

Inquiring about location of my Model 722, Ser. # 122370, returned to your
Ill...

Discussion Thread

Response (Laura) 7/19/2002 8:53:11 AM
Dear Mr. Pinkston,
We regret you were not satisfied with the repairs on your firearm. Please
send the firearm back to our factory noting your above concerns. Also,
please note that you did not receive the \$20 rebate coupon and they will
enclose that as well. We apologize for any inconvenience.

Customer (Larry Pinkston) 6/17/2002 9:16:15 AM
Received the rifle and am very impressed with the work done on it, however
I am not so impressed with your quality control of same weapon prior to
return shipment back to my location.

Upon inspection of the rifle, I noticed the area directly behind the new
safety lever on the receiver, where the metal was ground off to make room
for the safety to work, is still in its raw state, there is absolutely no
bluing or other product applied to the metal to prevent rusting of same.
So, I am returning said weapon back so your company can finish the
reworked area of the receiver and apply bluing to the area.

Also, I did not receive the \$20 coupon as your recall notice promised I
would, I would appreciate a recoil pad added to the rear stock of this
rifle, so if at all possible would you please apply the coupon amount to
the recoil pad request. Or add the recoil pad and bill me for any
additional funds which may incur.

Thanks,

Larry