

To Remington Arms, I too was saddened by the news of the Gus Barber case. ...

Discussion Thread

Response (Laura) 2/13/2001 6:25:07 PM

At 02/13/2001 03:24 PM we wrote -

Dear Mr. Gomez,

Thank you for your inquiry. This is in response to your recent communication regarding the repair of your Remington firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Iilon, NY facility.

Please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Ship to:

Remington Arms Company, Inc.
Attn: Arms Services Dept-TPA
14 Hoefler Avenue
Iilon, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (George Gomez) 2/13/2001 3:36:34 AM

To Remington Arms,

I too was saddened by the news of the Gus Barber case.

I heard the unfortunate news from my hunting partner who heard it on the news. I have since found this information on your website. I did not hear about it on the news. More importantly, it was the same hunting partner that witnessed the discharge of my rifle while I was putting it on safety this past fall during deer season. Although I'm torn about how to approach this, I also believe this needs to be brought to your attention.

I've been shooting my fathers Model 700 ADL for several years now; I too have experienced the rifle discharging while moving the safety mechanism to on. This has happened at least 3 times since 1980 that I know of. Both with the original stock and with a new Remington synthetic stock I purchased last year.