

REMINGTON MODEL 700 CALL RECAP

Date	Total # Calls	BL Ext calls	Aband Call %	Ref. 700 Calls	Voice Tone of Caller					
					Hostile/Outraged	Very Angry	Angry	Normal	Extremely Supportive	Supportive
Total	5414			83	1	0	1	80	0	0
2/4/2002	1325		2.7%	23	1	0	0	18	0	0
2/5/2002	1136		2.4%	21	0	0	0	20	0	1
2/6/2002	1081		2.6%	11	0	0	0	11	0	0
2/7/2002	972		1.5%	8	0	0	0	8	0	0
2/8/2002	1007		4.3%	7	0	0	0	7	0	0
Total	5521			70	1	0	0	64	0	1
2/11/2002	1394		3.4%	18	0	0	2	15	0	0
2/12/2002	1138		2.5%	7	0	0	0	7	0	0
2/13/2002	958		0.9%	6	0	0	0	6	0	0
2/14/2002	932		2.6%	3	0	0	0	3	0	0
2/15/2002	952		2.9%	5	0	0	0	5	0	0
Total	5374			39	0	0	2	37	0	0
2/18/2002	1102		6.9%	4	0	0	0	4	0	0
2/19/2002	1164		4.6%	4	0	0	1	3	0	0
2/20/2002	995		3.3%	7	0	0	1	6	0	0
2/21/2002	879		9.7%	6	0	0	1	5	0	0
2/22/2002	823		8.1%	8	0	0	0	8	0	0
Total	4963			29	0	0	3	26	0	0
2/25/2002	1336		7.7%	6	0	0	1	5	0	0
2/26/2002	1037		3.0%	3	0	0	0	3	0	0
2/27/2002	945		2.0%	7	0	0	0	7	0	0
2/28/2002	812		5.4%	3	0	0	0	3	0	0