

Send to Williams Gun Sight if you live in the following states: MI, NY,  
CT, RI, NJ, MA, ME  
Williams Gun Sight & Outfitters  
7389 Lapeer Rd., Route #1  
P.O. Box 329  
Davidson, MI 48423  
Phone: 810-653-2131  
Fax: 810-658-2140

You can find additional Remington Warranty Centers for the US and  
internationally at the following section of our site:

<http://www.remington.com/repairsvc/modelselection.asp>

To view the warranty for Remington firearms, go to:

<http://www.remington.com/support/warranty.htm>

Customer (Keith Prentice)

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I just bought the model 700 and it comes with the new safety mechanism  
that is set with a "J" key. My brother closed the bolt and turned the key  
to the "white" safety on and pulled the trigger. Now I can't get the  
safety to unlock so I can get the bolt out.  
What do I do to get the bolt out and will this hurt the gun? I have read  
through the instruction manual and all it says is never engage this when  
the bolt is chambered closed. It doesn't say how to unlock it or what, if  
any, damage it will do.

I appreciate your assistance as I love this new rifle and am very upset  
about this.

Regards,  
Keith Prentice