

Model 700 BDL "Custom Deluxe"

Discussion Thread

Response (Laura) 9/5/2001 2:39:24 PM

At 09/05/2001 02:36 PM we wrote -

Dear Mr. McIntyre,

This is response to your recent communication regarding the repair of your Remington firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Iliion, NY facility for evaluation with a copy of your email.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Iliion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer 9/4/2001 10:35:22 AM

This summer, I purchased a Model 700 BDL CUSTOM DELUXE 17 Remington. The order number was 26037. The serial number is E6695464. The owner registration / proof of purchase number is 0-47700 26037 2. When I took the rifle out of the box and unlocked the bolt safety mechanism, I discovered that the safety thumb lever would not move. When I disassembled the rifle, I discovered that the spring lever that holds the ball that moves to the safe or fire position for the safety mechanism had too much tension and would not allow the safety lever to move. I relieved some of the tension by slightly bending the spring lever and applied some graphite lubricant to the safety mechanism ball. I reassembled the rifle and the safety mechanism.