

Remington Arms Co., Inc.
Q&A on Model 760

Section	Question	Answer
		Attn: Arms Service Division - TPA 14 Hoefler Avenue Ilion, NY 13357 Please go to our website and fill out the factory repair form and include it with the firearms when you send it back to us.
	How can I tell if the gun has been altered	Have a gunsmith check it out.
Other lawsuits	Is it true you have been sued over xx times	As a matter of record we do not comment on other peoples firearms or previous lawsuits.
	Please tell me more about the Collins case What did you settle the Collins case for Why did you settle the case I heard you paid over \$20 million	As a matter of record we do not comment on other peoples firearms or previous lawsuits.
	Please advise me as to what the Garza lawsuit was about	Garza was a class lawsuit settled in 1996. It was an economic value class action lawsuit. See Q&A developed for Garza lawsuit settlement..

Important:

Always finish each call with a discussion around the 10 commandments of safety and ask the customer if they have gone to the website to read the commandments, taken the course etc...