

Faulty Gun Safety

Discussion Thread

Response (Denis) 10/27/2003 10:15:20 AM
 Brian, As per our telephone conversation, a UPS shipping label is being processed for the return of these rifles to our factory for evaluation. If you have additional questions later on, please call us at 1-800-243-9700.

Customer (Brian Zielinski) 10/27/2003 7:05:04 AM
 I currently own 3 Remington rifles and recently have had two of them malfunction with regard to the safety mechanism. The first, a Model 7 in .243 caliber and second, a ML700, in .50 cal. In the case of the Model 7, I was at the target range, had put a single shell in the chamber and put the safety on before closing the bolt. Upon moving the safety to the fire position the gun discharged unexpectedly. Not sure what occurred, I went through the entire process again, following the same steps and again, the gun discharged when the safety was moved to the firing position. In both cases, the trigger was never touched. This was most disturbing and shocking as you can imagine, luckily the gun was pointed down range in a safe direction when this occurred. This first instance occurred about 2 weeks ago. Most recently, yesterday morning, I was hunting with my ML700, .50 cal. and had a nice 8 pt. buck within 40 yds. When I moved the safety to the fire position, the gun unexpectedly discharged just as the .243 had done several weeks ago. In disbelief and after costing me a nice buck, I opened the bolt, put the safety on, closed the bolt and proceeded to move the safety to the fire position. The hammer dropped the next 4 times I followed these exact steps. Again, luckily I had the gun in a safe direction off to the side of the stand, but am now in need of some answers. I chalked the first occurrence up to chance since I have never had this problem before, but 2 different Remington rifles within 2 weeks cannot be a coincidence. I plan on calling you directly today, 10/27/03 to discuss this problem and begin to try and figure out a solution, but thought I would send an email to cover my bases. I am in disbelief that this would happen to not only 1 but 2 of my guns, and hope that Remington will take the necessary action to remedy this situation even if I have to return both the guns to be inspected. Please let me know what can be done at your earliest convenience. Hopefully, I will receive some direction today when I call you directly.

Thank you,

Brian M. Zielinski