

<DIV></DIV>>Subject

<DIV></DIV>>-----

<DIV></DIV>>Model 700 recall

<DIV></DIV>>

<DIV></DIV>>

<DIV></DIV>>Discussion Thread

<DIV></DIV>>-----

<DIV></DIV>>Response (LAURA) - 03/07/2002 01:48 PM

<DIV></DIV>>Dear Mr. Hebert,

<DIV></DIV>>Thank you for your inquiry. We would need to know the serial number of your firearm in order to properly answer your inquiry. We are offering a Safety Modification Program for certain models bolt action rifles. This is a voluntary program, it is not a recall. You can find more information regarding this program through the front page of our website or through the link below:

<DIV></DIV>>

<DIV></DIV>>http://www.remington.com/safety_modification_program/remington_safety.htm

<DIV></DIV>>

<DIV></DIV>>The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety."

<DIV></DIV>><http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

<DIV></DIV>>

<DIV></DIV>>If you need a replacement copy of your Remington owners manual, or safety booklet, you can download or request a copy from the Support section of our web site.

<DIV></DIV>>Owners manuals -

<DIV></DIV>><http://www.remington.com/whatsnew/readroom.htm>

<DIV></DIV>>Safety Booklet - <http://www.remington.com/pdfs/sftybklt.pdf>

<DIV></DIV>>You may also obtain a copy by calling toll free

<DIV></DIV>>1-800-243-9700, and pressing option 1.

<DIV></DIV>>

<DIV></DIV>>Customer (Gary M. Hebert) - 03/07/2002 10:19 AM

<DIV></DIV>>Sir, I recently heard that you might be having a safety recall on some older model 700 rifles. Please advise what years and or serial numbers this includes. Also if necessary can I deal through my local Remington dealer.

<DIV></DIV>> Kind regards,

<DIV></DIV>>

<DIV></DIV>> Gary M. Hebert

<DIV></DIV>> 120 Walker Hill Rd

<DIV></DIV>> Langdon, NH 03602

<DIV></DIV>>

<DIV></DIV>>

<DIV></DIV>>Question Reference #020307-000041

<DIV></DIV>>-----

<DIV></DIV>>Contact Information: gary_hebert@hotmail.com

<DIV></DIV>> Date Created: 03/07/2002 10:19 AM

<DIV></DIV>> Last Updated: 03/07/2002 01:48 PM

<DIV></DIV>> Status: waiting

<DIV></DIV>>

<DIV></DIV>>

<DIV></DIV>>If your issue remains unresolved, please update this question at

<DIV></DIV>><http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct>