

Dear Sirs, My rifle was the subject of a safety recall. I contacted your web ...

Discussion Thread

Response (Laura) 5/28/2002 11:34:06 AM  
Dear Mr. Sanders,  
Please contact our Consumer Service Department at 1-877-387-6691 or 1-800-243-9700 to discuss this in more detail.

Customer (Richard Sanders) 5/20/2002 3:46:14 PM  
----- Original Message -----  
From: <info@remington.com>  
To: <clamman@centurytel.net>  
Sent: Wednesday, May 22, 2002 3:50 PM  
Subject: [Incident 020520-000053] Dear Sirs, My rifle was the subject of a safety recall. I contacted your web ...

> Your reply did not process correctly. Please REPLY to this message and  
> enter the text between the specified lines. Your message has been  
> included below.

> Dear Sirs, When I initially contacted your company I distinctly remember  
> a female employee told me that the repair was free , and , in addition,  
> which ever dealer I took the gun they would also clean it no charge. I did not  
> imagine this converstaion. Badger Outdoors also told me that when they  
> were doing these repairs the owner of the gun would receive a 20.00 rebate in  
> remington merchandise if they were charged for the repair.

> ----- Original Message -----  
> From: <info@remington.com>  
> To: <clamman@centurytel.net>  
> Sent: Wednesday, May 22, 2002 2:03 PM  
> Subject: [Incident 020520-000053] Dear Sirs, My rifle was the subject of  
> a safety recall. I contacted your web ...

> > Recently you requested personal assistance from our on-line support  
> > center. Below is a summary of your request and our response.  
> > We will assume your issue has been resolved if we do not hear from you  
> > within 48 hours.  
> > Thank you for allowing us to be of service to you.

> > Subject

> > Dear Sirs, My rifle was the subject of a safety recall. I contacted  
> > your web ...

> > Discussion Thread

> > -----  
> > Response (LAURA) - 05/22/2002 03:03 PM  
> > Dear Mr. Sanders,  
> > We apologize for any inconvenience. We do not show Badger Outdoors on  
> > our webpage. However if you had the Safety Modification done to your  
> > firearm,