone: 205-422-4790

Serial #: D6584146

700 Tact Fired on safety release, no alterations. jns3113@hotmail.com

Send an ARS label *Y*

Comments: box 1162128

700 Log Sheet - 2010 CNBC Story

Date: 11/23/10 CSR: CA

Is the customer calling as a result of the broadcast? YES (NO) *word of mouth*

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO *new bought in '70's*

Consumer Name: Larry Vincent *270 mistfiring - stopped using*

Address: 14 Main St
Hallstead PA 18822 *has other 700's w/no issues*

Phone: w-607-729-9145

Serial #: n/a

Send an ARS label *Y*

Comments:
box & ARS
1162075

local guns with checked sev. times. Said he needs to keep the bolt/trigge clean. Last time he used & had a misfire was about 10 yrs ago.

700 Log Sheet - 2010 CNBC Story

Date: 11/23/10 CSR: Dell

Is the customer ^{Email} calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Bruce Chinberg

Address: 2471 Solano Ave #135
Napa, CA 94558

Phone: 707 252 8491 (work)

Serial #: 6462938 m/700, .223

Send an ARS label

Comments:

Doesn't trust rifle after watching show

700 Log Sheet - 2010 CNBC Story

Date: Nov. 23, 2010 CSR: SRJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Steven Dande

Address: 18971 Crooked Ln.
Lotz Fl. 33548

Phone: 813 949 8182

Serial #: G63126912

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/23/2010 CSR: *[Signature]*

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: B. R. Holman

Address: 5614 Harbor Town Dr
Dallas, TX 75287

Phone: 214-957-3030

Serial #: 5965

Send an ARS label

Comments:

SENDING in FOR inspection

700 Log Sheet - 2010 CNBC Story

Date: 11/23/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 214850 (1966) ADL

Send an ARS label

Comments:

Age

700 Log Sheet - 2010 CNBC Story

Date: 11/23/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 SPS Tac FSR Transfer to Product Service

700 Log Sheet - 2010 CNBC Story

Date: 11-23 CSR: LM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-23-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Cameron

Address: _____

Phone: 281-237-3699

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-23-10 CSR: C. Hueck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 60589135

Send an ARS label

Comments: _____

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: Product sus

700 Log Sheet - 2010 CNBC Story

Date: 11/23 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6866373 1994

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/23 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/23 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-23-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Sending in for SMP.

700 Log Sheet - 2010 CNBC Story

Date: 11/23/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

8 yrs ago was supposed to mail it in Blah Blah Blah.
Gunsmiths have altered the design

700 Log Sheet - 2010 CNBC Story

Date: 11/23/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model ~~700~~
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

He believed the show

700 Log Sheet - 2010 CNBC Story

Date: 11/23/10 CSR: Walt

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: MC045705

Send an ARS label

Comments:

MC 700. Call. I/c of other websites

11-24-2010

Total calls 880

CALLING AS RESULT OF BROADCAST

Yes ~~+++~~ ~~+++~~ ~~+++~~ 1

No 11

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM 111

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support 111

Inquisitive on Rem position 111

Calling to provide Broadcast Feedback

OWNS MODEL 700

General Concern ~~+++~~ 1

Feedback 1111

Safety Issue ~~+++~~ ~~+++~~ 111

No Problem w/ firearm

ARS SENT ~~+++~~ ~~+++~~ 11

To PRODUCT SERVICES ~~+++~~ ~~+++~~ 111

S/M CK ~~+++~~ ~~+++~~ ~~+++~~

700 Log Sheet - 2010 CNBC Story

Date: 11/24/10 CSR: Ch

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO

2006 - bought new

Consumer Name: Brian Gonser

*270 700 Monday
Accid. dish*

Address: 9346 117th St

Seminole FL 33772

*chambered shell, FSR
no adjustments*

Phone: c. 727-410-2025

Serial #: 56269649 L. 393-2189

*before he was loading, it
tried to switch
from fire to safe
it wouldn't*

Send an ARS label

Y Brian.gonser@yahoo.com

Comments:

box 2 ARS

1162720

700 Log Sheet - 2010 CNBC Story

Date: 11-24-10 CSR: RON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700 710
- seeking company feedback regarding direction/use of personal Model 700 710
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: DAVE WATSON

