

rem. 700 BDL 7mm Magnum LH

Discussion Thread

Response (Jessica)

12/11/2003 9:46:19 AM

Dear Tim,

We can check your serial number again to see if it has been part of any recalls, however, regardless as to whether or not it has it still should be sent to a repair center for the issue you have explained.

Customer (Tim Wirtz)

12/8/2003 2:30:06 PM

<html><div style='background-color:'><div class=RTE>  
<P>thanks for the response. you really didn't address the issue. is there a problem with this model or not? will you become involved with this or am i on my own? i simply want to make sure the safety aspect is properly handled. i really would like to know if there was a recall or safety update on this gun and if the gun firing while attempting to take the gun off of "safe" was the issue. thank you &nbsp; tim wirtz &nbsp; cincinnati ohio <BR><BR></P></DIV>

<DIV></DIV>&gt;From: info@remington.com

<DIV></DIV>&gt;To: wirtcain@hotmail.com

<DIV></DIV>&gt;Subject: [Incident 031208-000122]. rem. 700 BDL 7mm Magnum LH

<DIV></DIV>&gt;Date: Wed, 10 Dec 2003 15:54:17 -0500 (EST)

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<DIV></DIV>&gt;Recently you requested personal assistance from our on-line support

<DIV></DIV>&gt;center. Below is a summary of your request and our response.

<DIV></DIV>&gt;We will assume your issue has been resolved if we do not hear from you

<DIV></DIV>&gt;within 48 hours.

<DIV></DIV>&gt;Thank you for allowing us to be of service to you.

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<DIV></DIV>&gt;Subject

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<DIV></DIV>&gt;rem. 700 BDL 7mm Magnum LH

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<DIV></DIV>&gt;Discussion Thread

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<DIV></DIV>&gt;Response (Jessica) - 12/10/2003 03:54 PM

<DIV></DIV>&gt;Dear Tim,

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<DIV></DIV>&gt;We apologize for any inconvenience you may be experiencing with your Model 700 &nbsp; &nbsp; If in the US, we recommend taking/shipping the firearm to one of the following Remington Premier Repair Centers for inspection.

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<DIV></DIV>&gt;Send to Bolsa if you live in the following states: &nbsp; &nbsp; CA, NV, UT, AZ

<DIV></DIV>&gt;Bolsa Gunsmithing

<DIV></DIV>&gt;7404 Bolsa Ave.

<DIV></DIV>&gt;Westminster, &nbsp; &nbsp; CA &nbsp; &nbsp; 92683

<DIV></DIV>&gt;Phone: 714-894-9100

<DIV></DIV>&gt;Fax: 714-898-9164

<DIV></DIV>&gt;

<DIV></DIV>&gt;Send to Allison & Carey if you live in the following