

REMINGTON MODEL 700 CALL RECAP

Date	Total # Calls	BL Ext calls	Aband Call %	Ref: 700 Calls	Voice Tone of Caller					
					Hostile/Outraged	Very Angry	Angry	Normal	Extremely Supportive	Supportive
3/1/2002	810		6.9%	3	0	0	0	3	0	0
Total	4940			22	0	0	1	21	0	0
3/4/2002	1272		5.1%	5	0	0	0	5	0	0
3/5/2002	1039		3.5%	4	0	0	1	3	0	0
CBS Report										
3/6/2002	873		5.1%	44	0	0	0	41	0	3
3/7/2002	1226	258	7.2%	436	1	0	2	417	3	13
3/8/2002	1004	189	6.8%	318	1	0	0	313	2	1
Total	5414	447		807	2	0	3	779	5	17
3/11/2002	1533	169	9.2%	247	1	0	1	241	4	0
3/12/2002	1324	106	9.7%	156	0	0	2	153	0	1
3/13/2002	1129	74	4.1%	106	0	0	0	104	0	2
3/14/2002	870	74	6.6%	95	0	0	0	95	0	0
3/15/2002	819	55	5.3%	93	0	0	0	91	2	0
Total	5675	925		697	1	0	3	684	6	3
3/18/2002	1522	104	15.7%	111	0	0	0	111	0	0
3/19/2002	1139	53	2.8%	91	0	0	0	91	0	0
3/20/2002	996	48	2.2%	77	0	0	0	77	0	0
3/21/2002	856	38	3.6%	70	0	0	0	70	0	0
3/22/2002	861	25	2.6%	55	0	0	0	55	0	0
Total	5374	268		404	0	0	0	404	0	0
3/25/2002	1297	64	3.3%	84	0	0	0	84	0	0