Address: _____

Phone: 541-576-2607

Serial #: 71025623

Send an ARS label

Comments:

Gun was Dropped + Lost OFF

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-24-10 CSR: Ren

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Joseph W. Wolfe

Address: _____

Phone: 731-676-8053

Serial #: 6279713

Send an ARS label

Comments:

SENT LABEL

700 Log Sheet - 2010 CNBC Story

Date: 11/24 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Michael Bertolino

Address: 1012 Lewis Ave
Jeannette PA 15644

Phone: 724 331-8134

Serial #: C6840352

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/24 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Frankie Davis

Address: 8964 Hwy 142
Stantonville TN 38379

Phone: 731-645-0243

Serial #: A6871938

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/24/10 CSR: Dei

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position *n/a*
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Ken Davis

Address: 296 Reginal Ln
Belvidere, IL 61008

Phone: 815-985-1005

Serial #: 6530554 *m/700, 300 win mag*
not orig

Send an ARS label

Comments:

FBC - week or 2 ago
No damage, No injury

700 Log Sheet - 2010 CNBC Story

Date: 11/24/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Clinton Myers

Address: 402 Gold Top Rd

Dunville, PA 17021

Phone: 570 271 1750 (home)

Serial #: B6223961 m/700, 7mm mag

Send an ARS label

baught used

Comments:

FSR - 11/23/10 no damage, no injury

700 Log Sheet - 2010 CNBC Story

Date: 11/24/10 CSR: Dell

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position *n/a*
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Telf Burch

Address: RR4 Box 944
Salena, WV 26426

Phone: 304 672 2979

Serial #: B6773157 *m/700, 30-06*

Send an ARS label *Feb. 1986* *orig. carrier - bought @ Wal Mart*

Comments:

FSR - 11/24/10 - No damage, No injury
Has had gun for 6 yrs

* Needs a box * - 1162644
Remington

Confidential

5200

10/19/10

Date: 11/24/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO

Consumer Name: Robert Hanfield

2nd hand
fired on Balt Close

Address: 460 US Rt. 4
Enfield NH 03748

Phone: 603-632-7300

Serial #: _____

Send an ARS label

Comments:

box of ARS 1162678

700 Log Sheet - 2010 CNBC Story

5205

Date: 11/24/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO

Consumer Name: John Bond

1981 - new
700 FBR - 1st time
270

Address: 530 Westview Ave.
Bedford VA 24523

Phone: 540-586-3131 - W

Serial #: A6873840

not long ago it wouldn't
fire at all. He
"buggered up the bolt
trying to work on it"

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

5196

Date: 11/24/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Thomas Quaresima Accid. 700 FSR

Address: 23 Heinrich Cir. .280

Queensbury NY 12804 1st time FSR about
518-793-7126 only a wk ago.

Serial #: AG758273-1979 2nd hand.

Send an ARS label Y

Comments: box & ARS 1162603

700 Log Sheet - 2010 CNBC Story

Date: 11/24 CSR: Aune

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Don Hamilton

Address: 610 S. Connor

Odessa MO 64076

Phone: 816-807-9844

Serial #: AG 881526

Send an ARS label

Comments:

Gun went off yesterday when
took safety off

700 Log Sheet - 2010 CNBC Story

Date: 11-24-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Clinton Myers

Address: _____

Phone: 712 570-271-1750

Serial #: _____

Send an ARS label

Comments:

Sent to PS

700 Log Sheet - 2010 CNBC Story

Date: 11-24-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Tom Quarlesime

Address: _____

Phone: 518-793-7126

Serial #: _____

Send an ARS label

Comments:

Sent to PS

700 Log Sheet - 2010 CNBC Story

11/24

Date: 11/23 CSR: ERIC

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: A6563791

Send an ARS label

Comments: SMP

700 Log Sheet - 2010 CNBC Story

Date: 11-24-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Q: Is my gun safe?

