

Recall of Rem #700

Discussion Thread

Response (Laura)

3/7/2002 4:43:20 PM

Dear Sir/Madam,

We do not agree with CBS's characterization of this as a deadly defect. The removal of the bolt-lock so one does not have to move the safety to the "Fire" position while unloading, reduces the risk of accidental firing during the unloading process. With the "bolt-lock" removed, there is no reason for the safety to be in any position other than "safe" while unloading. This change also brings older rifles in conformity with Remington rifles produced after 1982.

The \$20 includes cleaning and inspection of the gun, removal of the bolt-lock, plus shipping and handling back to the consumer. It is a significant discount to the cost of cleaning and inspection particularly if additional repair is required. This is an appropriate charge for guns at least 20 years old.

This is a voluntary program. This is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their product.

Customer

3/7/2002 1:12:26 PM

who's bright idea was it to charge \$20 to repair the safeties on these guns. Don't you know you are being sued over this and it would cost you a lot more than to have it done free. I have to drive over 100 miles to get this done and pay \$20 too. This is stupid, since it is voluntary, the lady said; "what a statement?"; I will wait and see you in court when it goes off and hurt someone. The guy who thought this one up ought to be fired on the spot. This is really DUMB!