

Customer
Corporate Headquarters
Ref: Subject gun

11/5/2000 4:42:57 PM

On November 1, while hunting deer I had the following experience with my 243 Remington Model 700. I was taking aim at a very large buck deer [Mule Deer] when I took the gun off safety to shoot but was unable to pull the trigger. My wife standing nearby was whispering for me to shoot. Not being able to shoot I started to examine the problem and removed my finger from the trigger and pushed on the safety when all of a sudden it discharged scaring both my wife and I, plus the deer. By coincidence in reading today's Sunday paper, the Missoulian, from Missoula Montana, I found through an article that this is not the first time there has been a problem with subject gun. I was shocked to read of numerous accidents, including deaths as a result of this malfunction in the safety mechanism. [ref: Richard Barbers' 9 year old son shot and killed by his mother].

I purchased my gun used in 1994 and did not start using it until this year for deer hunting. Up to this time I had been using my Remington Model 700 serial # B6692817 30-06 but felt it was a bigger caliber than needed for deer. Today, I have not had a problem with the 30-06 but would like to know if there has been any problems reported or any service bulletins pertaining to my model / serial # 30-06. Also I would like to know what action Remington will take regarding subject gun as both my wife and I are afraid to use it. I am very mad and upset to have read that Remington has known of this problem for some time and has never done a recall according to Richard Miller, a lawyer from Springfield, Mo. and John T. Butters a gun expert from Texas.

Acknowledgement and response of this e-mail is requested
A.S.A.P.

Sincerely,

Don L. Henson

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At 11/07/2000 04:52 PM you wrote -

Since the problem that has occurred with my subject firearm, I feel the cost of shipping and repairing subject firearm is the responsibility of Remington Firearms. Therefore since you have not acknowledged acceptance of this cost and responsibility, that before I take further actions, I will contact an attorney to find what my options are. This was a very frightening experience for both my wife and I and we do not take it lightly.
Sincerely
Don Henson