700 Log Sheet - 2010 CNBC Story

Date: 11-2-10 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Thomas Schuster

Address: _____

Phone: 570-348-4433

Serial #: 66530490 200I

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

5208

Date: 11/24/10 CSR: Ch

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington).
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

2006 - bought new

Consumer Name: Brian Gonser

Address: 9346 117th St

Seminole FL 33772

Phone: c. 727-410-2025

Serial #: 56269649 h. 393-2189

Send an ARS label

Briangonser@yahoo.com

Comments:

box & ARS

1162720

*2006 700 Monday
 Accid. dish
 chambered shell, FSR
 no adjustments
 before he was loading it.
 tried to switch it
 from fire to safe
 it wouldn't go.*

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-24-10 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Older 700, he will send in for

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-24-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

11-29-2010 Total calls 3467

CALLING AS RESULT OF BROADCAST 48+9=57

Yes ~~|||||~~ ~~|||||~~ ~~|||||~~ ~~|||||~~ ~~|||||~~ ~~|||||~~ ~~|||||~~ ~~|||||~~ |||

No ~~||||~~ |||

ATTITUDE

Angry at Remington

Angry CNBC 1

Supportive of REM ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ 20

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ~~||||~~ ~~||||~~ 10

Inquisitive on Rem position ~~||||~~ ~~||||~~ |||| 14

Calling to provide Broadcast Feedback

OWNS MODEL 700

General Concern ~~|||||~~ ~~|||||~~ ~~|||||~~ ~~|||||~~ ~~|||||~~ || 27

Feedback ~~||||~~ ~~||||~~ ~~||||~~ 1 16

Safety Issue ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ 1 21

No Problem w/ firearm ||

ARS SENT ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ 20

TO PRODUCT SERVICES ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ 1 21

S/N ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ~~||||~~ ||| 28

700 Log Sheet - 2010 CNBC Story

Date: 11-29-10 CSR: Danning

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Questions

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

F6205041

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/29 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

*2 700 dxr
Doesn't want
triggers replaced*

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/29 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Concern

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 5102691649

Send an ARS label

Comments: Product SUS

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 1129 CSR: RON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: RON UVA BURSON

Address: _____

Phone: ?

Serial #: 6657402 765

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Walt

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanted to know info

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

calling about SMP, Had issue

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Raymond Hixson

Address: Po Box 41

Soddy Daisy, TN 37384

Phone: 423-593-3056 (work) / 423-361-3749 (cell)

Serial #: 6724475 m/700, 3006

Send an ARS label

Comments:

FSR - No damage - No injury
↳ 2 yrs. ago

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position
 Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Randall Altice

Address: 191 Rivitan Rd
Rocky Mount, VA 24151

Phone: 540-493-6669 (cell)

Serial #: n/a m/700, 300 win mag

Send an ARS label

Comments:

11/27/10 - FSR - shot hole through truck

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Deil

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position *n/a*
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Christopher Berford

Address: PO Box 263 / 147 W. Main St.

Arsted, WV 25812

Phone: 304-550-9525 (cell#)

Serial #: n/a m700 30-06

Send an ARS label

orig. owner

Comments:

FSR - 11/27/10 no damage, no injury

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position
 Calling to provide broadcast feedback n/a

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Chauncey Richardson

Address: 332 Whitmore Rd

Onego, NY 13027

Phone: 607-748-4710

Serial #: B6850256 m/700, .243

Send an ARS label

Comments:

FSR - 11/26/10

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Scott Skow

Address: 2116 S. 2nd St. / PO Box 132
Homer, NE 68030

Phone: 712-333-5952 (cell)

Serial #: n/a m700, 243

Send an ARS label bought used

Comments:

FSR - years ago - no injury, no damage

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO - Been on internet

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Charlie Jones

Address: 4303 Locke Ave

Ft Worth, Tx 76107

Phone: 817-751-5376 (cell)

