

Safety Modification Program

Discussion Thread

Response (Laura) 4/1/2003 12:13:03 PM
Dear Mr. Neunzig,
Please contact me at 1-800-243-9700 ext 8789. I would like to speak to you in more detail regarding this matter.

Laura Watson
Consumer Services Team Leader

Customer (Thomas Miller) 3/26/2003 10:27:20 AM
Dear Remington Company,

I can not believe that you would lose a customer and ALL his immediate family & however many freinds that I have over a \$20.00 coupon. It's not even \$20.00, it is for a coupon for "retail" of \$20.00. What's that really worth? Maybe \$10.00??????
I have not seen anything this stupid since Bill Clinton.
KEEP YOUR LOUSY \$20.00 DOLLARS. I DON'T CARE. I WILL CONTACT THE "NRA", of which I am a Life Time Member and The American Hunting Club, of which I am a Life Time Member and write articles to every magazine & publication to advise them of how "SCREWED UP " your company is. If you don't think I am serious, Think of this, If I could get on your Web site once, I can again. If I didn't make it this time, Well, time is on my side. I can use different avenues and tactics.
All this over a \$20.00 dollar coupon. How much money have you spent to respond to me until now and how much more will you spend to make sure I can't hurt your business?????
I love a challenge. I am retired and have nothing better to do. Hey, watch your local paper. Maybe I'll take out an "ad" that tells people how "screwed up" you are.
Browning, Winchester, Ruger and others will love me.
Please respond. I have kept all correspondance. It will make a great story.
I guess this could be my "hunt of a lifetime".
Enjoy, I know I will.
Barry

This email has been scanned for viruses by McAfee Webshield and is clean.