

PRIVILEGED & CONFIDENTIAL

Draft — November 26, 2002

Thank you for contacting Remington-Union. Certain Model 710 rifles were assembled with an improperly manufactured "Safety Detent Spring," in which the spring may interfere with the ability of the manual safety to fully engage in the "safe" or "on" position. Moreover, the user may not be aware of the fact that the mechanism has not properly engaged. While the trigger must still be pulled to fire the rifle, this recall and spring replacement program is intended to insure that the manual safety of your rifles functions properly.

Model 710 – Safety Detent Spring Recall and Replacement Program
Q&A – Consumer/Customer Service

Serial # Range Firearms with potential improperly manufactured springs
71009425 – 71087773

**** (Serial #'s outside of the range above, are not affected by this program.) ****
(Only the Model 710 potentially effected by this program.)

1) Is this a recall?

Yes, it is a voluntary recall of a limited number of guns. The recall applies only to those Model 710 rifles within the affected serial number range. Only those rifles may have been assembled with an improperly manufactured "Safety Detent Spring." No other Model 710 rifles, and no other Remington firearms of any model, are affected by this recall.

2) Will this improperly manufactured "Safety Detent Spring" cause my gun to go off?

No. Even if the improperly manufactured "Safety Detent Spring" causes the safety mechanism to malfunction, that by itself would not cause the rifle to fire. However, although it is unlikely, if your rifle was assembled with an improperly manufactured "Safety Detent Spring," then the spring may interfere with the ability of the manual safety to fully engage in the "safe" or "on" position. Moreover, the user may not be aware of the fact that the mechanism has not properly engaged. While the trigger must still be pulled to fire the rifle, this recall and spring replacement program is intended to insure that the manual safety of your rifles functions properly.

3) Can I fix the gun myself?

No, if your firearm was assembled with an improperly manufactured spring, it must be replaced by a Remington Authorized Repair Center.