Serial #: A6566564 m/700, 270
orig. owner
Send an ARS label

Comments:

Had gun for 40 yrs - never had a problem
but now it will FSR - 11/27/10

****Internal Use Only****

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

n/a

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Bob Szulczewski

Address: 117 Kimball Ave
Golden, CO 80401

Phone: 303-271-9790

Serial #: n/a *m/700, 300 EUM*

Send an ARS label

Comments:

Fired on bolt closing - No damage, no injury

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position *n/a*
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Brett Scroggins

Address: 18100 Fieldstone Ln. Apt. B9
Dezant, ARK 72022

Phone: 501-681-2933

Serial #: 56695928 *m/700, 300 Rum*

Send an ARS label

Comments:

Hunting - FSR - 11/27/10
No damage - No injury

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: Nov 29, 2010 CSR: SMJ

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

1.1 needed to check one of them

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-25-0 CSR: Ren

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ?

Address: _____

Phone: _____

Serial #: ?

Send an ARS label

Comments:

CBU SUMER VERY UPSET WITH ME

700 Log Sheet - 2010 CNBC Story

Date: 11-29-10 CSR: CHuck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Model 721 NOT 700

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: CR

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Clay Young

Address: 9051 Hwy 49

Poplar Grove AR 72374

Phone: _____

Serial #: G6903951

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

5219

Date: 11/29/16 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO while hunting in

Consumer Name: John Walcott
 Address: 728 Indian Trail Rd.
Gardnerville NV 89460
 Phone: cell- 725-781-0002
 Serial #: C6560632

700 few wks back had issue. FSR - not sure if finger on trigger. Also had 100 yd. shot @ bull e, removed safety, pulled trig & it didn't fire, 3rd rnd had misfire. 2nd & 3rd fired small indent of primer.

Send an ARS label

Comments:

He wants the new trigger
+ box 1163214

700 Log Sheet - 2010 CNBC Story

5218

Date: 11/29/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO Academy few wks

Consumer Name: Adnan Alrashed

Address: 4704 Richland Ave

Metairie LA 70002

Phone: 504-666-6660

Serial #: M71609246

Send an ARS label

Y

bullet in chamber, FSR
nose-cut, bruised-no. stitches
770 - (on 24th)
had 7yr. old w/ him.
has some surface rust
because he left it in the
boat rust on bbl.

Comments:

700 Log Sheet - 2010 CNBC Story

5216

Date: 11/29/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO *bought new*

Consumer Name: Tom Cascio

Address: 16261 State Hwy 13
Butternut WI 54514

Phone: cell 715-661-0094

Serial #: n/a

Send an ARS label Yes

Comments: box + ARS 1163189

Spts 78 30-06
10 yrs ago target practice
the gun went off as he
closed bolts local gun store
ck'd and found nothing
closed bolt + ~~FBI~~ rece
ived

700 Log Sheet - 2010 CNBC Story

5212

Date: 11/29/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO 2nd hand

Consumer Name: David Smith Bayou (700-had it a few yrs.)

Address: Po Box 204-1010 St Pierre LA 700 he hit trigger. Just
Wesson MS. 39191 he hit trigger. Just

Phone: 601-927-7021

Serial #: n/a

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Cannot replace trig, he's not sending in, sea starting. He's on Gun parts Corp.

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO *1997 - had a year - 2' ha*

Consumer Name: Tim Jones Sr.

