

Remington Model 700 Malfunction

Discussion Thread

Response (Laura) 11/14/2001 10:38:08 AM
 At 11/02/2001 03:20 PM we wrote -
 Dear Mr. Rochlitz,
 Unfortunately the system did not transfer your attached letter. If you will send your letter in an email (not as an attachment) or fax it to us at 336-548-7801, we will be happy to assist you. You can also contact our Parts and Repair Department at 1-800-243-9700.

At 11/14/2001 10:35 AM we wrote -
 Dear Mr. Rochlitz,
 We have forwarded your incident to Mr. Fred Suppy of our Product Service Division at our factory in Ilion, NY. He will be contacting you via mail regarding your incident as well as sending you a prepaid shipping label to send your firearm to our factory for examination. If you have any questions, you can contact him at 1-800-243-9700.

Customer (Blaine Rochlitz) 10/30/2001 5:14:44 PM
 To whom it may concern,
 I recently experienced a malfunction of Remington's model 700 rifle. The event is detailed in the attached letter. I read on your website about MO Attorney Richard Miller and his CBS interview regarding the malfunctions. I would like to contact him about my experience. At this point, I have written Remington and given them a chance to act in good faith.

I am writing so that Mr. Miller will have my statement added to his growing list of those who have had problems with the Model 700. My experience and my contact information are in the attached letter.

Thank You,
 Blaine Rochlitz

Model 700.doc, 20480 bytes, discarded.

----- 11/12/2001 09:16 PM -----
 Dear Remington,
 My issue most certainly has not been resolved. Hunting season starts in one week, and my only rifle, your product has a very serious flaw in it. I paid 250\$ for my lease and will be unable to hunt it with your rifle, what's more, your product is a severe safety hazard and an accident waiting to happen. I expect response from someone by letter in addition to any e-mailed reply. The following is the content of my letter, which you were apparently unable to open:

To whom it may concern,
 I am an officer in the United States Air Force and a recreational hunter. I purchased a brand new Remington Model 700, 7mm Magnum; Serial # E6598406 about this time last year. I fired it 9 times last year while sighting it in. This year, after firing one shot, I worked the bolt action and squeezed the trigger for the second shot. The weapon did not discharge. So I switched the weapon to safety, and cleared the round for inspection. The round appeared fine, so I re-inserted it, and closed the bolt. I then switched the weapon off safety, with neither hand inside the trigger guard.