

I bought this gun new and the bolt lock always seemed very unsafe to me so as...

Discussion Thread

Response (S. Nations)

2/13/2003 10:22:43 AM

Dear Gary:

Welcome to Remington Country! We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our <a href="http://www.remington.com/support/warranty.htm" target="\_blank">Firearms Warranty </a>.

Customer (Gary Thomas)

2/13/2003 7:34:29 AM

I bought this gun new and the bolt lock always seemed very unsafe to me so as soon as I bought it I ground down the pin that protrudes into the bolt to lock it so that it now can't reach the bolt. I then set the trigger pull to about 3 lbs., glass bedded it, and floated the barrel and it is a dandy. Will shoot 1 in. or less all day with good handloads. I can bump the stock as hard as I want and sear will not release. Looks to me like it is safe enough. Does anything different need to be done? Hate to send it as it shoots so well