700 ML fired premature on putting it in fired position. Needs trig. assem. Safety is bad. It happened twice.

Address: _____

IN

Phone: 219 508 9680

Serial #: ML 055356

Send an ARS label *N*

Comments:

Trig. assem. obsolete

Did shoot his deer. While tracking deer, another buck popped up, he was to flip off safety it fired. Happened

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-29-10 CSR: JJT

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: George Heady

Address: 405 Steele St.
Frankfort, KY 40601

Phone: 502-875-1362

Serial #: _____

Send an ARS label

Comments:

send it to the factory

ARS

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Transfer to product services

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-28-10 CSR: Rou

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Belzel

Address: _____

Phone: _____

Serial #: D6234158

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-29-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Phillip Dale

Address: _____

Phone: _____

Serial #: 56541783

Send an ARS label

Comments:

What's NEW X MARK PRO TRIGGER

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-25-10 CSR: Ren

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

LEONARD
Consumer Name: Leonard R. D'Amico

Address: _____

Phone: 985-345-6482

Serial #: B6204169 (1981)

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-29-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: MR. BRADEN

Address: _____

Phone: 318-429-3225

Serial #: 625 8547

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-29-10 CSR: LMW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-22-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56428783
56404753

had emailed A/E
101126-000055

Send an ARS label

Comments:

Also want X-mark

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-29-10 CSR: LRW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 XCR

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/29 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/29 CSR: Eric

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Remington - SMP - Gravel

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

FSR, New purchase

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 06529407

Send an ARS label

Comments: Calling about the "Recall"

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-29-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Tom Tang

Address: _____

Phone: 216-750-2264

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-29-10 CSR: ARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: LC Barnett

Address: _____

Phone: 205-486-2344

Serial #: ALC561691

Send an ARS label

Comments:

wanted Re Bold lock Removed

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56721891

Send an ARS label

Comments:

NW GW

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: _____

700 Log Sheet - 2010 CNBC Story

Date: 1/29/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO *passed down from his father*

Consumer Name: Roger Bouchard

Address: 75 Cummins Rd.
Ware, MA 01082

Phone: _____

Serial #: B6827800

Send an ARS label Y

Comments:

700 Log Sheet - 2010 CNBC Story

5222

Date: 11/29/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES

NO

2nd hand
700 9 days ago
.270

Consumer Name: Lee Dickinson

Address: 2843 Mayfair Dr.
Lewiston ID 83501

Phone: 208-305-4741

Serial #: 6271052 1969

FSR
Round in chamber, took out
safety & it fired.

Send an ARS label Y

Comments:
ARS ✓

700 Log Sheet - 2010 CNBC Story

Date: 11/20/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: James Graves

Address: 35 Barnett Dr
Levelville, TN 37097

Phone: 931 993 3884 (home)

Serial #: 6501795 m/700, 1243

Send an ARS label

orig. owner

Comments:

FSR - No damage, No injury
Never happened before - happened 2nd time last wk.

****Internal Use Only****
700 Log Sheet - 2010 CNBC Story

Date: 11/29/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Wynn Walker

Address: 10441 Averbale Ave.
Charlotte, NC 28210-7844

Phone: 704-578-8911 (cell #)

Serial #: n/a m/700, 30-06

Send an ARS label orig. owner

Comments:

11/29/10: He was hunting & had a delayed firing. No damage. No injury. Safety is also

11-30-2010 To AP calls 3110

CALLING AS RESULT OF BROADCAST 55+5=60

Yes |||| |||| |||| |||| |||| |||| |||| |||| |||| |||| ||||

No ||||

ATTITUDE

Angry at Remington |

Angry CNBC

Supportive of REM |||| |||| |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support |||| |||| ||||

Inquisitive on Rem position |||| |||| |||| |

Calling to provide Broadcast Feedback |

OWNS MODEL 700

General Concern |||| |||| |||| |||| |||| |||| |||| |

Feedback |||| ||||

Safety Issue |||| |||| ||||

No Problem w/ firearm |||

ARS SENT |||| ||||

To PRODUCT SERVICES |||| |||| |||| |

SN CK |||| |||| |||| |||| |||| ||||

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Calling in support of Remington

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Travis

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- 9 claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

2129

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: TAVIS

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: 66616823

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Travis

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- Seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments: _____

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: JJT

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Elion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 214-693-6194

Serial #: _____

Send an ARS label

Comments:

Webreferral

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: JTT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 847-497-4806

Serial #: F6203733

Send an ARS label

Comments:

