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> > Response (DEREK) - 05/02/2002 08:48 AM

> > Dear Robert,

> > Thank you for your inquiry. The charge for the bolt lock modification is \$20.00 when it is modified by a Remington Authorized Repair Center or the Remington Factory in Ilion, NY. You can visit the "Safety First" section of our website for detailed instructions on participating in this program.

> > Customer (Robert F Geiger) - 05/02/2002 01:57 AM

> > My dad sent in his Remington rifle for the safety modification program. The question he has is a gunsmith called and said Remington sent him the rifle and for \$32 he could do the modification for him. So my dad called your toll free number and talked to someone there at Remington and asked about the price because in the program it states it will cost \$20 to have this done and you will receive a coupon from Remington. The person he talked to said because his rifle isn't under warranty anymore he has to pay the gunsmith the \$32 if he wants safety modification. He was wondering if the Remington rep is correct and if so why does it state it will be done for only \$20 plus shipping. Any help in clearing this misunderstanding would be appreciated. You can e-mail me the response or contact him at.

> > Robert Geiger
 > > 1200 4TH AVE NE
 > > Mandan ND 58554
 > > (701)663-8845

> > Thank You

> > Question Reference #020502-000007

> > Topic: Firearms

> > Contact Information: dedlyred@yahoo.com

> > Date Created: 05/02/2002 01:57 AM

> > Last Updated: 05/02/2002 08:48 AM

> > Status: Waiting

> > If your issue remains unresolved, please update this question at

> > http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=rfgeiger&p_enc_passwd=c3F1aXJ0MQ==&p_next_page=myq_upd.php&p_refno=020502-000007&p_created=1020319070