

safety recall

Discussion Thread

Response (Laura)

5/28/2002 11:02:36 AM

Dear Mr. Earnhardt,
Thank you for taking advantage of the safety modification program. We have received your rifle and are waiting on payment. Please contact our Repair Department at 1-800-243-9700 with payment information. Do not include any payment information on this email as it is not a secure site.

Customer (dwayne)

5/27/2002 12:35:31 PM

I mailed my gun to the Ilion NY plant to participate in the trigger assembly safety recall. I purchased insured mail for it thinking that would allow me to track it online, but I am unable to track it this way.

It was mailed on May 15 and I haven't heard anything yet. Is there any way I can contact the Ilion plant via email to see if it has arrived there?

thanks,

Charles Earnhardt