Web referral

*****Internal Use Only*****
700 Log Sheet – 2010 CNBC Story

Date: 11/30/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP

700 Log Sheet – 2010 CNBC Story

Date: 11/30/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 192013 (1966)

Send an ARS label

Comments:

Age

700 Log Sheet - 2010 CNBC Story

Date: 11/30 CSR: Emi

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56320440

Send an ARS label

Comments:

Question General

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Charles Sulustis

Address: _____

Phone: 724-463-7287

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: LM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 56516076

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

n/a

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Daniel Owens

Address: 2200 Clays Mill Rd
Halifax, VA 24550

Phone: 434-575-2565 (cell)

Serial #: n/a m/700 XTR 1.270

Send an ARS label orig. owner

Comments:

He stated he had FSR & his dealer sent the
gun to Fairfax. He got gun back but is

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Randall S. Dowdy

Address: 2703 Bemiss Rd.
Walden, GA 31002

Phone: 229-740-2166 (cell)

Serial #: 280076 M700, 7mm Mag

Send an ARS label

bought used

Comments:

Getting in truck & gun was bumped & it
went off & shot hole in truck floor

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO *been on internet*

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC *n/a*

Nature/Purpose of Call:

Calling to offer support (pro-Remington).
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Fred Smith

Address: 11403 W. 1st St
Wichita, KS 67212

Phone: 316-722-2414 (home)

Serial #: n/a *m/700, 3006*
bought used

Comments:

Hunting this year - Fired on last opening
No damage, NO injury

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO n/a

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC n/a

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position n/a
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Joe Spencer

Address: 1591 County Rd 126 / PO Box 297
Walnut, MS 38983

Phone: 662-223-5337

Serial #: B6529883 m/700, .270

Send an ARS label orig. owner

Comments: last wk. white hunting
Delayed firing - customer left us a voice mail
I called back & left him a voice mail to call.

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Dell

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington).
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: David Gene Crain

Address: PO Box 785
Ellenboro, NC 28040

Phone: 828-748-1553 (cell)

Serial #: n/a m1700, 3006

Send an ARS label

bought @ gun show in 1989

Comments:

6-7 yrs. ago - gun went off when he
put it down.

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:
FSP. x send to product services,

*****Internal Use Only*****

700 Log Sheet – 2010 CNBC Story

Date: 11-30-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SMP questions

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Andrew Turney

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Wanting to change triggers in rifle
Is X-Mark Prod

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jimmy Davis

Address: 366 Young Ridge Rd.
Sparta, TN 38583

Phone: _____

Serial #: C10835817

Send an ARS label Y 2 box 1163972

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

5242

Date: 11/30/10 CSR: CM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?

YES NO *wife, under gun*

Consumer Name: Wayne Baughman

FSR - 700 30-06

Address: 520 Oakview Ln.
Greensburg PA 15601

4x700, 1x721

Phone: 724-836-1841

Serial #: 363179 1968

Send an ARS label *Y*

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Ma

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Jimmy Huffman

Address: 4506 Bardwell Dr.
Coeur-d'Alene, ID 83815

Phone: 208-661-9221

Serial #: _____

Send an ARS label M + box 1163943

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: CM

5248

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mike Nettles

*Fired on safe Release.
Has bolt lock.*

Address: 10715 Coyle Rd.

Coyle Ok 73027

Phone: 405-255-4598

Serial #: _____

Send an ARS label *Y + box*

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: JJT

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 781-536-8404

Serial #: has 6 guns

Send an ARS label

Comments:

web referral

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: JJT

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Pion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: 320-594-6100

Serial #: A6378551 - already had snip done

Send an ARS label

Comments:

reced w/ CNBC - gave

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6755073 (1974)

Send an ARS label

Comments:

SMP

700 Log Sheet - 2010 CNBC Story

Date: 11/2/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 06241531 (1996)

Send an ARS label

Comments:

Age & Model info.

