

April 28, 2005

Mr. Rick G. Abrahamson
5882 W. Marigold Ln.
Esko, MN 55733

Dear Mr. Abrahamson,

This letter is in response to your recent correspondence, regarding the \$20 Remington Safety Rebate offer.

We apologize for any misunderstanding regarding the rebate offer. This offer is not valid for reimbursement for charges incurred for the actual safety modification. The \$20 Remington Safety Rebate offer is only valid on the purchase of the following products: Remington safes, Remington ear muffs, Remington brand safety glasses, and Remington locking devices.

We will gladly process your \$20 rebate request once we receive the proper documentation. That will include the **original** cash register receipt showing the store name, price paid and the UPC code for the item(s). For safes please provide serial number. Please allow 8 weeks for rebate processing and delivery.

We appreciate your support of Remington products; if we can be of further assistance, please contact us at 800-243-9700, Monday - Friday, 9:00 am - 5:00 pm, EST.

Sincerely,

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Consumer Service

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com