

tigger very easy to pull. was not like this when new out of box. have cleaned...

Discussion Thread

Response (Nicole) 11/7/2001 3:17:26 PM
At 11/01/2001 12:41 PM we wrote -
Dear Mr. Bell,

This is response to your recent communication regarding the repair of your Remington firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

At 11/02/2001 03:39 PM we wrote - Dear Mr. Bell, Be advised that adjustments to trigger screws can potentially cause injury and or death! This is extremely dangerous; not all triggers can be adjusted. Triggers should not be adjusted outside of the factory. We strongly suggest that you send your firearm to our factory for repair. This is extremely important!

At 11/07/2001 03:06 PM we wrote - Dear Mr. Bell: Thank you for your consideration during our phone call earlier today. Please be very careful when using your MR (or any firearm), and be sure to have the firearm checked out by one of our Authorized Repair Centers as soon as possible. In answer to your question regarding the slugs: Those slugs can be used in either rifled barrels, smooth bore barrels, or barrels with a rifled choke tube. The detriment to the use of a rifled slug in a rifled barrel or a barrel with a rifled choke is that you will not experience the optimal accuracy. The optimal accuracy is obtained by using a Sabot in a rifled barrel, or a rifled slug in a smooth bore barrel or choke. If we can help you any further, please call or e-mail us again.