

Last fall I acquired a Model 700 in 7mm Remmag. It is one of the older models...

Discussion Thread

Response (Jason) 5/13/2003 8:09:33 AM
Dear Bret:

Our factory will be happy to perform the bolt lock modification on your firearm. You may ship it via UPS Ground. Make sure to get a tracking number and insure it. Call us at 800-243-9700 for updates on your firearm when you send it in. Thanks.

Customer (Bret Lawson) 5/9/2003 9:49:47 PM
> [Original Message]
> From: <info@remington.com>
> To: <nkl1990@earthlink.net>
> Date: 5/12/03 7:29:40 AM
> Subject: [Incident 030509-000101] Last fall I acquired a Model 700 in 7mm Remmag. It is one of the older models...

> Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response.
> We will assume your issue has been resolved if we do not hear from you within 48 hours.
> Thank you for allowing us to be of service to you.

> Subject

> Last fall I acquired a Model 700 in 7mm Remmag. It is one of the older models...

> Discussion Thread

> Response (Jason) - 05/12/2003 09:29 AM
> Dear Brett:

> Thanks for your inquiry. We definitely need to inspect your rifle.
> Please send it to the following address as soon as possible:

> Remington Arms Company
> Attn: Arms Services FACTORY ONLY
> 14 Hoefler Ave
> Ilion, NY 13357

> Do NOT fire your rifle until you have sent it to us for inspection.

> Please include a letter with your firearm detailing the exact problem you are having and listing your name, address, and day-time telephone number.
> Please let us know if we can be of further assistance.

> Customer (Bret Lawson) - 05/09/2003 09:49 PM
> Last fall I acquired a Model 700 in 7mm Remmag. It is one of the older models with bolt lock. Recently it developed the problem of every time the bolt is opened and closed the firing pin falls. The only modification