

while at the annual deer hunting camp I was told that there is a recall on my...

Discussion Thread

Response (Laura)

11/27/2002 10:27:00 AM

Dear Mr. Cieslik,
Thank you for your inquiry. According to the information provided, there is not a recall on your rifle. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products. If you have a bolt lock safety, we strongly recommend that you take advantage of this offer.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer (Marcellus Cieslik)

11/26/2002 6:48:28 PM

while at the annual deer hunting camp I was told that there is a recall on my rifle. It is in regards to extracting the shells with the safety in the firing position. I am told that the company repairs the rifle so that the safety remains in the safe position for the unloading process. If this is correct please tell me where to take the rifle for the proper repair