

Madison, NC 27025 ☐ ☐ ☐ ☐

**597- Send 1 clip**

We apologize for the inconvenience. We will send a clip for you to try. If the clip from the factory works, send your others and we can replace them if they are defective.

Ilion Firearms Plant & Custom Shop  
14 Hoefler Avenue  
Ilion, NY 13357

**597 clip**

We apologize for any inconvenience you have incurred. If you are having problems with the clip, please forward it to our Remington factory for inspection. If they find it won't function correctly, they will replace it if your firearm is under warranty. The warranty on your firearm is 2 years from the date of original purchase.

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14 Hoefler Avenue  
Ilion, NY 13357

If you prefer, we can inspect the firearm at the following Remington Premier Center. We will report the information you have provided to our Quality Team for documentation.

Mann & Son Sporting Goods  
515 W Water St.  
Pinckneyville, IL 62274  
Phone: 618-357-2911 Fax: 618-357-3658

Thank you for your interest in Remington firearms. We offer a discount program for the following national and state organizations:

Conservation Groups  
Boy Scouts of America  
4-H  
Future Farmers of America  
Wildlife Agencies  
Educational Institutions

Request should be submitted on official stationery and signed by responsible party for consideration. Mail to:

Remington Arms, Inc.  
PO Box 700  
Madison, NC 27025

Thank you for your inquiry, and welcome to Remington Country! Your patch is coming out "dirty" because of copper residues. In centerfire rifles, these residues, created by copper jacketed ammunition, become chemically bonded to the bore. We test the barrels before they leave the factory. By running a patch with copper (bore) solvent applied, you will always end up with a dirty patch. However, this will have no effect on the performance of your rifle.