****Internal Use Only****

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6759208 (1974)

Send an ARS label

Comments:

Agc → SMP

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: Ben

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert Arnold

Address: _____

Phone: _____

Serial #: 6317622 1870

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: BRW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: BRW Brizte

Address: _____

Phone: 816-224-1084

Serial #: 06551223

Send an ARS label

Comments: Great gun

*****Internal Use Only*****
700 Log Sheet – 2010 CNBC Story

Date: 11-30-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: TYLER CARRAWAY

Address: _____

Phone: 318-722-6467

Serial #: 66573107 2010

Send an ARS label

Comments: _____

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: Ron

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Paul Burton

Address: _____

Phone: 623-784-2018

Serial #: 6550540

Send an ARS label

Comments:

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: Ro x

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: AL GOLINA

Address: _____

Phone: _____

Serial #: 2A8562 (P)

Send an ARS label

Comments: _____

700 Log Sheet - 2010 CNBC Story

Date: 113010 CSR: Ror

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: MIKE DOYON

Address: _____

Phone: _____

Serial #: 66779182 (2008)

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: Ren

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Donna Woodard

Address: _____

Phone: _____

Serial #: 378089 1968

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11 CSR: Roz

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: ?

Address: _____

Phone: _____

Serial #: 56633125, D6595239

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

700

Send an ARS label

Comments:

made that it is not a recall (BMP)
he knows more than us

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: LRW

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: LM

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

transfer to
Product
Service

Send an ARS label

Comments:

old gun thinks is a 700 is
firing when moved from safe to fire

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700

X has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Herb Bloomer

Address: _____

Phone: 920-563-7671

Serial #: AC0511501

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: AARON

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Doug Brooks

Address: _____

Phone: 810-997-4297

Serial #: _____

Send an ARS label

Comments:

*****Internal Use Only*****
700 Log Sheet - 2010 CNBC Story

Date: 11/30 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: E6875527 / E6289079

Send an ARS label

Comments:

Police Dept.

700 Log Sheet - 2010 CNBC Story

Date: 11/30 CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: AT 197995

Send an ARS label

Comments: SMP

*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

Date: _____ CSR: Eric

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Lion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 6771131 1975

Send an ARS label

Comments:

Product SUS

700 Log Sheet - 2010 CNBC Story

Date: 1/30 CSR: [Signature]

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: C6214591

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Serial check + SA A Info

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO unk

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:
SMP vs Recall.

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700 ML. Tugge question

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO unk

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Dion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 06529883

Send an ARS label

Comments:

Fires late or slow
xfer to P.S.

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Watts

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

SNP Questions

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: CHUCK

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: AG 356592

Send an ARS label

Comments:

SAID They would take to
Williams Gunsight Near Home.

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: CHUNK

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

No Bolt lock feature

No Problem with Gun

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: C Huck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Going to RARC FOR
XMP Trigger New Home

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 71359041

Send an ARS label

Comments: Not going to send back

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: Pan

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: 280078

Send an ARS label

Comments:

Sent to Prod. Service

700 Log Sheet - 2010 CNBC Story

Date: 11/30/10 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

Sent to Prod. Service

700 Log Sheet – 2010 CNBC Story

Date: 11-30-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

2009 Gun w/ XMP Trigger

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: Danny

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington
 Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)
 Inquisitive about Remington position
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700
 seeking company feedback regarding direction/use of personal Model 700
 claims they experienced a "safety" related issue with their personal Model 700
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

40-x trigger question

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: Danny

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

General Questions

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: C Hueh

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: RON DUMAYCIN

Address: 312 CR 40
Mosheim, NY 13662

Phone: 515-323-4125

Serial #: E6829548

Send an ARS label

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: Chuck

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington Supportive of Remington
- Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: PAUL CELAURO

Address: 5326 McCulloch Circle
Houston TX 77056

Phone: 713-882-2850

Serial #: 201557 -

Send an ARS label

Comments:

721 model

700 Log Sheet - 2010 CNBC Story

Date: 11-30-10 CSR: C. Hunk

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington Supportive of Remington

Angry at CNBC for airing Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

Comments:

700's WITH NO Bolt lock