

Remington 700 Accidental Discharge

Discussion Thread

Response (Chris)

9/24/2003 2:54:50 PM

Dear Mr. Overton,

We apologize, we do not have a previous email listed from your email address. We are forwarding your email to our Product Service Manager who should be in contact with you soon. The number we have listed is 919-478-1648. Let us know if you have an additional daytime contact number we should call. Thank you for your patience.

Customer (Harold Overton)

9/24/2003 12:29:36 AM

Several weeks ago I emailed you concerning an accidental discharge that (fortunately) did not kill/injure anyone ... just my friends pickup truck. I explained that I had only recently discovered that this is not an uncommon occurrence with this model rifle and that Remington has a program for repairing/replacing the trigger mechanism. I asked for information concerning this. However, the 2-3 days response time has turned into about twice that many weeks and I have not heard anything from your company. Please provide this info. It seems that it would be something that you would want to do ... ??

Thank you.

Harold Overton