

In 1969 I bought a 308 ca. carbine bolt action rifle and it worked find until...

Discussion Thread

Response (Laura)

3/11/2002 12:51:32 PM

Dear Charles,
Thank you for your inquiry. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (Charles) (a)

3/9/2002 12:00:52 PM

In 1969 I bought a 308 ca. carbine bolt action rifle and it worked find until 1989 when it fired when my wife took off the safety. I took it to a gunsmith and he said the safety was fine. It did the same thing again the next hunting season, once when my wife saw a deer and again when I tested it on the rifle range. Since then it has been in the attic. I haven't dared to sell it or use it myself, but last night I saw on TV you recalled your bolt actions made before 1984 and for twenty dollars you will fix the safety. Tell me where to send it if this is true, please.