

November 10, 2005

Mr. Ross Thomas  
2005 Carriage Lane  
Riverton, UT 84065

Dear Mr. Thomas,

Thank you for contacting Remington Arms Company. We are committed to continuing our 180-year tradition of designing and producing the highest quality products available in the marketplace.

Here is the hat that you requested for your Safety Modification Program Rebate.

We appreciate your loyal support of Remington products and the opportunity to rectify this problem. If we can ever be of service to you again, please feel free to call us at 1-800-243-9700, Monday-Friday, 9am-5pm EST. Also, you may wish to check out our website at <http://www.remington.com>.

Sincerely,

Inc.  
Consumer Services

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

Subject to Protective Order - Williams v. Remington