

Parts and Repair New Hire Training

Outline

This outline is based on 3 hours of classroom time per day.

Day One

Parts Price List

- Explanation of restriction codes
- Explanation of abbreviations
- Part numbers / view numbers

Pricing / Discounts / Terms

- Setting up an account
- Explanation of discount policy
 - Who is eligible
 - Requirements
- Pricing
 - MSP, Dealer, List – when to/not to discount
 - Which parts are and are not eligible
- Police / Government orders
- International parts orders
- Obsolete parts
- Parts list updates

Day Two

(Option #1)

Half day of shooting

Safety Lesson

KEEP THE MUZZLE POINTED IN A SAFE DIRECTION

Operation of safety switches on each type of action

Actions open, safeties on

Do not handle guns unless you are shooting

Eye and ear protection

Muzzleloader (optional)

Rimfire

Centerfire

Shotgun