

I would like the serial numbers for the safety mechanism malfunction on all t...

Discussion Thread

Response (Laura)

2/26/2001 7:07:18 PM

At 02/26/2001 04:06 PM we wrote - We have received your correspondence referencing your concerns about the safety of your model 700 and its ability to function properly.

As America's oldest gunmaker we have full confidence in the integrity of our firearms and ammunition products and their ability to function as designed. Safety, quality and reliability are the hallmarks of 184 years of Remington history. The Model 700 is a safe and reliable bolt action rifle; like any firearm, the Model 700 must be used as intended, following manufacturer's instructions and the rules of safe gun handling (including proper care and maintenance). Your firearm should be checked periodically by the Remington Arms Co., Inc. or a REMINGTON RECOMMENDED GUNSMITH. This will ensure proper inspection and any necessary replacement of worn or damaged parts. Since its introduction in 1962 the Model 700 has been considered the standard against which all bolt action rifles from all manufacturers are judged.

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the 10 Commandments of Firearm Safety. <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you need a replacement copy of your Remington owners manual, or safety booklet, you can download or request a copy from the Support section of our web-site.

Owners manuals - <http://www.remington.com/whatsnew/readroom.htm>

Safety Booklet - <http://www.remington.com/pdfs/sftybklt.pdf>

You may also obtain a copy by calling toll free 1-800-243-9700, and pressing option 1.

Safe use of our products is of paramount concern to Remington. For that reason, we encourage gun owners, dealers and gunsmiths to advise Remington of any potentially safety-related complaint involving any of our products, including the Model 700. In addition, Remington requests that any such products be returned for inspection and testing by trained personnel at our Ilion facility. If for any reason you have questions or concerns about the safe operation or functionality of your Remington firearm, please contact us at 1-800-243-9700, Monday Friday 9:00 AM - 5:00 PM EST.

To return your firearm, follow the directions and complete all information requested on the repair form.

<http://www.remington.com/support/repairsvc/repairform.htm>

We appreciate your continued support of the shooting sports and the Remington Arms Co. If we can be of any further service to you please do not hesitate to contact us.

Customer (Lake Crabtree)

2/22/2001 11:01:06 PM

I would like the serial numbers for the safety mechanism malfunction on all the 270 firearms. Someone saw a thing on t.v. about the safety mechanisms on the Remington 270's yesterday if it helps any at all.